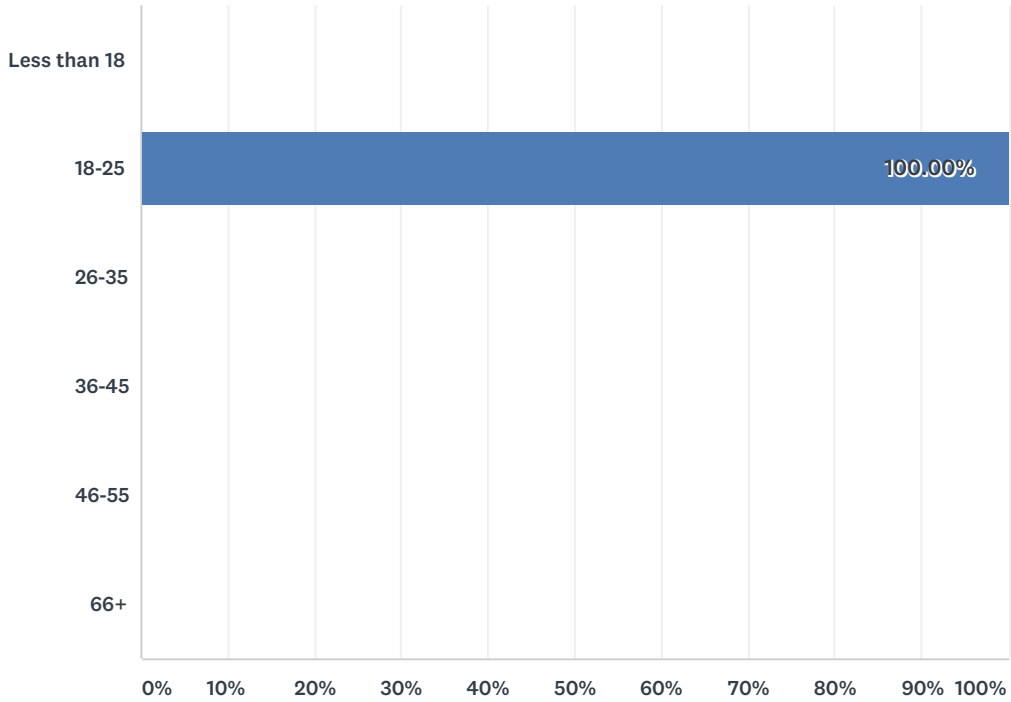


Q1 Please choose the appropriate range indicating your age group

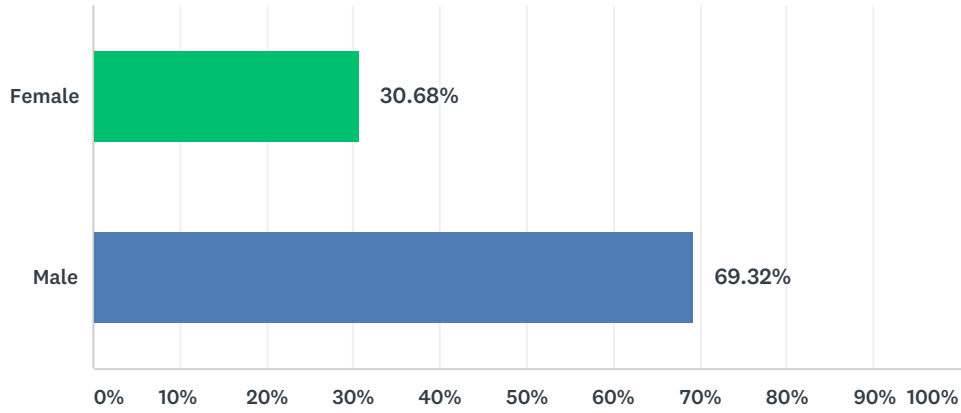
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 18	0.00%	0
18-25	100.00%	176
26-35	0.00%	0
36-45	0.00%	0
46-55	0.00%	0
66+	0.00%	0
TOTAL		176

Q2 Please indicate your gender.

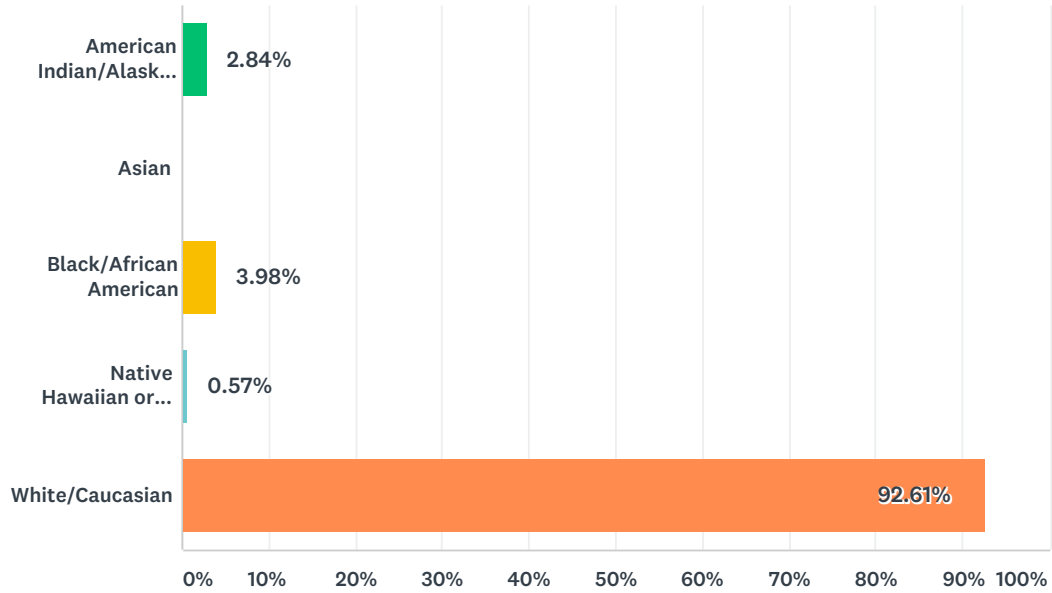
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	30.68%	54
Male	69.32%	122
TOTAL		176

Q3 Please indicate your race

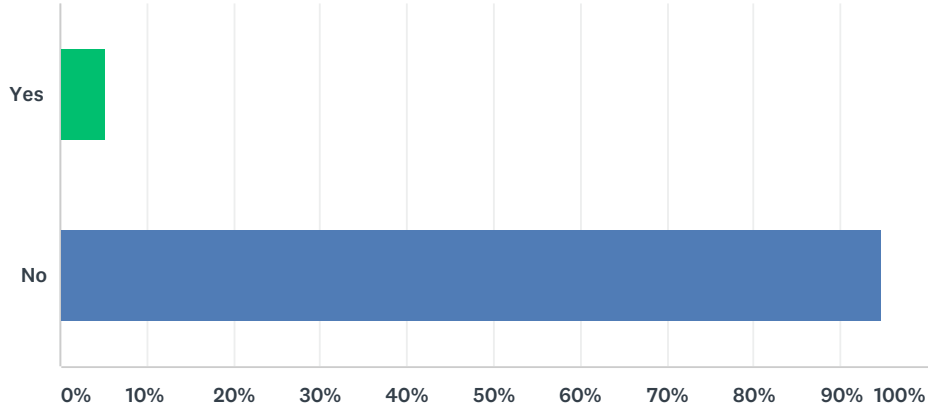
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
American Indian/Alaska Native	2.84%	5
Asian	0.00%	0
Black/African American	3.98%	7
Native Hawaiian or Other Pacific Islander	0.57%	1
White/Caucasian	92.61%	163
TOTAL		176

Q4 Are you Hispanic or Latino?

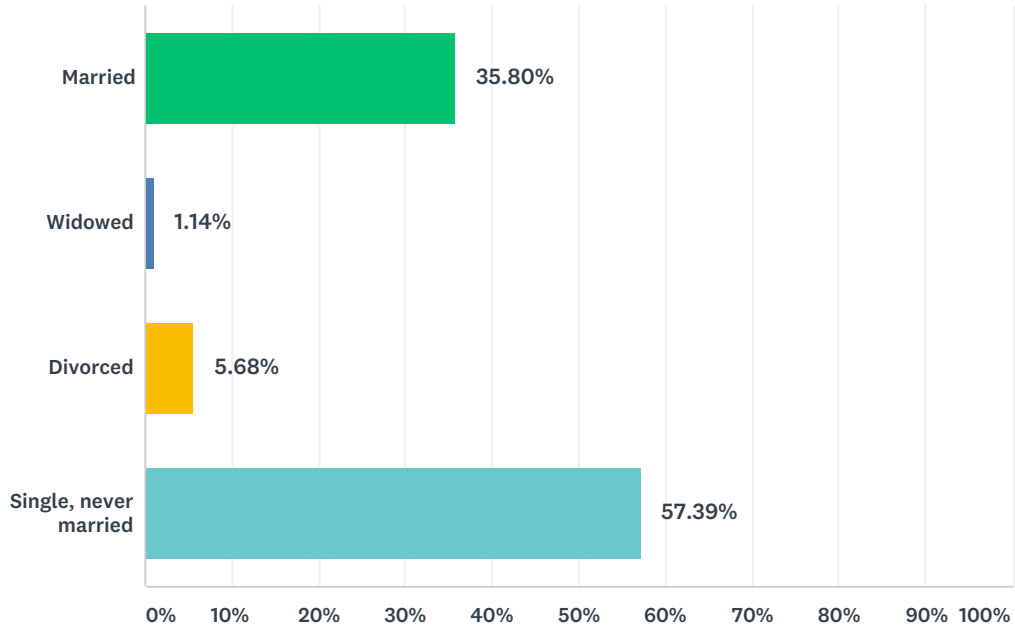
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	5.14%	9
No	94.86%	166
TOTAL		175

Q5 Which of the following best describes your current relationship status?

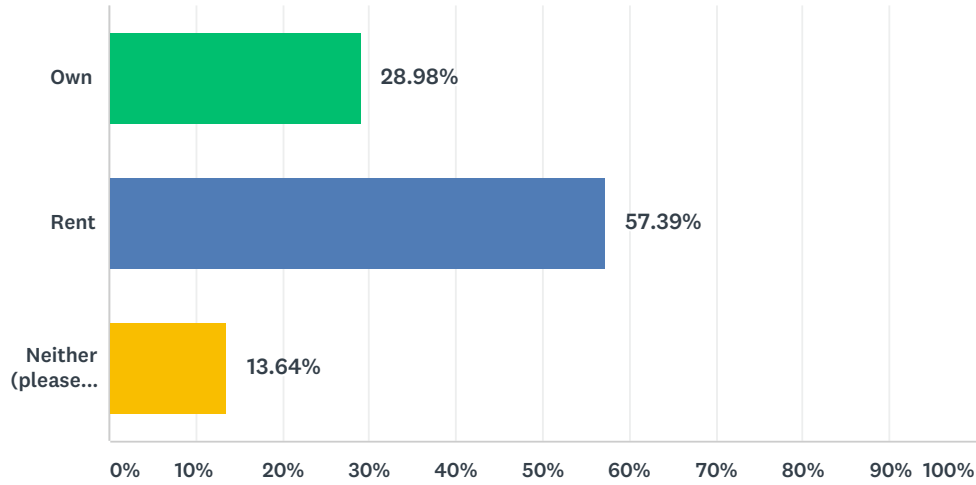
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Married	35.80%	63
Widowed	1.14%	2
Divorced	5.68%	10
Single, never married	57.39%	101
TOTAL		176

Q6 Do you rent or own the place where you live?

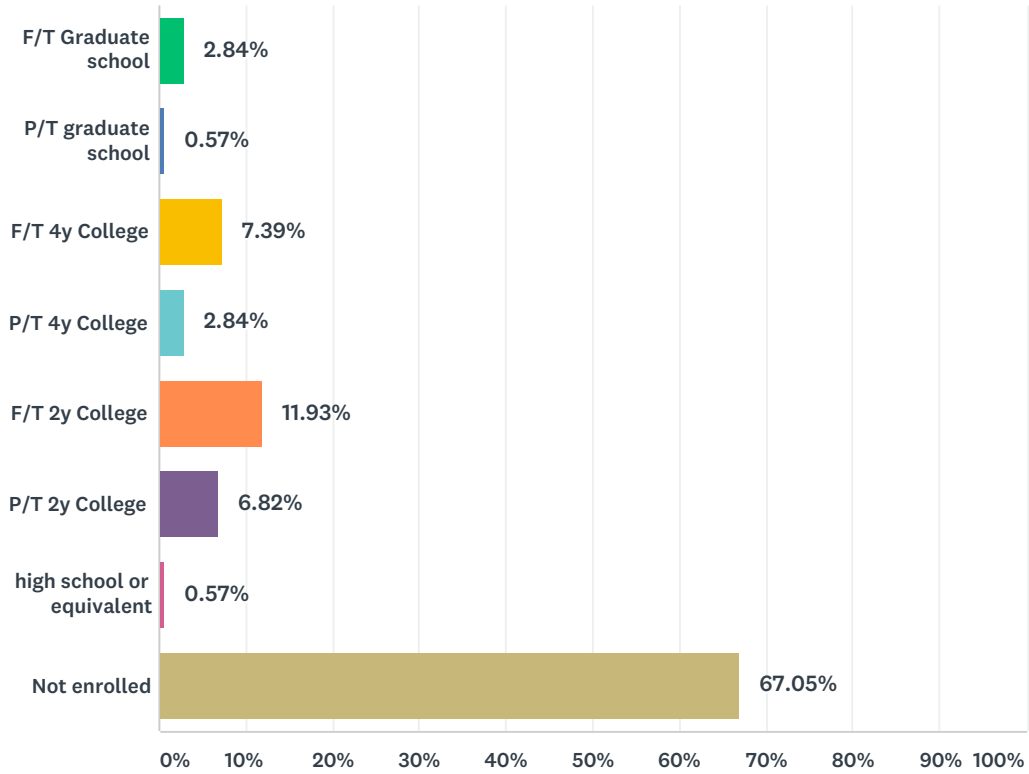
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Own	28.98%	51
Rent	57.39%	101
Neither (please specify)	13.64%	24
TOTAL		176

Q7 Are you currently enrolled as a student?

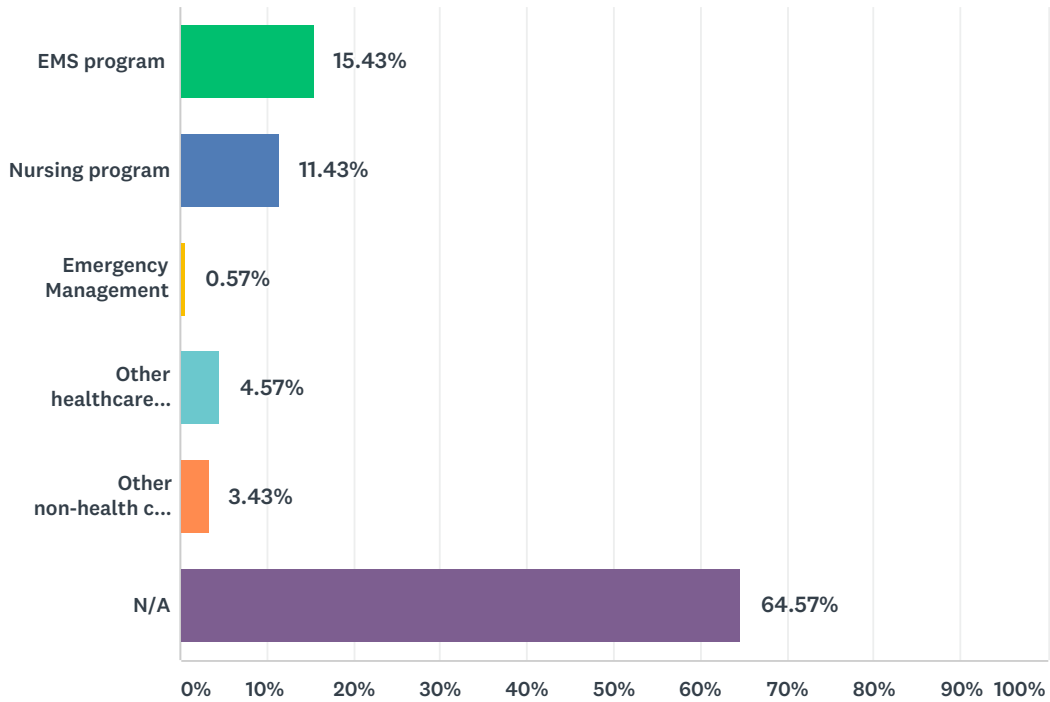
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
F/T Graduate school	2.84%	5
P/T graduate school	0.57%	1
F/T 4y College	7.39%	13
P/T 4y College	2.84%	5
F/T 2y College	11.93%	21
P/T 2y College	6.82%	12
high school or equivalent	0.57%	1
Not enrolled	67.05%	118
TOTAL		176

Q8 If you are currently enrolled in school, what is your area of concentration?

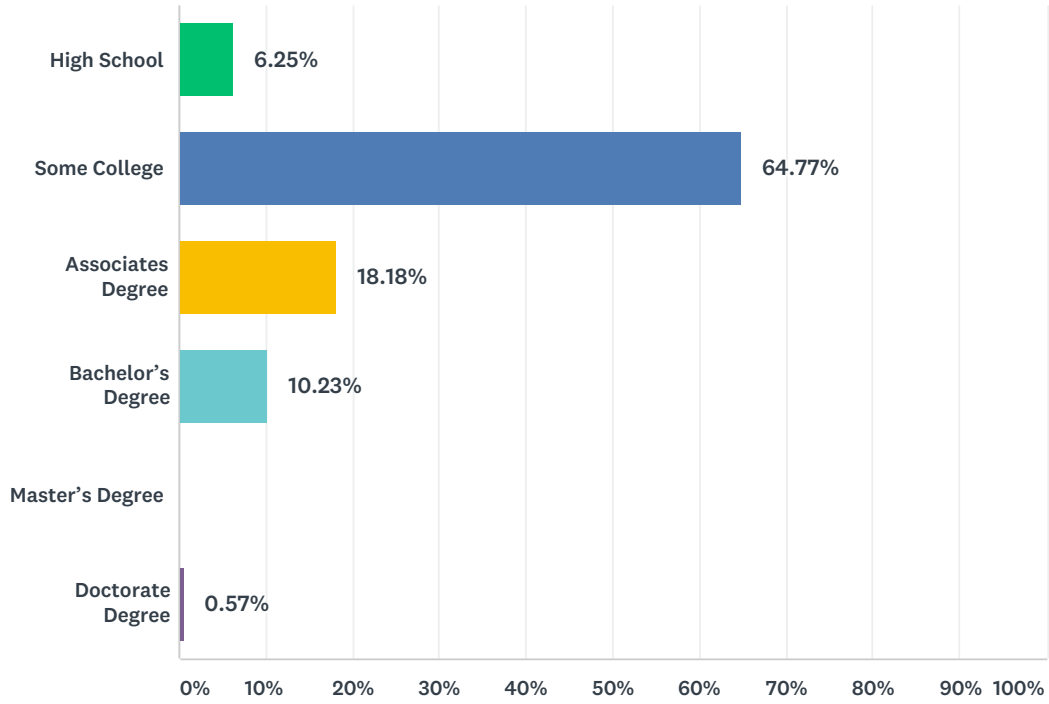
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
EMS program	15.43%	27
Nursing program	11.43%	20
Emergency Management	0.57%	1
Other healthcare program	4.57%	8
Other non-health care program	3.43%	6
N/A	64.57%	113
TOTAL		175

Q9 What is the highest level of education you have completed?

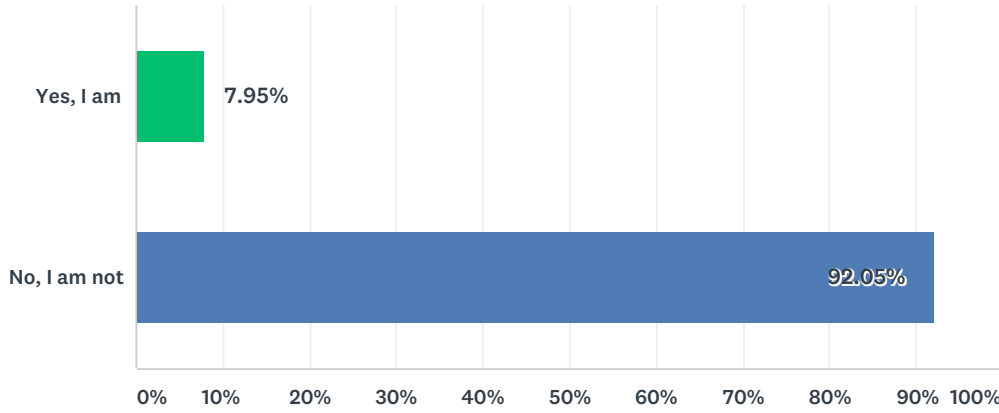
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
High School	6.25%	11
Some College	64.77%	114
Associates Degree	18.18%	32
Bachelor's Degree	10.23%	18
Master's Degree	0.00%	0
Doctorate Degree	0.57%	1
TOTAL		176

Q10 Are you currently serving in the United States military?

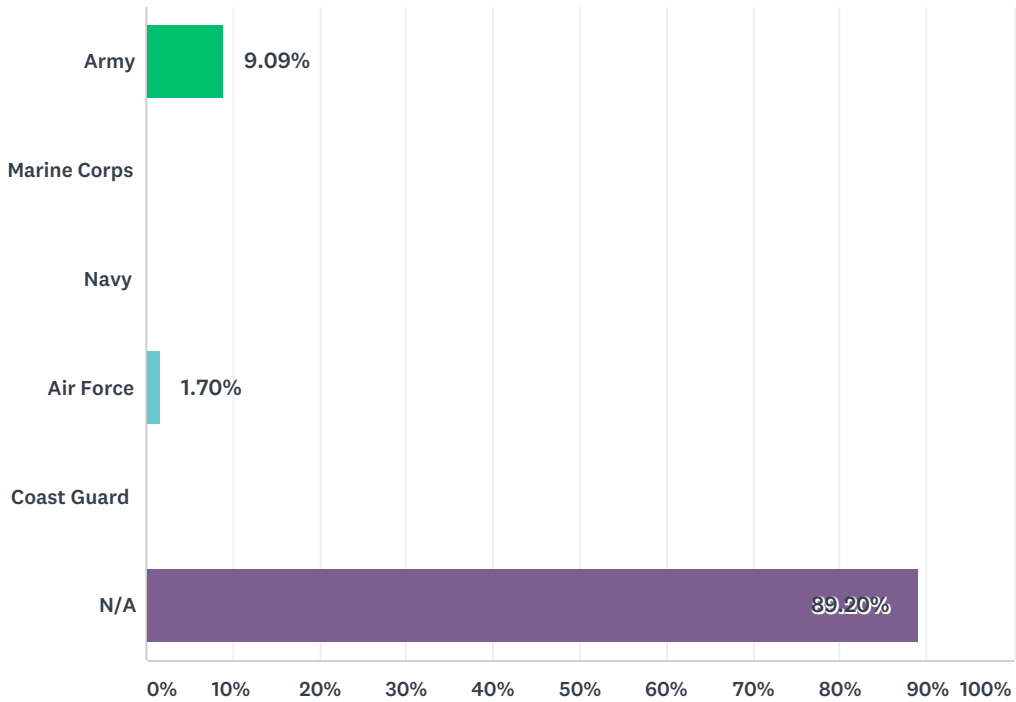
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I am	7.95%	14
No, I am not	92.05%	162
TOTAL		176

Q11 In which branch (or branches) of the United States military have you served? (Check all that apply)

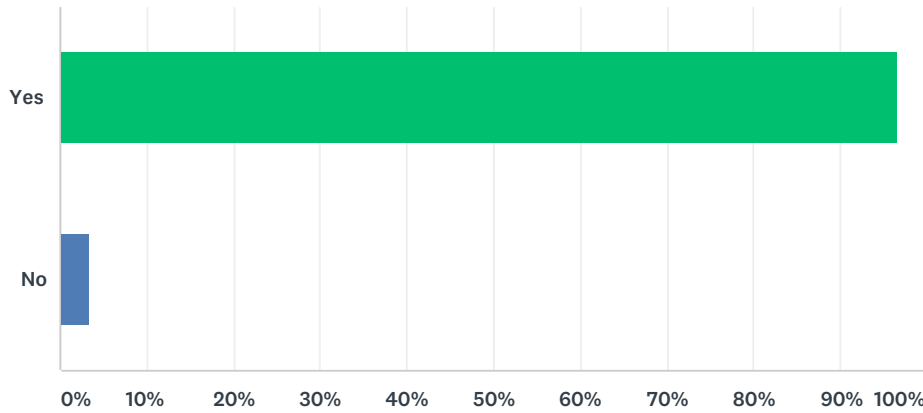
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
Army	9.09%	16
Marine Corps	0.00%	0
Navy	0.00%	0
Air Force	1.70%	3
Coast Guard	0.00%	0
N/A	89.20%	157
Total Respondents: 176		

Q12 Do you have a current Arkansas Emergency Medical Services License?

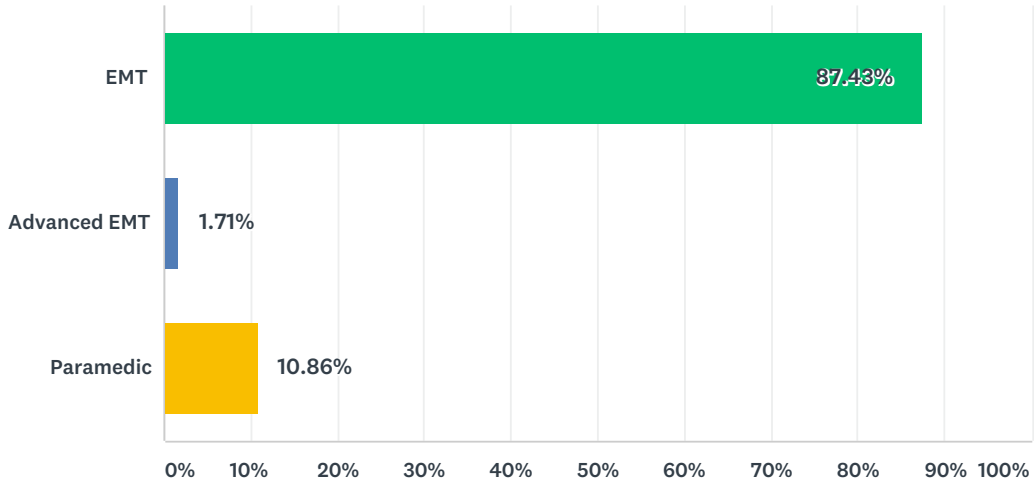
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	96.57%	169
No	3.43%	6
TOTAL		175

Q13 What level of EMS license do you hold?

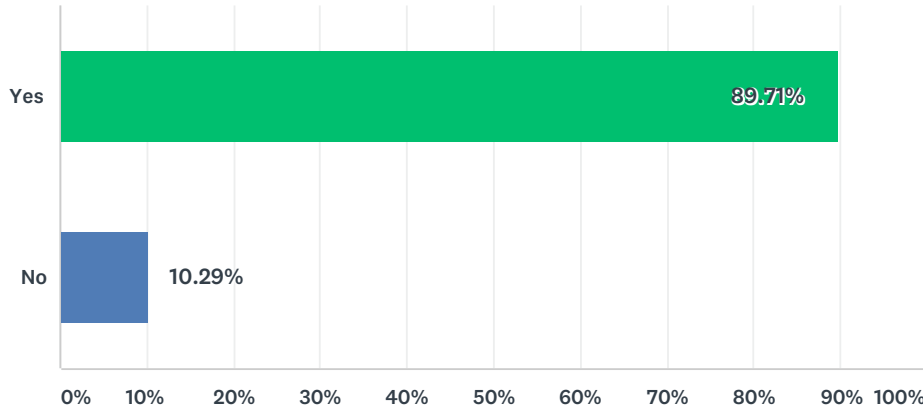
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
EMT	87.43%	153
Advanced EMT	1.71%	3
Paramedic	10.86%	19
TOTAL		175

Q14 Are you currently NREMT certified?

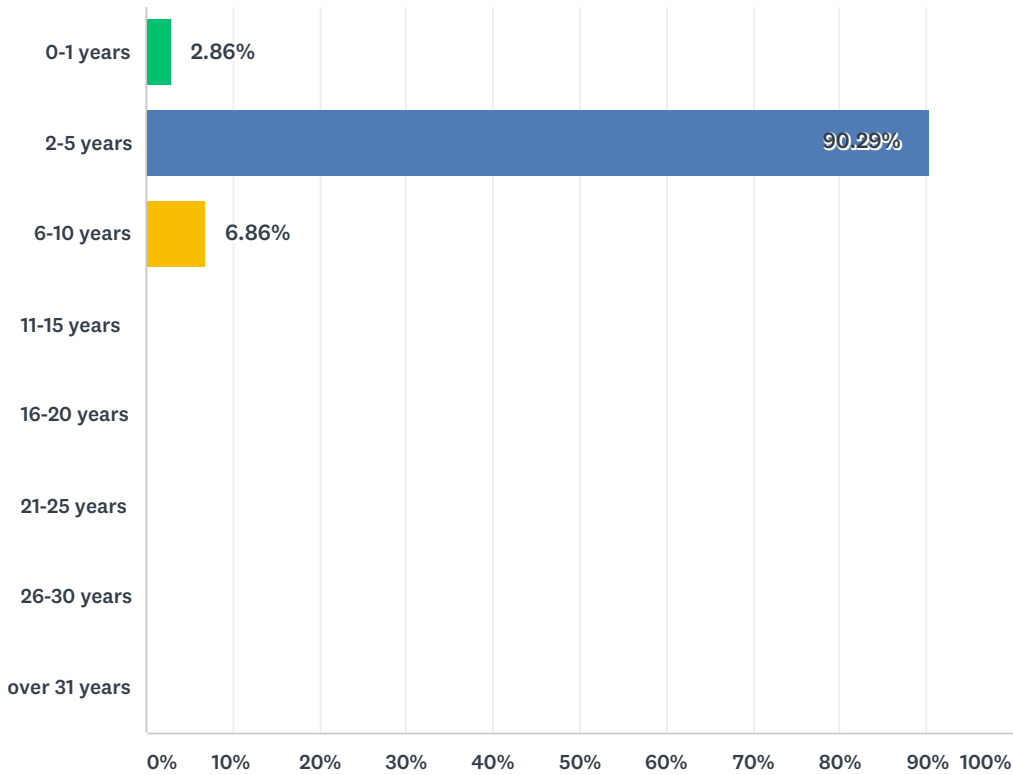
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	89.71%	157
No	10.29%	18
TOTAL		175

Q15 How many years have you been certified or licensed as an Emergency Medical Services Provider?

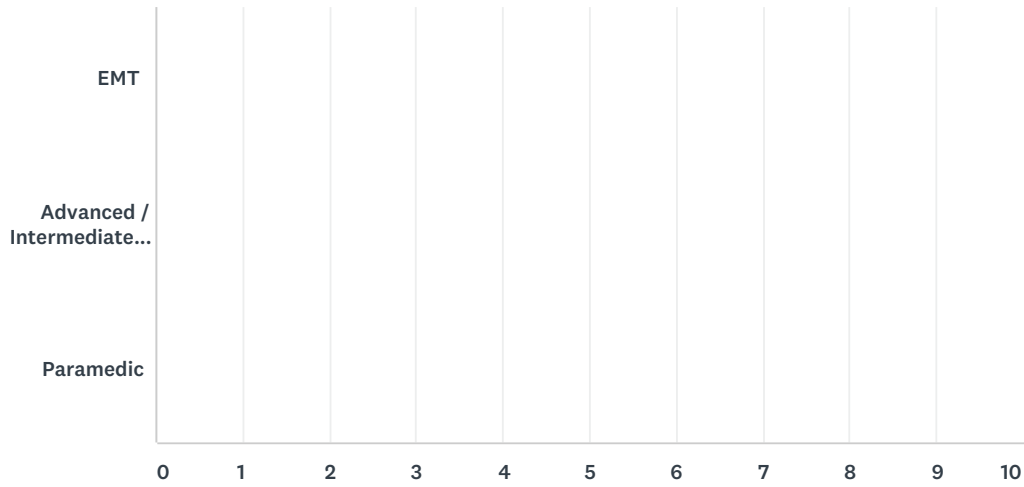
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
0-1 years	2.86%	5
2-5 years	90.29%	158
6-10 years	6.86%	12
11-15 years	0.00%	0
16-20 years	0.00%	0
21-25 years	0.00%	0
26-30 years	0.00%	0
over 31 years	0.00%	0
TOTAL		175

Q16 Of those years as a licensed / certified EMS Provider, how many of those years were served at each level?

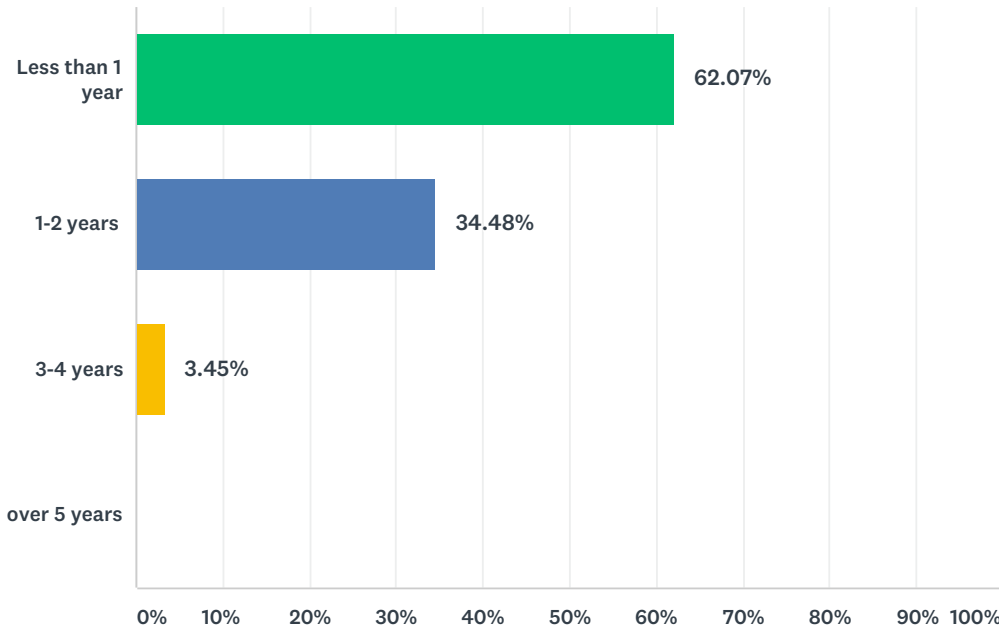
Answered: 175 Skipped: 1



	0-1 YEARS	2-5 YEARS	6-10 YEARS	11-15 YEARS	16-20 YEARS	21-25 YEARS	26-30 YEARS	31 AND OVER	TOTAL	WEIGHTED AVERAGE
EMT	15.52% 27	80.46% 140	4.02% 7	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	174	0.00
Advanced / Intermediate EMT	84.62% 22	11.54% 3	0.00% 0	0.00% 0	3.85% 1	0.00% 0	0.00% 0	0.00% 0	26	0.00
Paramedic	48.65% 18	45.95% 17	5.41% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	37	0.00

Q17 If you are a paramedic, how many years did you work as an EMT/Advanced EMT before going to paramedic School?

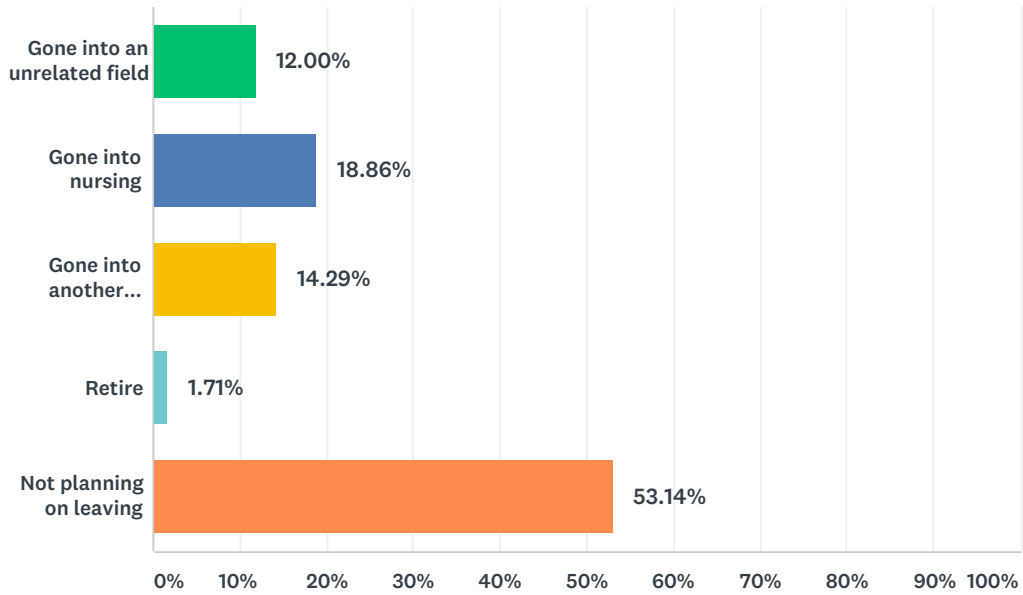
Answered: 29 Skipped: 147



ANSWER CHOICES	RESPONSES	
Less than 1 year	62.07%	18
1-2 years	34.48%	10
3-4 years	3.45%	1
over 5 years	0.00%	0
TOTAL		29

Q18 Do you have plans either now or in the future to move into another profession, if so which one?

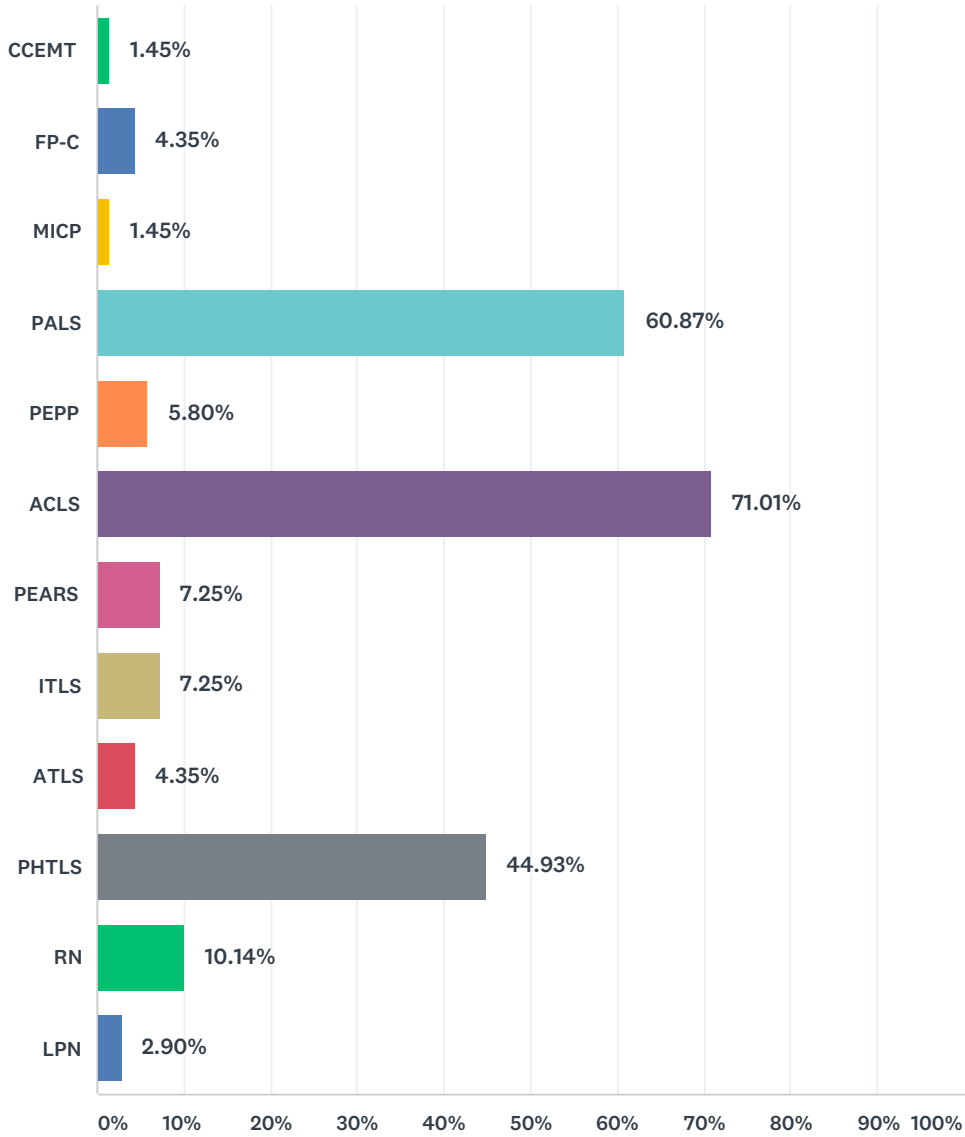
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Gone into an unrelated field	12.00%	21
Gone into nursing	18.86%	33
Gone into another healthcare related field	14.29%	25
Retire	1.71%	3
Not planning on leaving	53.14%	93
TOTAL		175

Q19 What other credentials do you have? Choose all that apply

Answered: 69 Skipped: 107



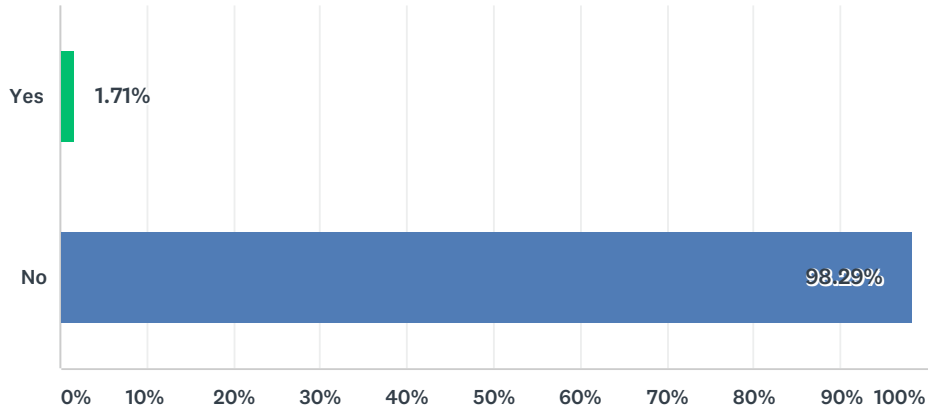
ANSWER CHOICES	RESPONSES	
CCEMT	1.45%	1
FP-C	4.35%	3
MICP	1.45%	1
PALS	60.87%	42
PEPP	5.80%	4
ACLS	71.01%	49
PEARS	7.25%	5
ITLS	7.25%	5

EMS Needs Assessment

ATLS	4.35%	3
PHTLS	44.93%	31
RN	10.14%	7
LPN	2.90%	2
Total Respondents: 69		

Q20 Are you currently a licensed EMS Instructor?

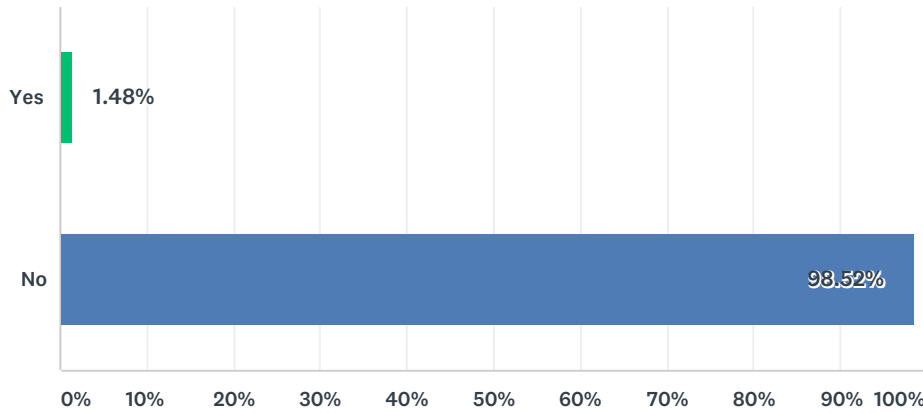
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	1.71%	3
No	98.29%	172
TOTAL		175

Q21 If not currently licensed as an EMS Instructor, were you ever been licensed as and EMS instructor?

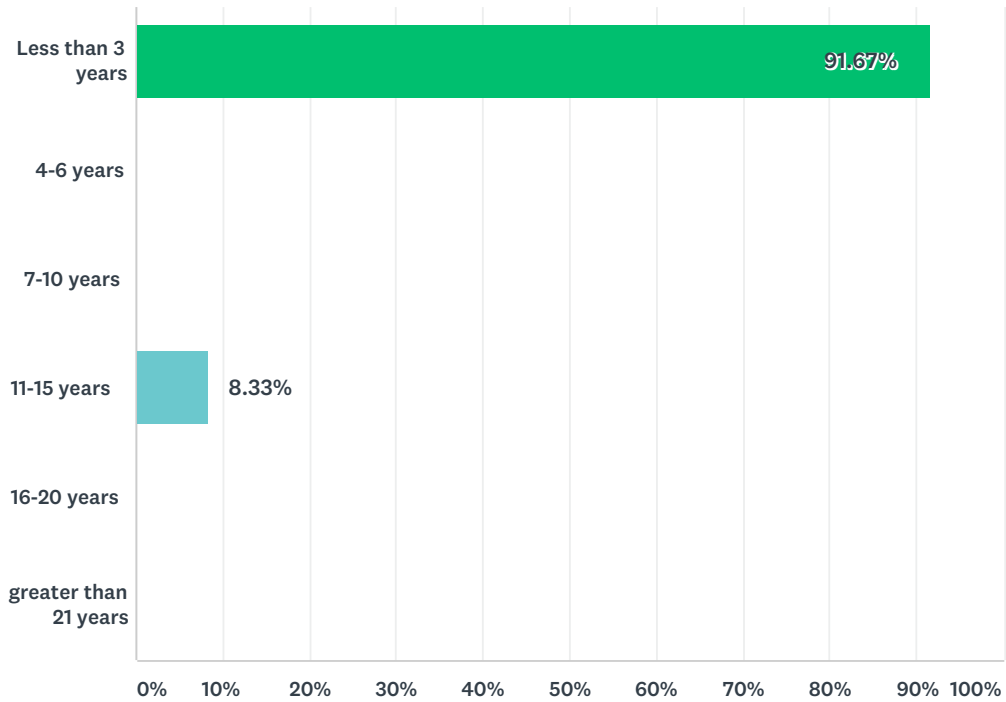
Answered: 135 Skipped: 41



ANSWER CHOICES	RESPONSES	
Yes	1.48%	2
No	98.52%	133
TOTAL		135

Q22 How many years have you been an EMS Instructor? Or how many years previously?

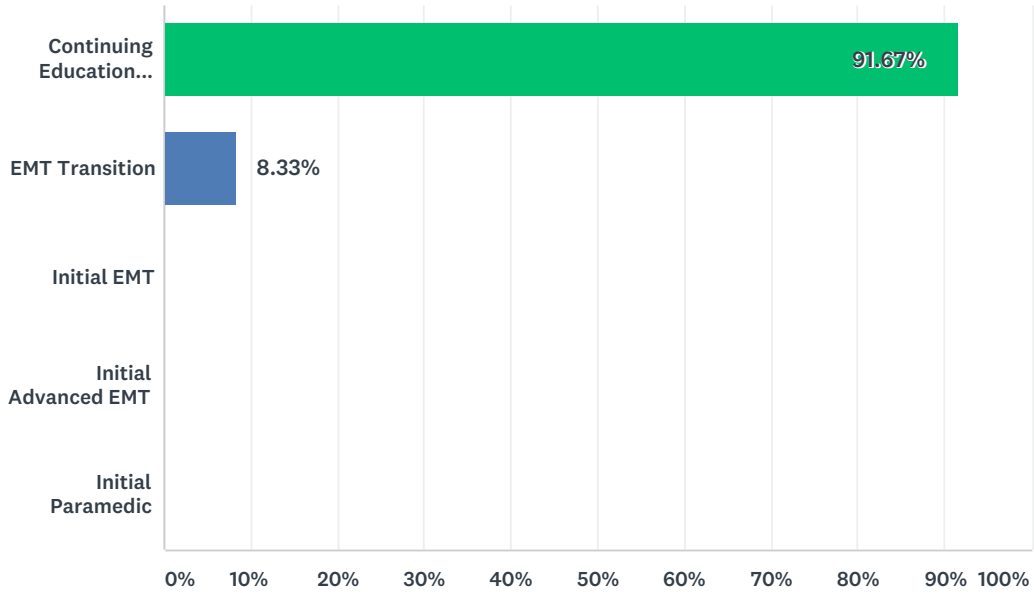
Answered: 12 Skipped: 164



ANSWER CHOICES	RESPONSES	
Less than 3 years	91.67%	11
4-6 years	0.00%	0
7-10 years	0.00%	0
11-15 years	8.33%	1
16-20 years	0.00%	0
greater than 21 years	0.00%	0
TOTAL		12

Q23 Which of the following classes do you routinely teach?

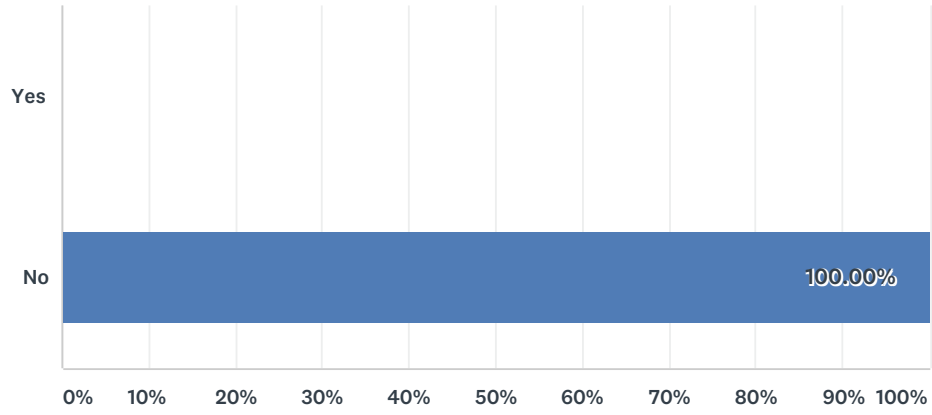
Answered: 12 Skipped: 164



ANSWER CHOICES	RESPONSES	
Continuing Education (General)	91.67%	11
EMT Transition	8.33%	1
Initial EMT	0.00%	0
Initial Advanced EMT	0.00%	0
Initial Paramedic	0.00%	0
Total Respondents: 12		

Q24 Are you a full-time educator?

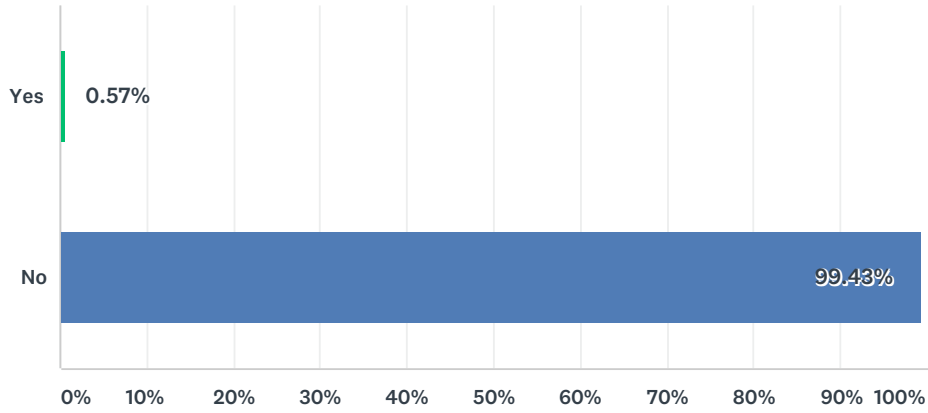
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	175
TOTAL		175

Q25 Are you an adjunct instructor for an institute of higher learning?

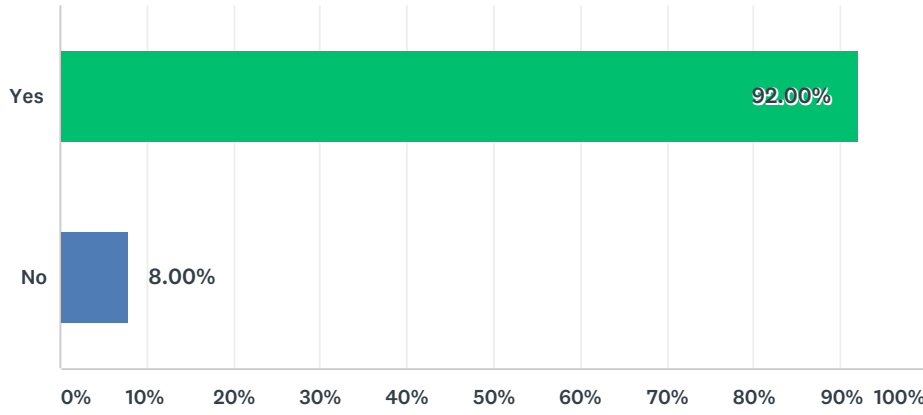
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	0.57%	1
No	99.43%	174
TOTAL		175

Q26 Do you currently provide patient care?

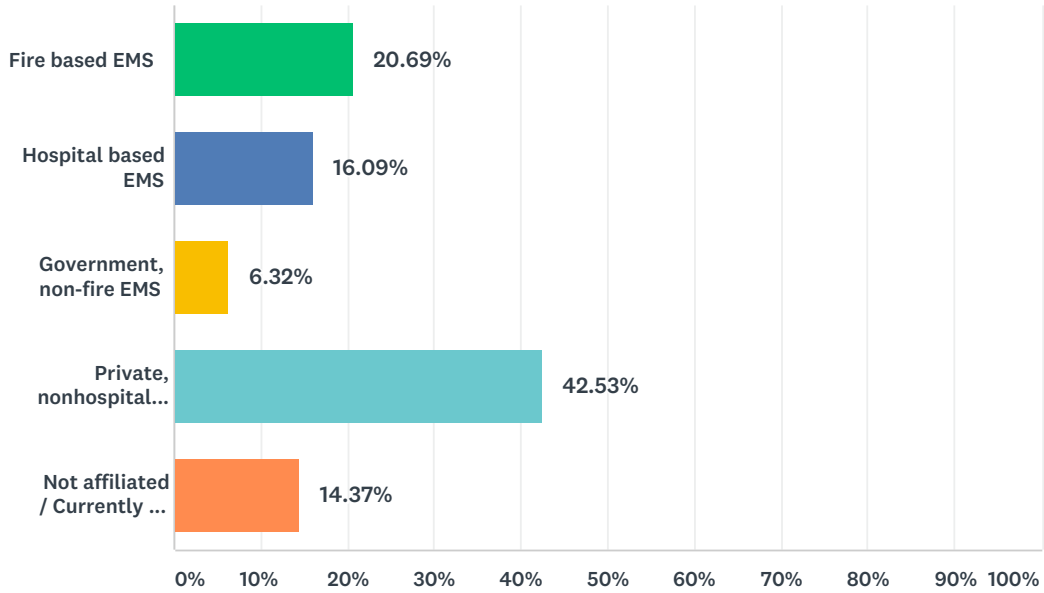
Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	92.00%	161
No	8.00%	14
TOTAL		175

Q27 What category of EMS Service so you currently work for?

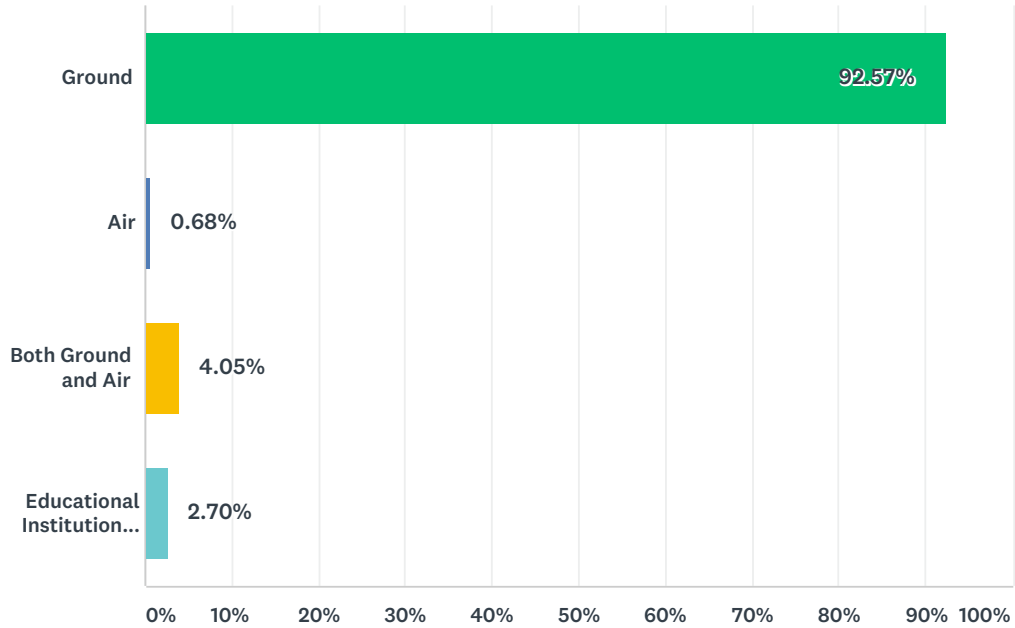
Answered: 174 Skipped: 2



ANSWER CHOICES	RESPONSES	
Fire based EMS	20.69%	36
Hospital based EMS	16.09%	28
Government, non-fire EMS	6.32%	11
Private, nonhospital based	42.53%	74
Not affiliated / Currently not working	14.37%	25
TOTAL		174

Q28 What type of service(s) do you work for?

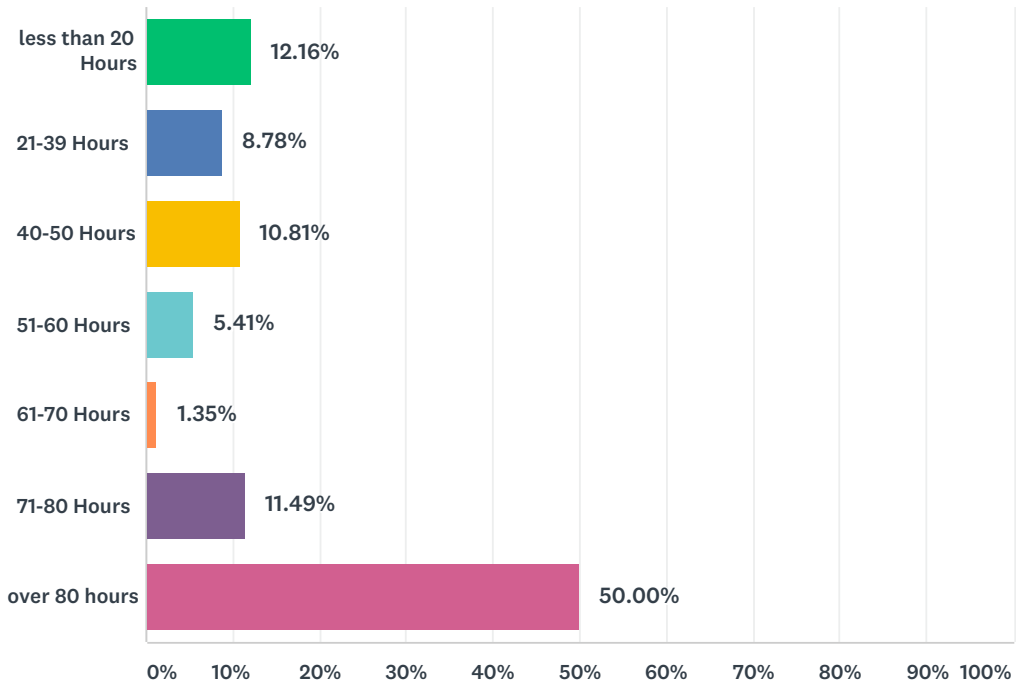
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
Ground	92.57%	137
Air	0.68%	1
Both Ground and Air	4.05%	6
Educational Institution Only	2.70%	4
TOTAL		148

Q29 How many hours a pay period (every 2 weeks) do you work on average?

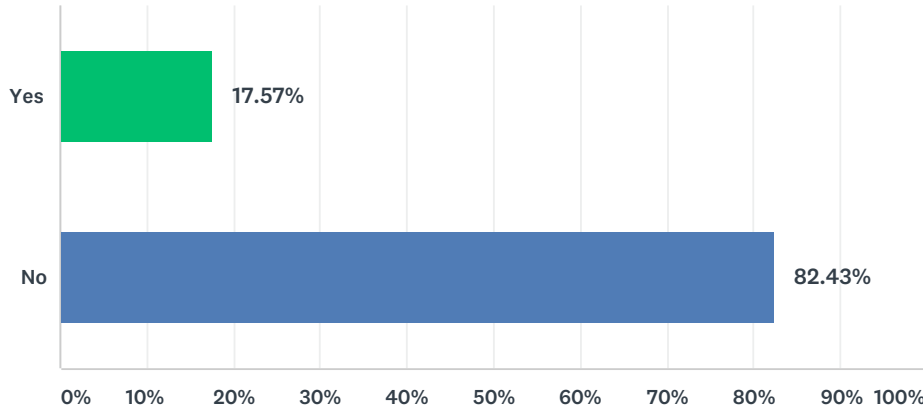
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
less than 20 Hours	12.16%	18
21-39 Hours	8.78%	13
40-50 Hours	10.81%	16
51-60 Hours	5.41%	8
61-70 Hours	1.35%	2
71-80 Hours	11.49%	17
over 80 hours	50.00%	74
TOTAL		148

Q30 Do you work for more than one service?

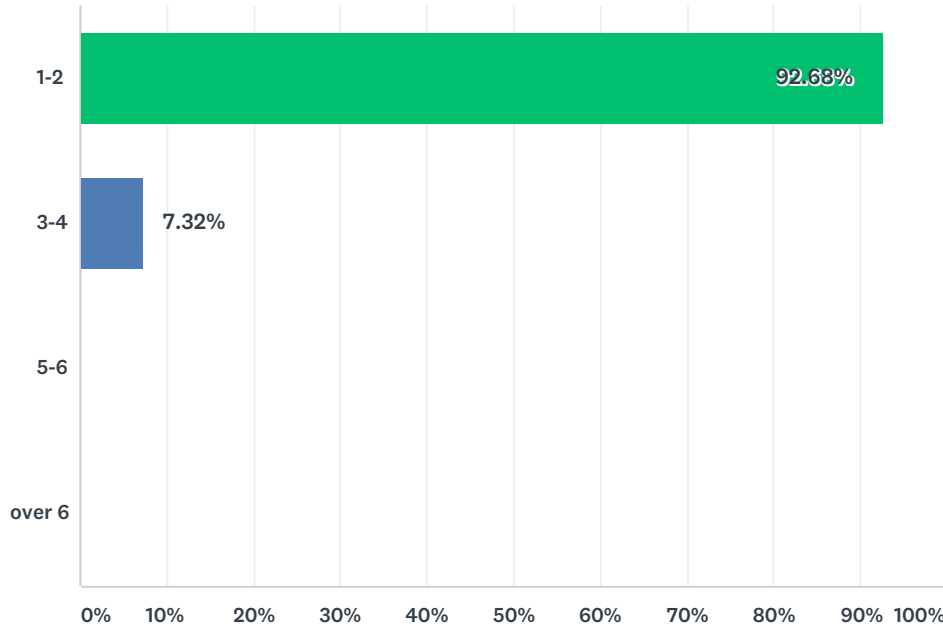
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
Yes	17.57%	26
No	82.43%	122
TOTAL		148

Q31 If yes to Question 30, How many services do you currently work for?

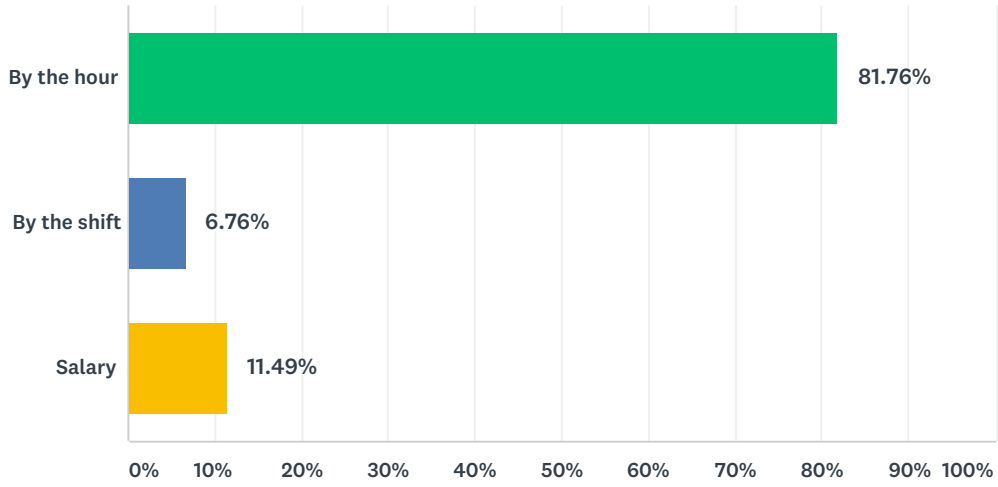
Answered: 41 Skipped: 135



ANSWER CHOICES	RESPONSES	
1-2	92.68%	38
3-4	7.32%	3
5-6	0.00%	0
over 6	0.00%	0
TOTAL		41

Q32 How are you paid?

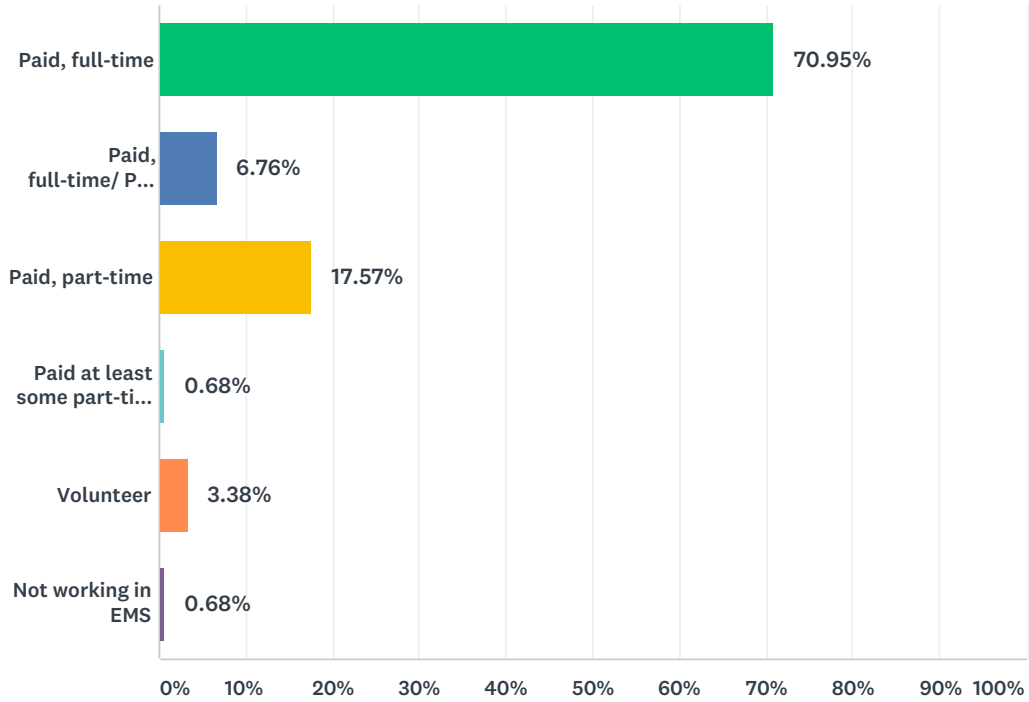
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
By the hour	81.76%	121
By the shift	6.76%	10
Salary	11.49%	17
TOTAL		148

Q33 Which best describes your current employment status?

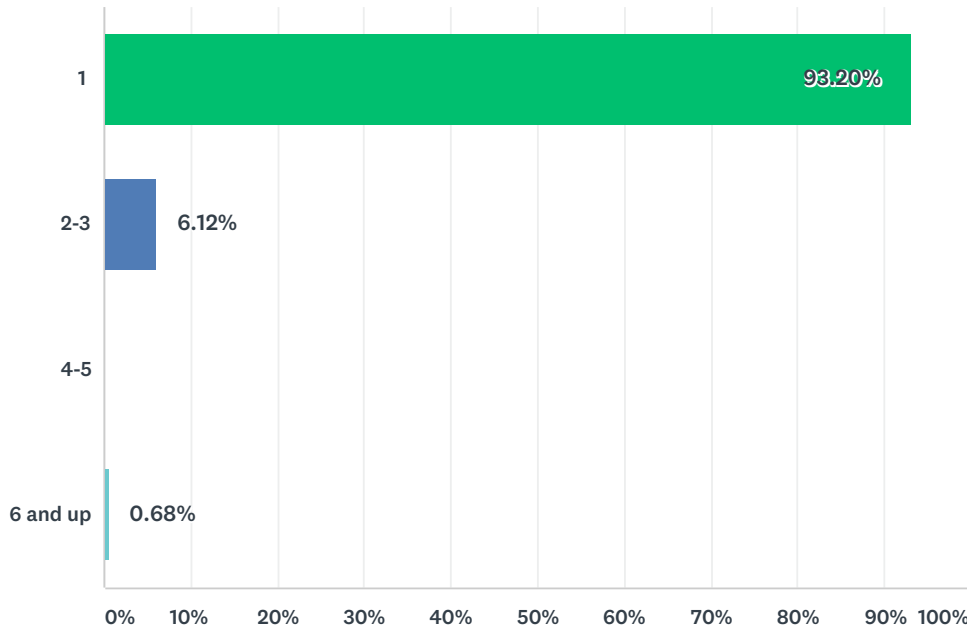
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
Paid, full-time	70.95%	105
Paid, full-time/ Paid part-time	6.76%	10
Paid, part-time	17.57%	26
Paid at least some part-time and volunteer	0.68%	1
Volunteer	3.38%	5
Not working in EMS	0.68%	1
TOTAL		148

Q34 How many services do you currently work over 20 hours a pay period for?

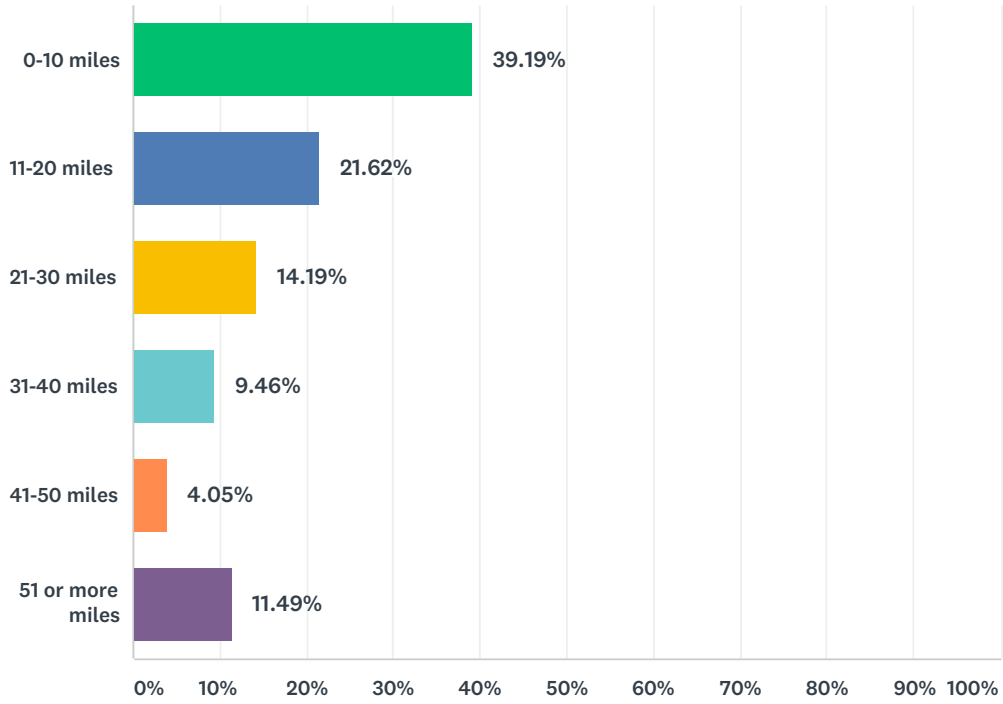
Answered: 147 Skipped: 29



ANSWER CHOICES	RESPONSES	
1	93.20%	137
2-3	6.12%	9
4-5	0.00%	0
6 and up	0.68%	1
TOTAL		147

Q35 How far do you drive one way to the primary service you work for?

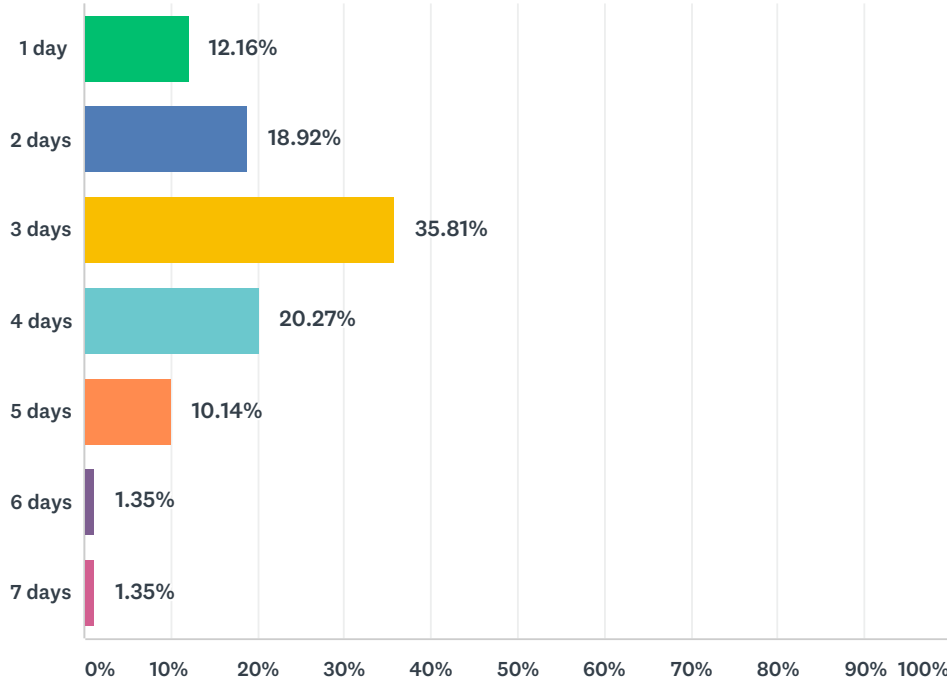
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
0-10 miles	39.19%	58
11-20 miles	21.62%	32
21-30 miles	14.19%	21
31-40 miles	9.46%	14
41-50 miles	4.05%	6
51 or more miles	11.49%	17
TOTAL		148

Q36 How many days a week do you typically work?

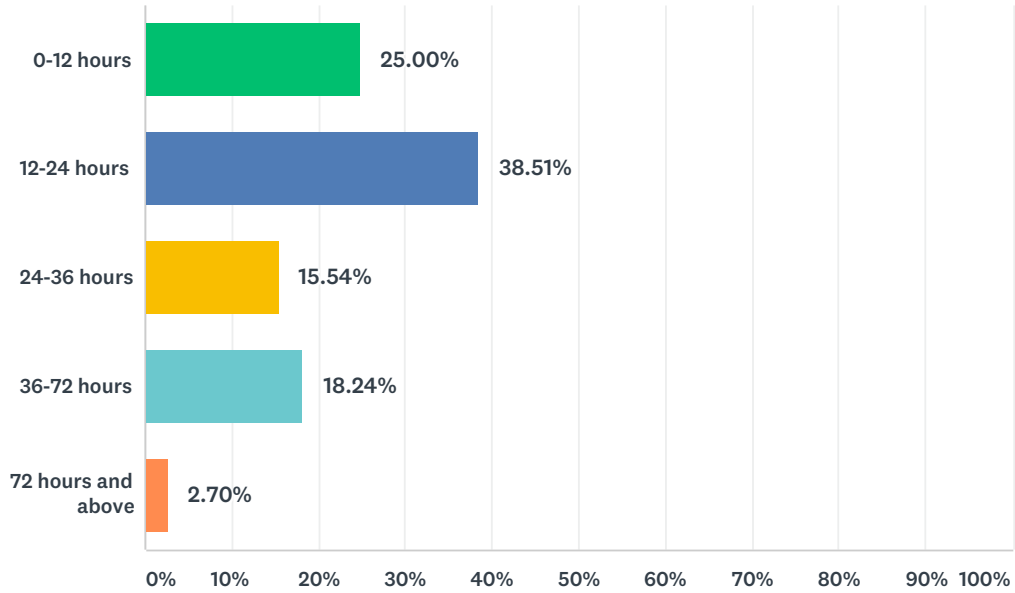
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
1 day	12.16%	18
2 days	18.92%	28
3 days	35.81%	53
4 days	20.27%	30
5 days	10.14%	15
6 days	1.35%	2
7 days	1.35%	2
TOTAL		148

Q37 What is the average length of your typical shift?

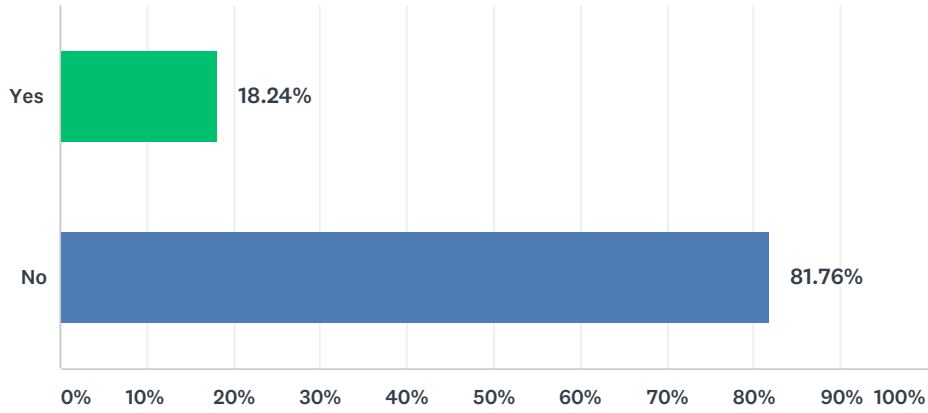
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
0-12 hours	25.00%	37
12-24 hours	38.51%	57
24-36 hours	15.54%	23
36-72 hours	18.24%	27
72 hours and above	2.70%	4
TOTAL		148

Q38 Do you work a second non-healthcare related job out of necessity?

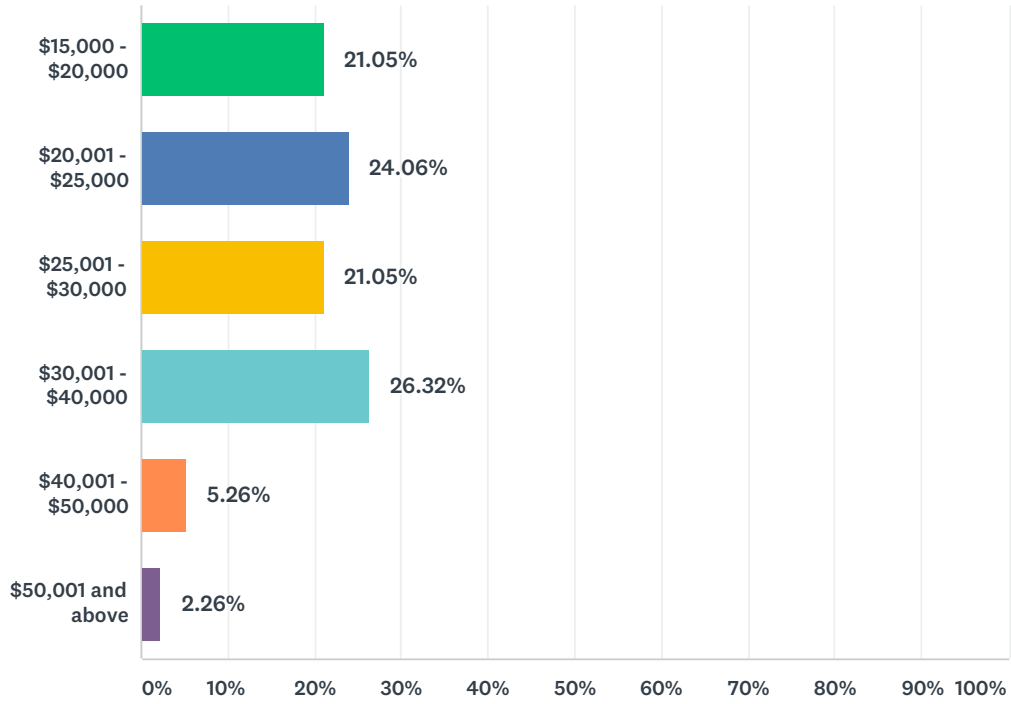
Answered: 148 Skipped: 28



ANSWER CHOICES	RESPONSES	
Yes	18.24%	27
No	81.76%	121
TOTAL		148

Q39 What is your salary range before overtime?

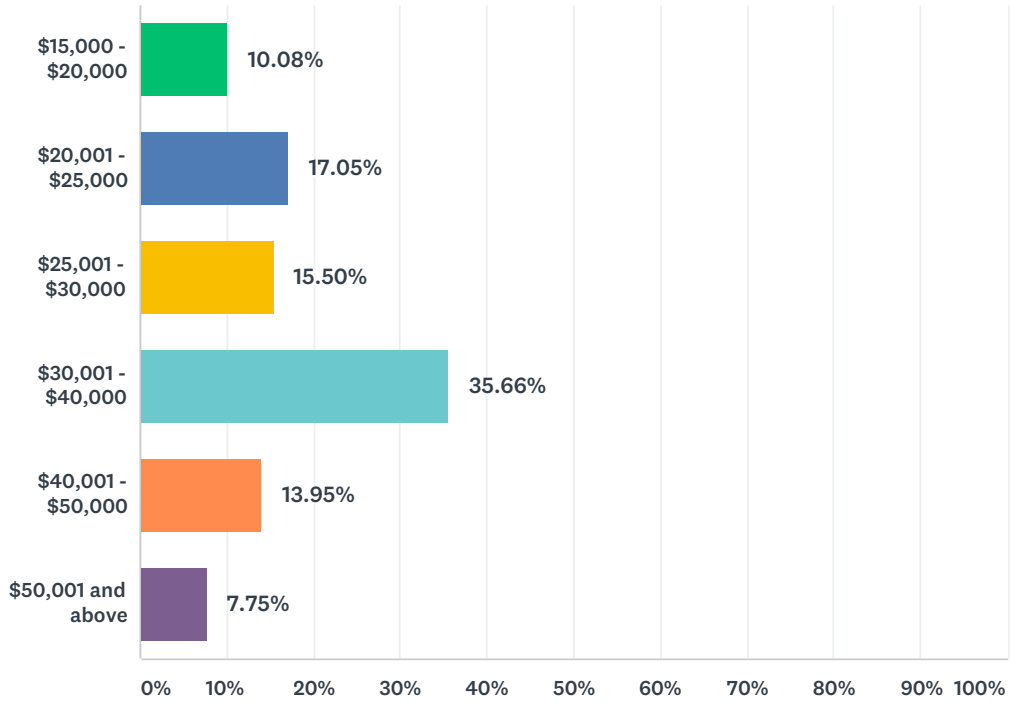
Answered: 133 Skipped: 43



ANSWER CHOICES	RESPONSES	
\$15,000 - \$20,000	21.05%	28
\$20,001 - \$25,000	24.06%	32
\$25,001 - \$30,000	21.05%	28
\$30,001 - \$40,000	26.32%	35
\$40,001 - \$50,000	5.26%	7
\$50,001 and above	2.26%	3
TOTAL		133

Q40 What is your salary range including overtime?

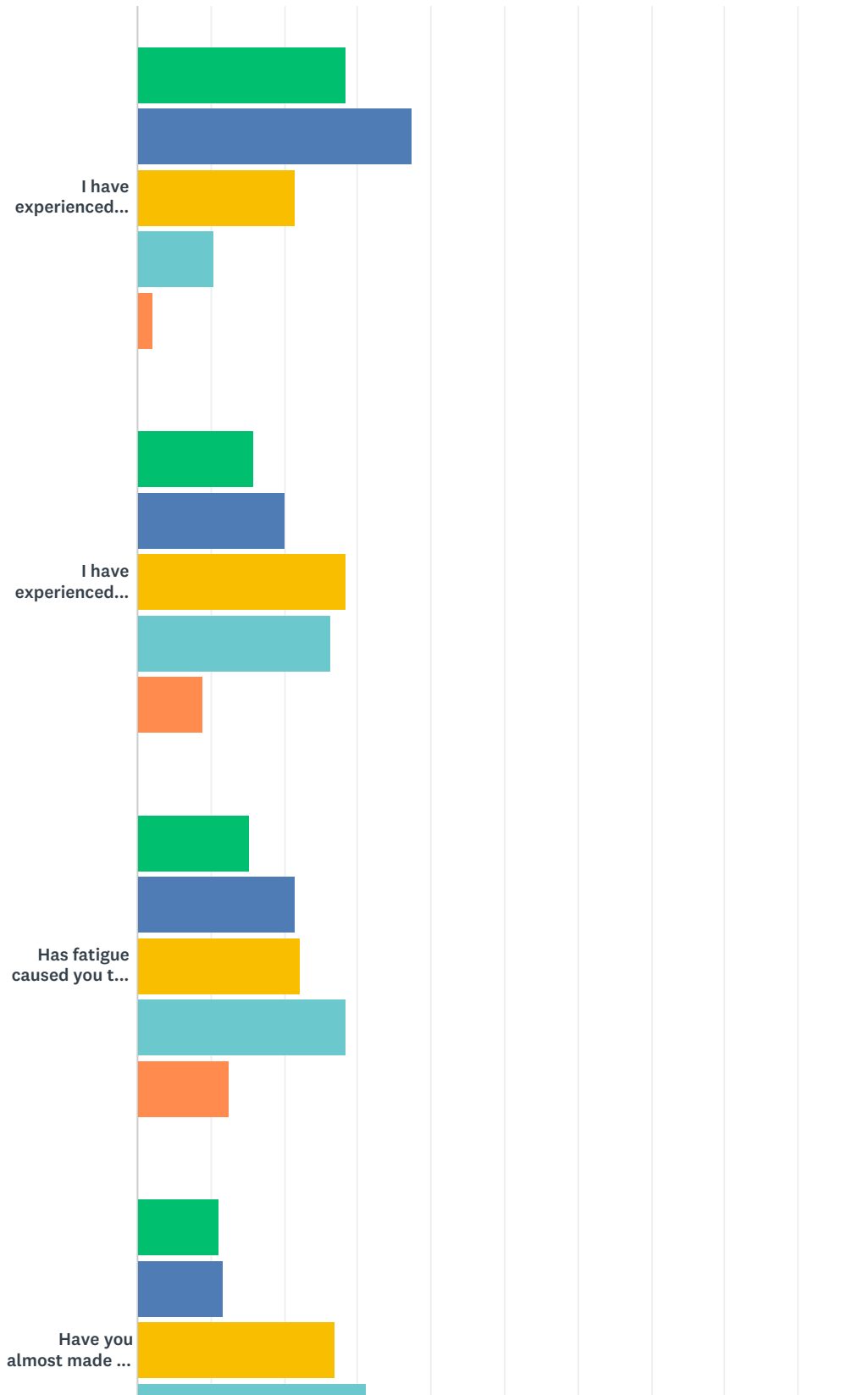
Answered: 129 Skipped: 47



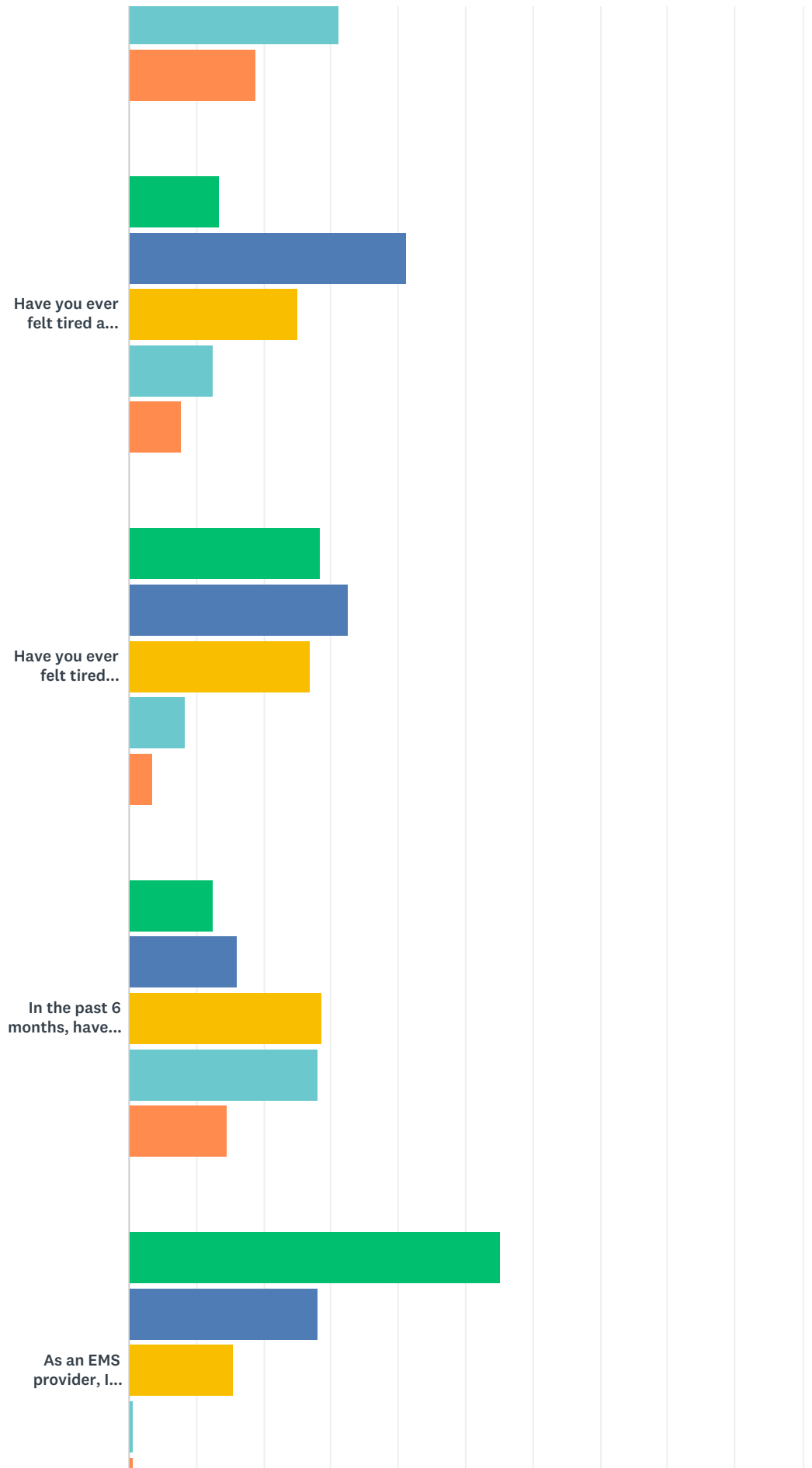
ANSWER CHOICES	RESPONSES	
\$15,000 - \$20,000	10.08%	13
\$20,001 - \$25,000	17.05%	22
\$25,001 - \$30,000	15.50%	20
\$30,001 - \$40,000	35.66%	46
\$40,001 - \$50,000	13.95%	18
\$50,001 and above	7.75%	10
TOTAL		129

Q41 Spend time with each statement and reflect on your experiences regarding fatigue.

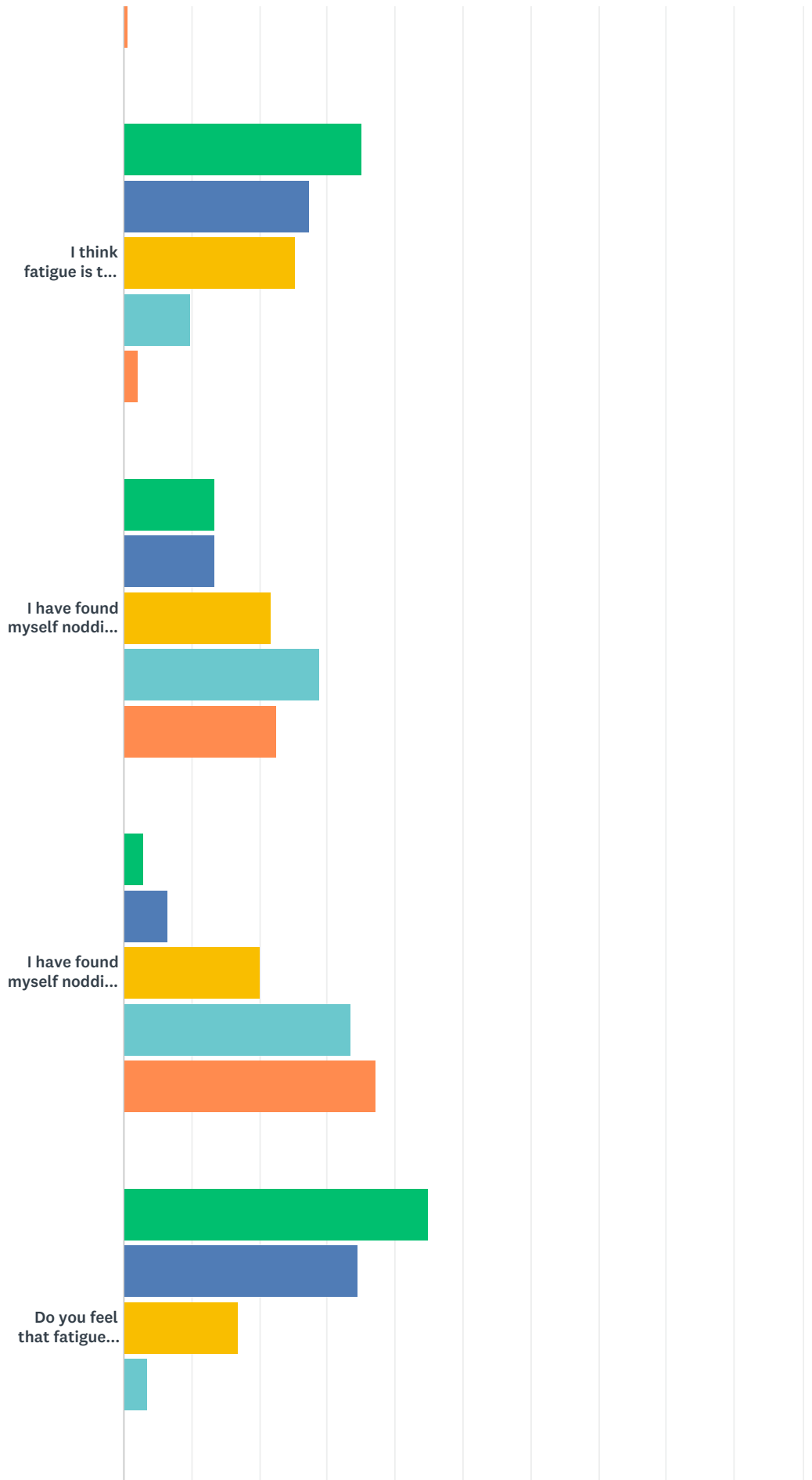
Answered: 144 Skipped: 32



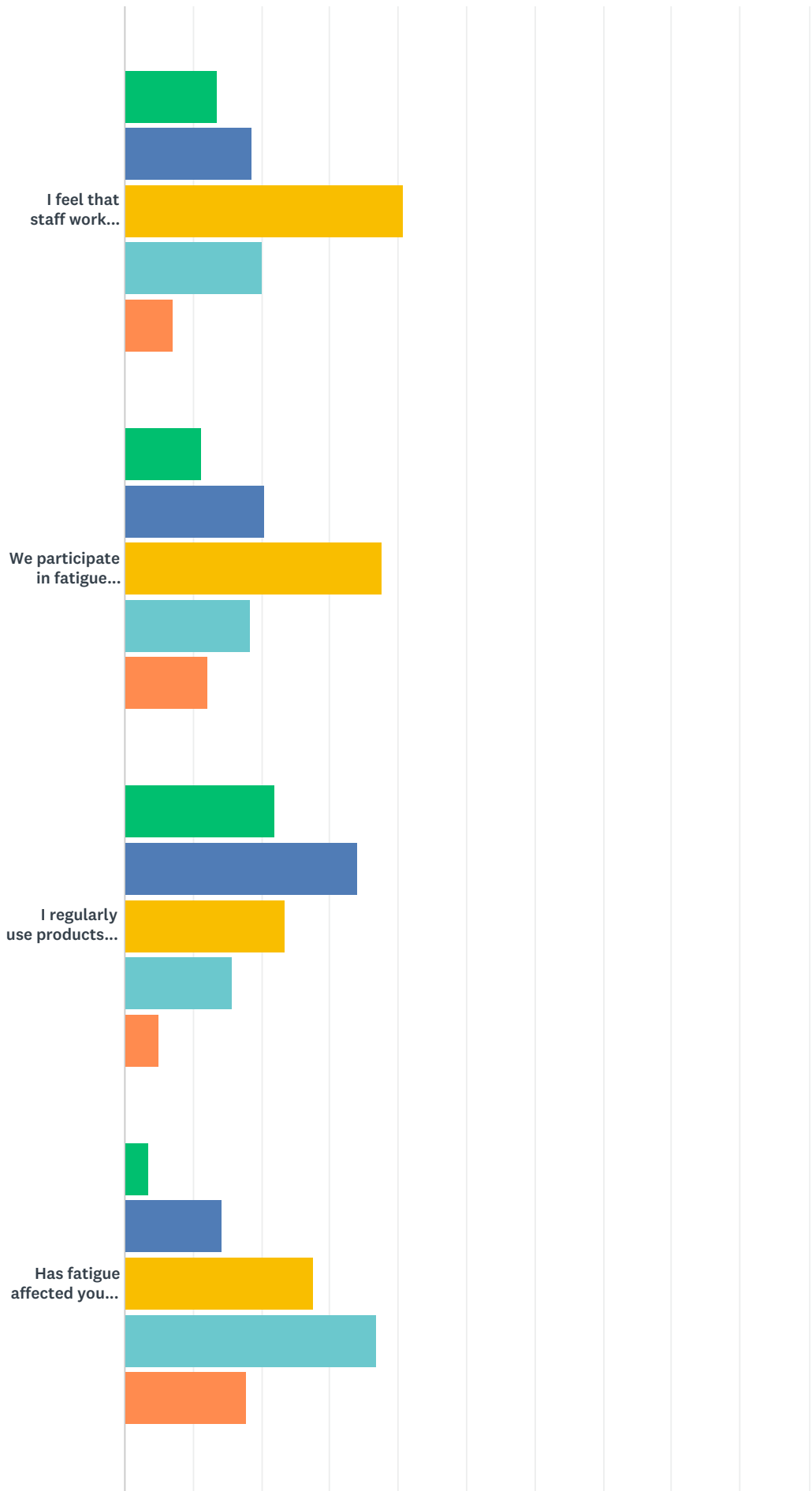
EMS Needs Assessment



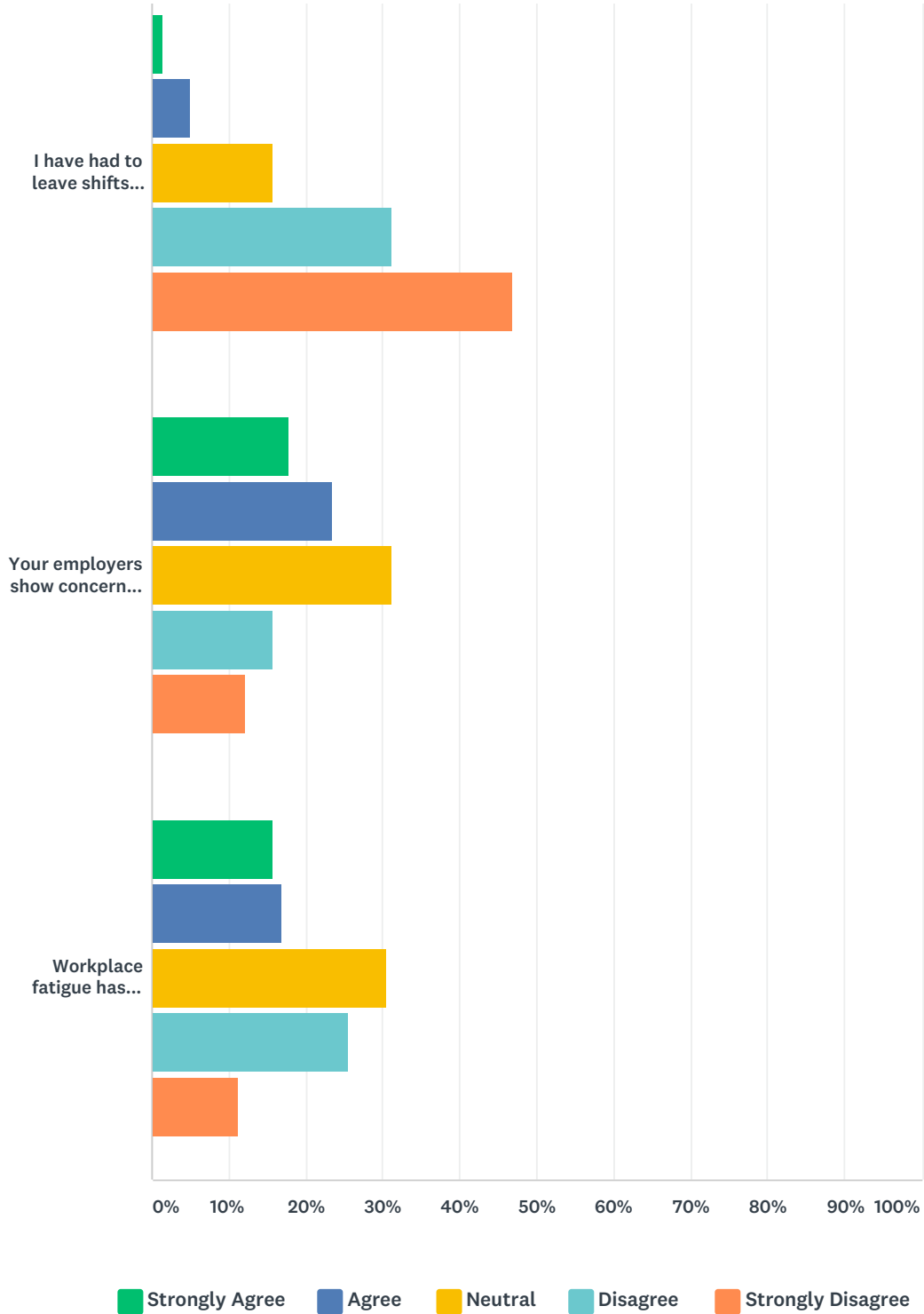
EMS Needs Assessment



EMS Needs Assessment



EMS Needs Assessment



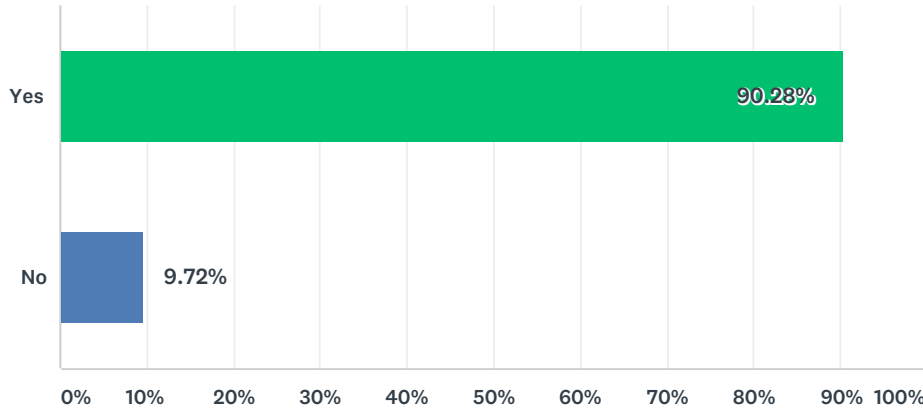
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I have experienced workplace fatigue.	28.47% 41	37.50% 54	21.53% 31	10.42% 15	2.08% 3	144
I have experienced fatigue while on duty that has impacted my performance.	15.97% 23	20.14% 29	28.47% 41	26.39% 38	9.03% 13	144
Has fatigue caused you to feel concern over your ability to perform during work hours?	15.28% 22	21.53% 31	22.22% 32	28.47% 41	12.50% 18	144
Have you almost made an error at work because of fatigue?	11.11% 16	11.81% 17	27.08% 39	31.25% 45	18.75% 27	144

EMS Needs Assessment

Have you ever felt tired at the start of your shift?	13.29% 19	41.26% 59	25.17% 36	12.59% 18	7.69% 11	143
Have you ever felt tired while driving home after your shift?	28.47% 41	32.64% 47	27.08% 39	8.33% 12	3.47% 5	144
In the past 6 months, have you had to reduce the number of hours you previously spent on occupational, social or family activities because of problems with fatigue?	12.59% 18	16.08% 23	28.67% 41	27.97% 40	14.69% 21	143
As an EMS provider, I am responsible for being rested and fit for duty.	55.24% 79	27.97% 40	15.38% 22	0.70% 1	0.70% 1	143
I think fatigue is the number one safety hazard in my profession.	35.21% 50	27.46% 39	25.35% 36	9.86% 14	2.11% 3	142
I have found myself nodding off while driving an ambulance.	13.38% 19	13.38% 19	21.83% 31	28.87% 41	22.54% 32	142
I have found myself nodding off while providing patient care.	2.86% 4	6.43% 9	20.00% 28	33.57% 47	37.14% 52	140
Do you feel that fatigue impacts safety?	45.07% 64	34.51% 49	16.90% 24	3.52% 5	0.00% 0	142
I feel that staff work longer hours than is best for patient care.	13.57% 19	18.57% 26	40.71% 57	20.00% 28	7.14% 10	140
We participate in fatigue education and recognition at our service.	11.35% 16	20.57% 29	37.59% 53	18.44% 26	12.06% 17	141
I regularly use products that help me stay awake while on duty (caffeine, energy drink, other stimulants).	21.99% 31	34.04% 48	23.40% 33	15.60% 22	4.96% 7	141
Has fatigue affected your judgement while at work?	3.55% 5	14.18% 20	27.66% 39	36.88% 52	17.73% 25	141
I have had to leave shifts early because of workplace fatigue?	1.42% 2	4.96% 7	15.60% 22	31.21% 44	46.81% 66	141
Your employers show concern for your health and safety, especially regarding fatigue.	17.73% 25	23.40% 33	31.21% 44	15.60% 22	12.06% 17	141
Workplace fatigue has impacted your family and/or personal life.	15.60% 22	17.02% 24	30.50% 43	25.53% 36	11.35% 16	141

Q42 Are you allowed to sleep while on duty when working over 12 hours?

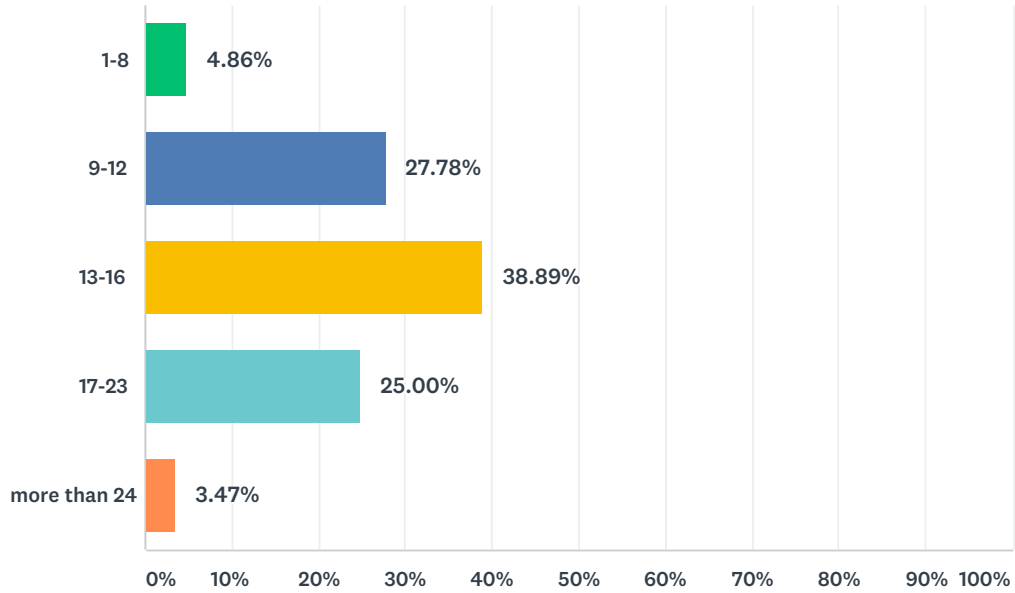
Answered: 144 Skipped: 32



ANSWER CHOICES	RESPONSES	
Yes	90.28%	130
No	9.72%	14
TOTAL		144

Q43 How many hours are you routinely awake while on duty?

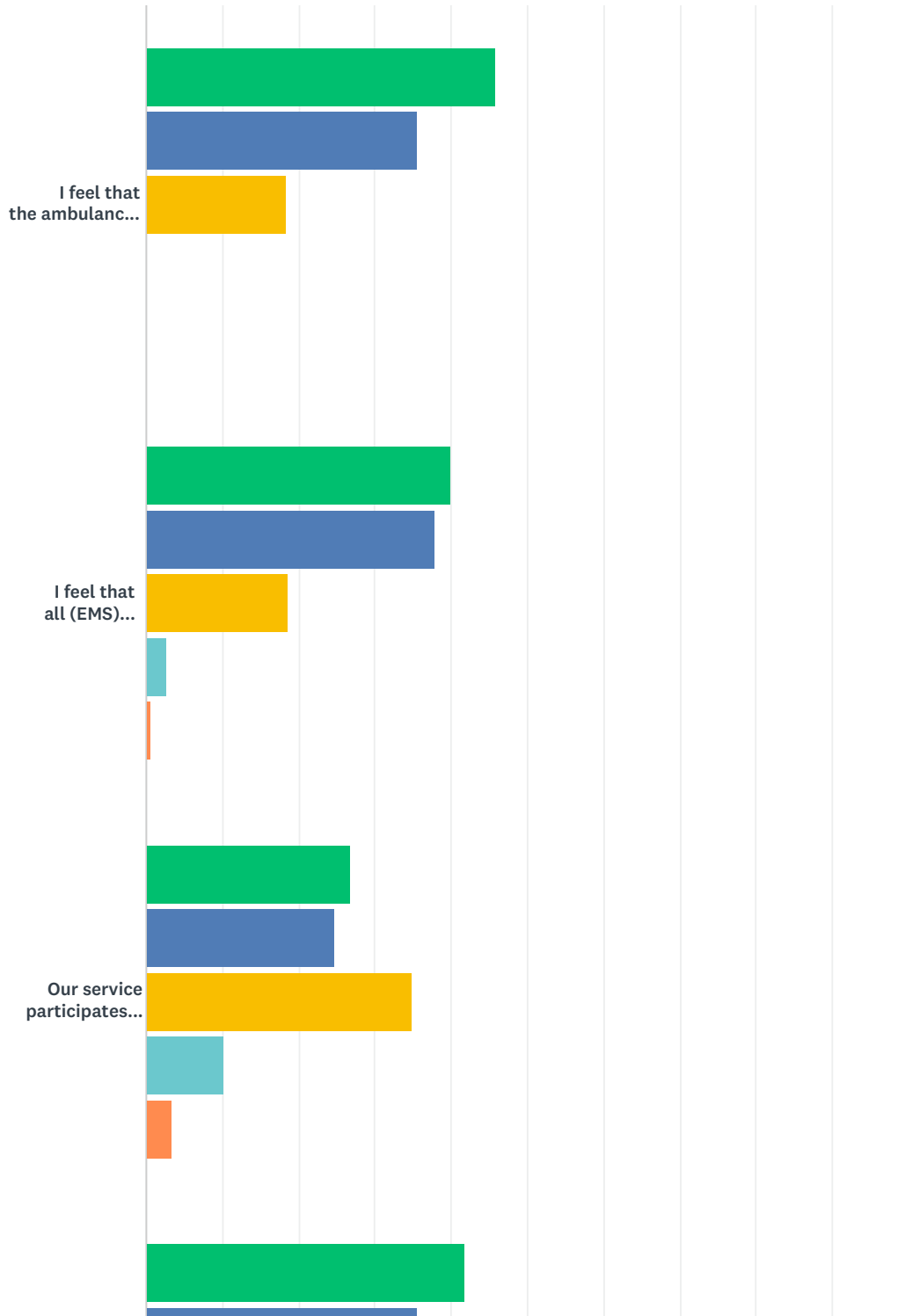
Answered: 144 Skipped: 32



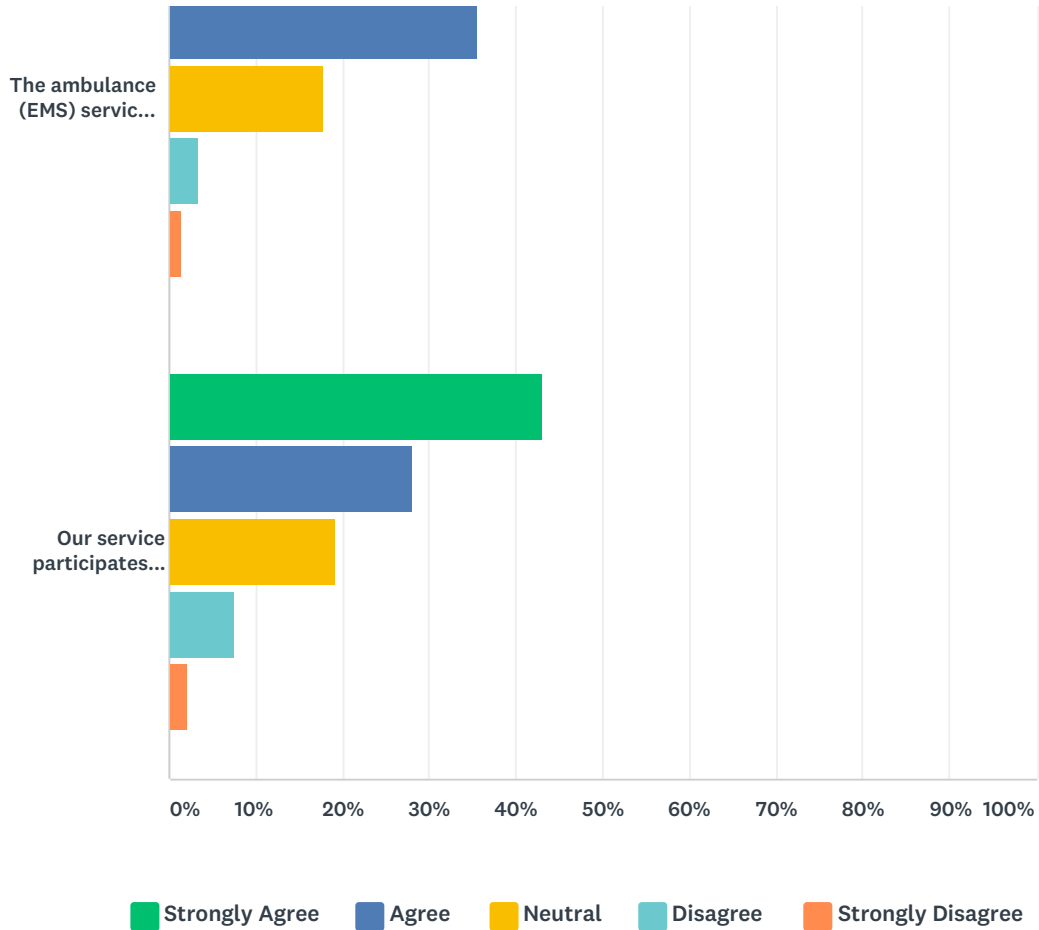
ANSWER CHOICES	RESPONSES	
1-8	4.86%	7
9-12	27.78%	40
13-16	38.89%	56
17-23	25.00%	36
more than 24	3.47%	5
TOTAL		144

Q44 Spend time with each statement and reflect on your ambulance (EMS) service's strengths and weaknesses. A thorough assessment by many community representatives, such as yourself, will help stimulate future growth and development of the ambulance (EMS) agency to allow the service to better meet the community's needs.

Answered: 146 Skipped: 30



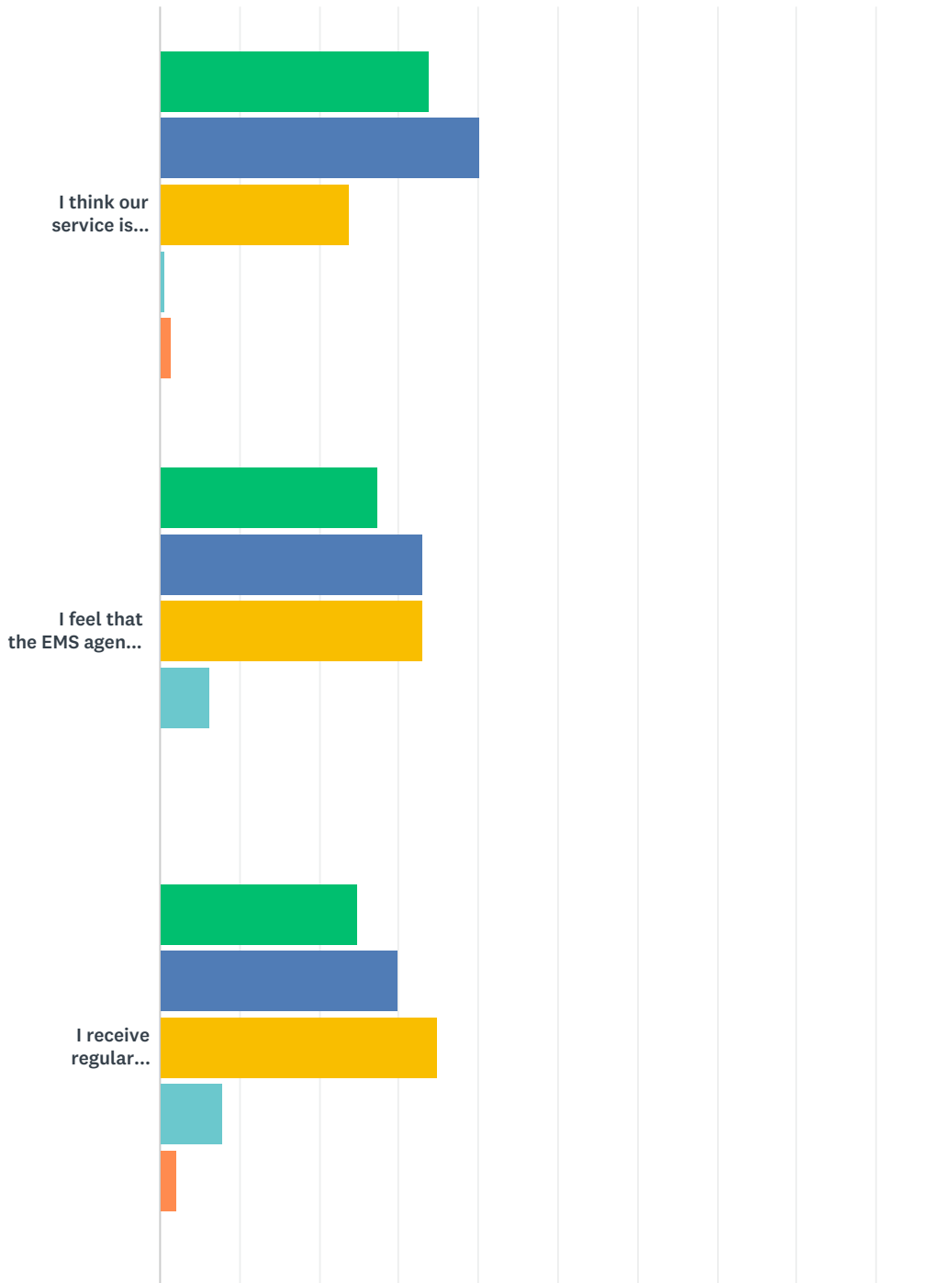
EMS Needs Assessment



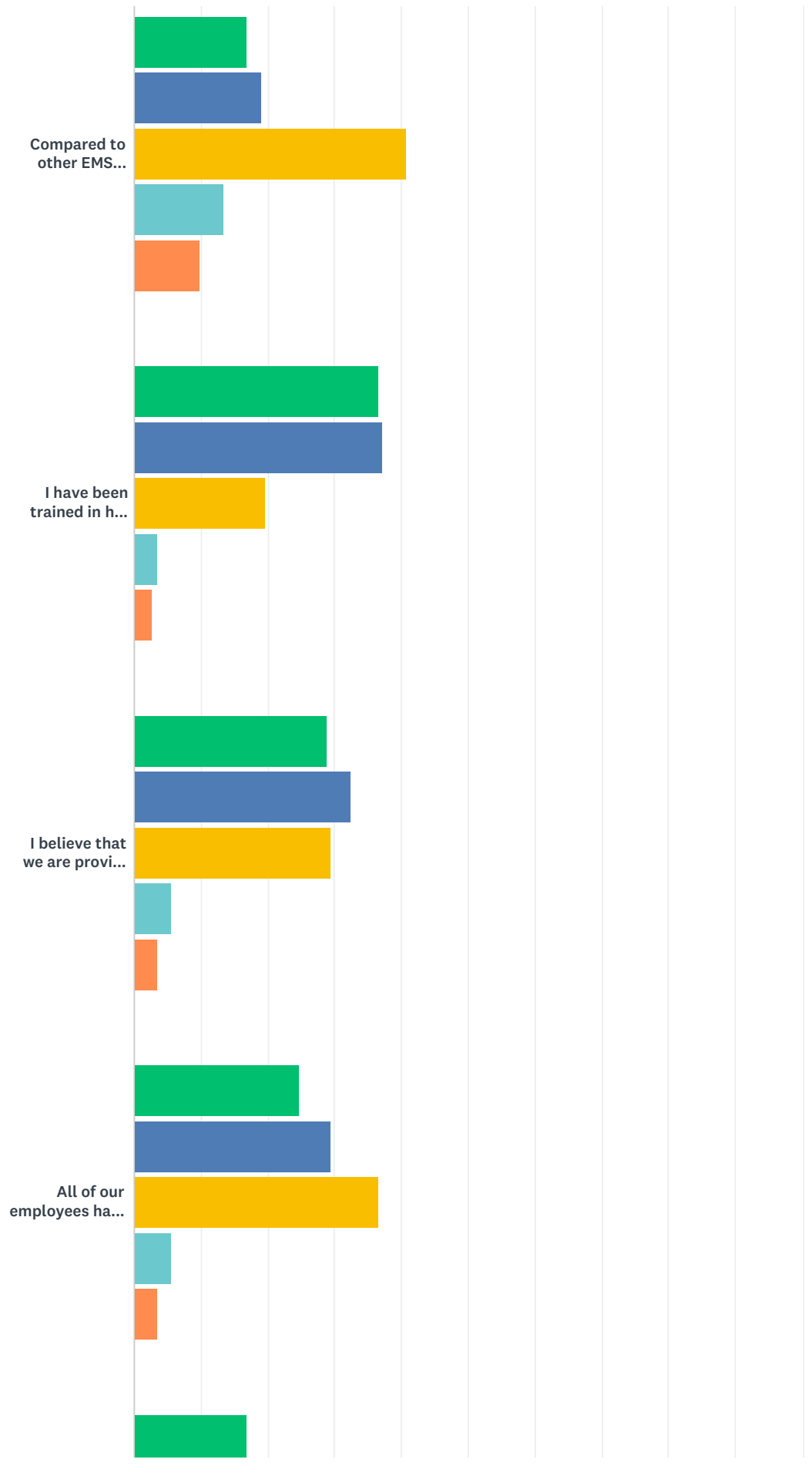
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I feel that the ambulance and the other equipment are kept clean and well maintained.	45.89% 67	35.62% 52	18.49% 27	0.00% 0	0.00% 0	146
I feel that all (EMS) personnel act and dress in a professional manner while on duty and dealing with the public.	40.00% 58	37.93% 55	18.62% 27	2.76% 4	0.69% 1	145
Our service participates in health promotion programs like health fairs and blood pressure screening.	26.71% 39	24.66% 36	34.93% 51	10.27% 15	3.42% 5	146
The ambulance (EMS) service I work for is valued as a community resource.	41.78% 61	35.62% 52	17.81% 26	3.42% 5	1.37% 2	146
Our service participates in community education, such as school presentations, CPR classes.	43.15% 63	28.08% 41	19.18% 28	7.53% 11	2.05% 3	146

Q45 The next statements focus on your perceptions as a front-line EMS provider. Specifically, assess how well your agency prepares its employees / volunteers for the provision of emergency medical care within a broad community context. Employees / volunteers should have access to the necessary resources, knowledge, and education to successfully complete their job requirements. Please rate each statement below.

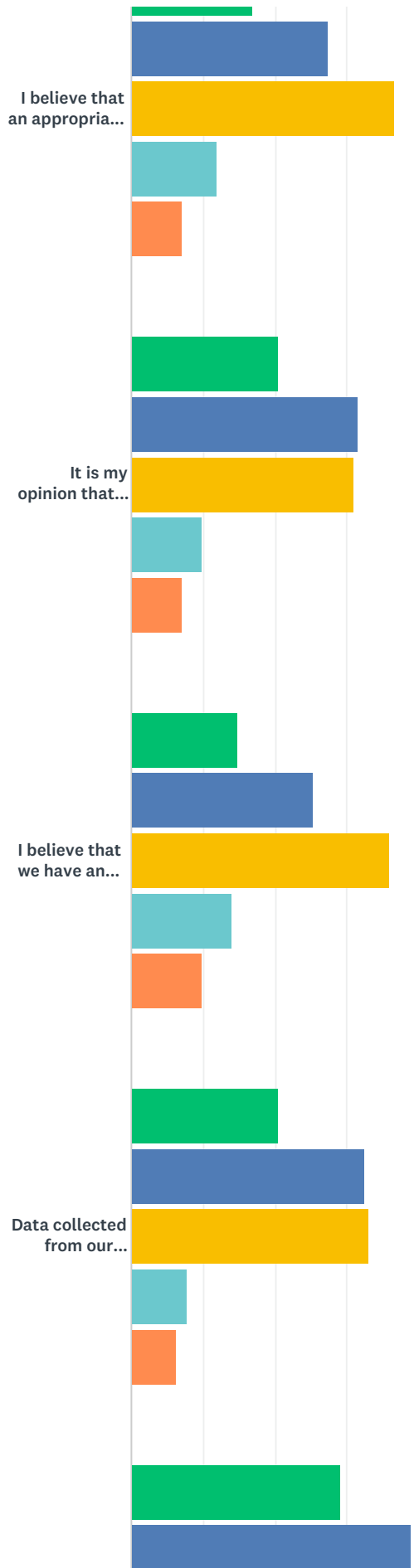
Answered: 143 Skipped: 33



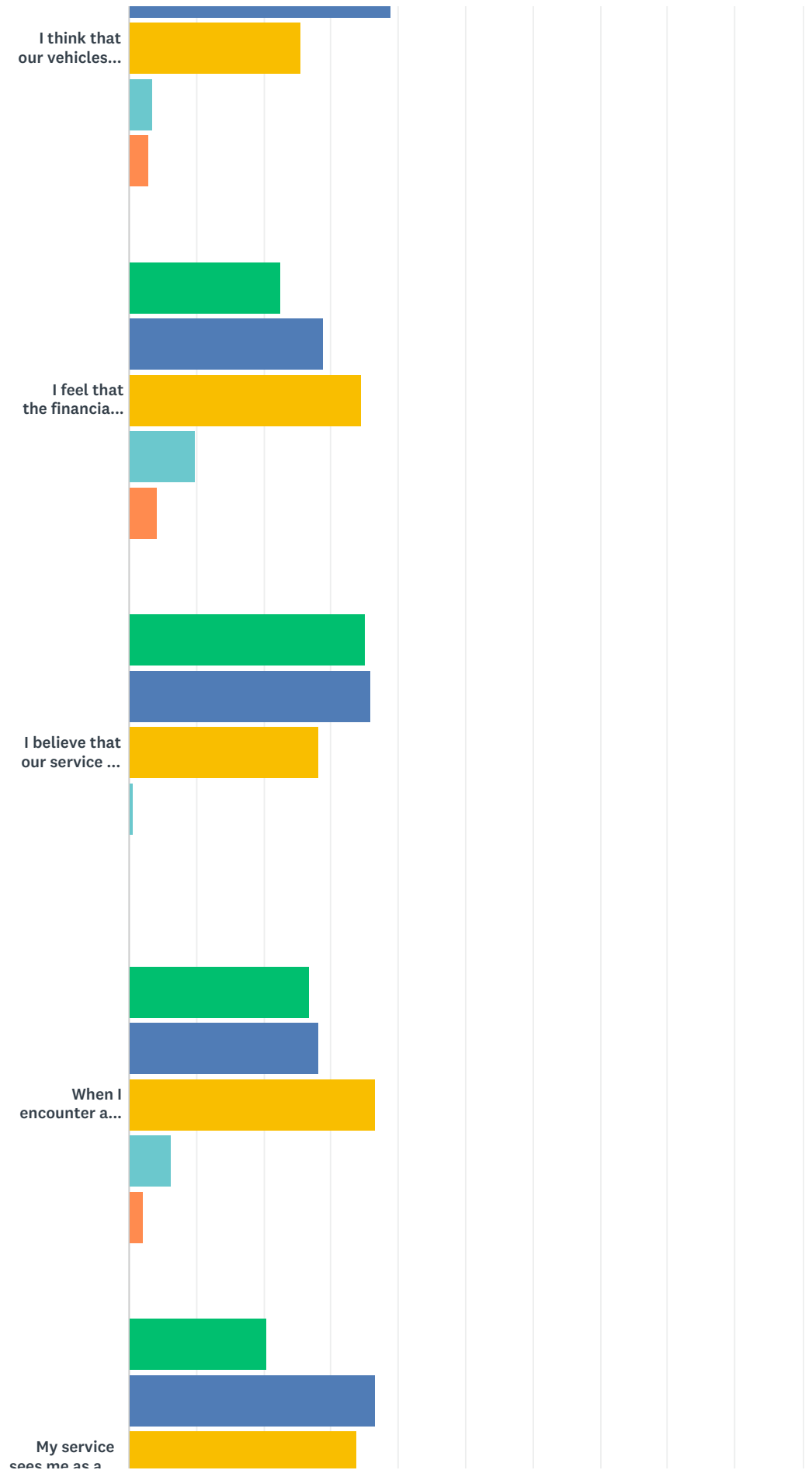
EMS Needs Assessment



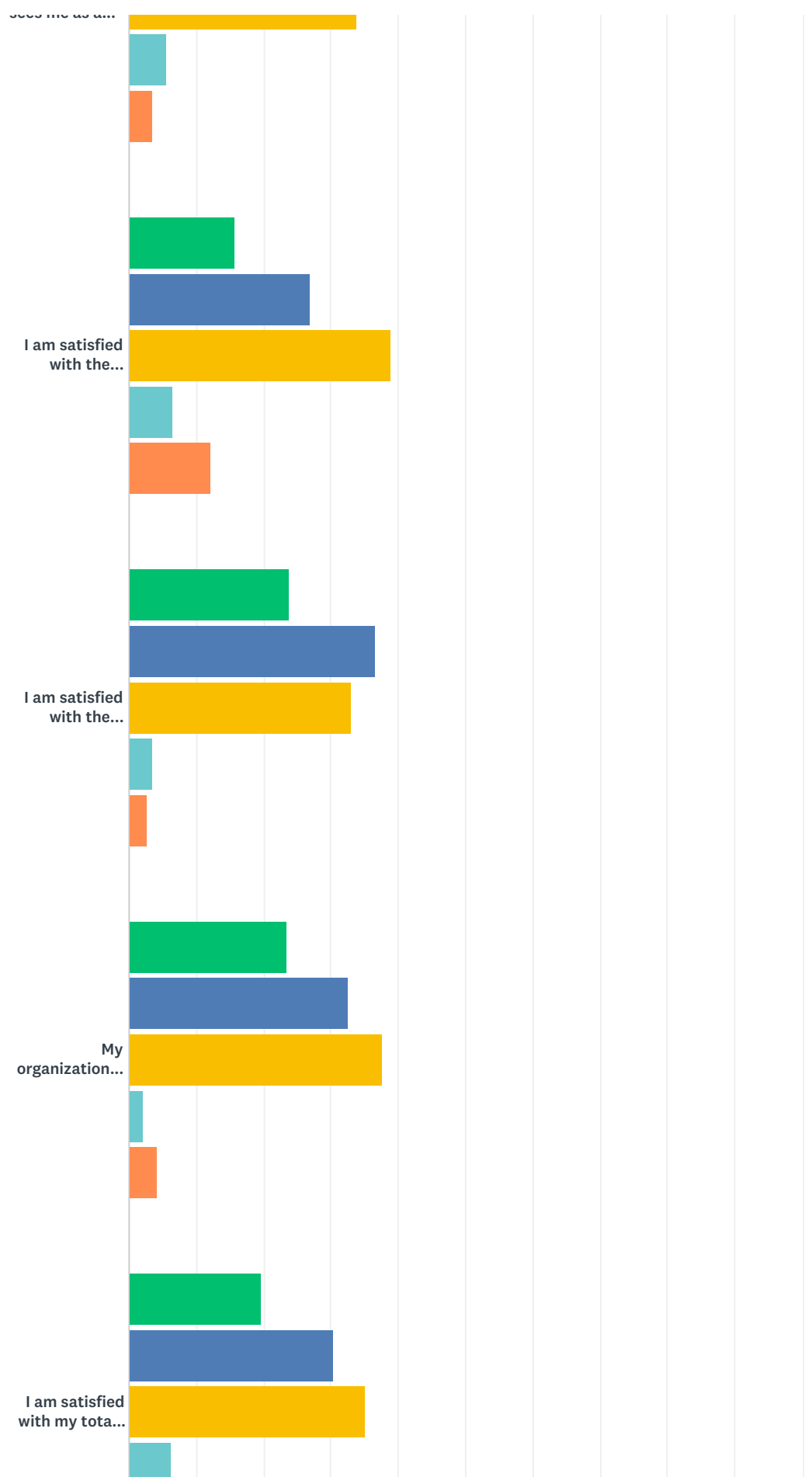
EMS Needs Assessment



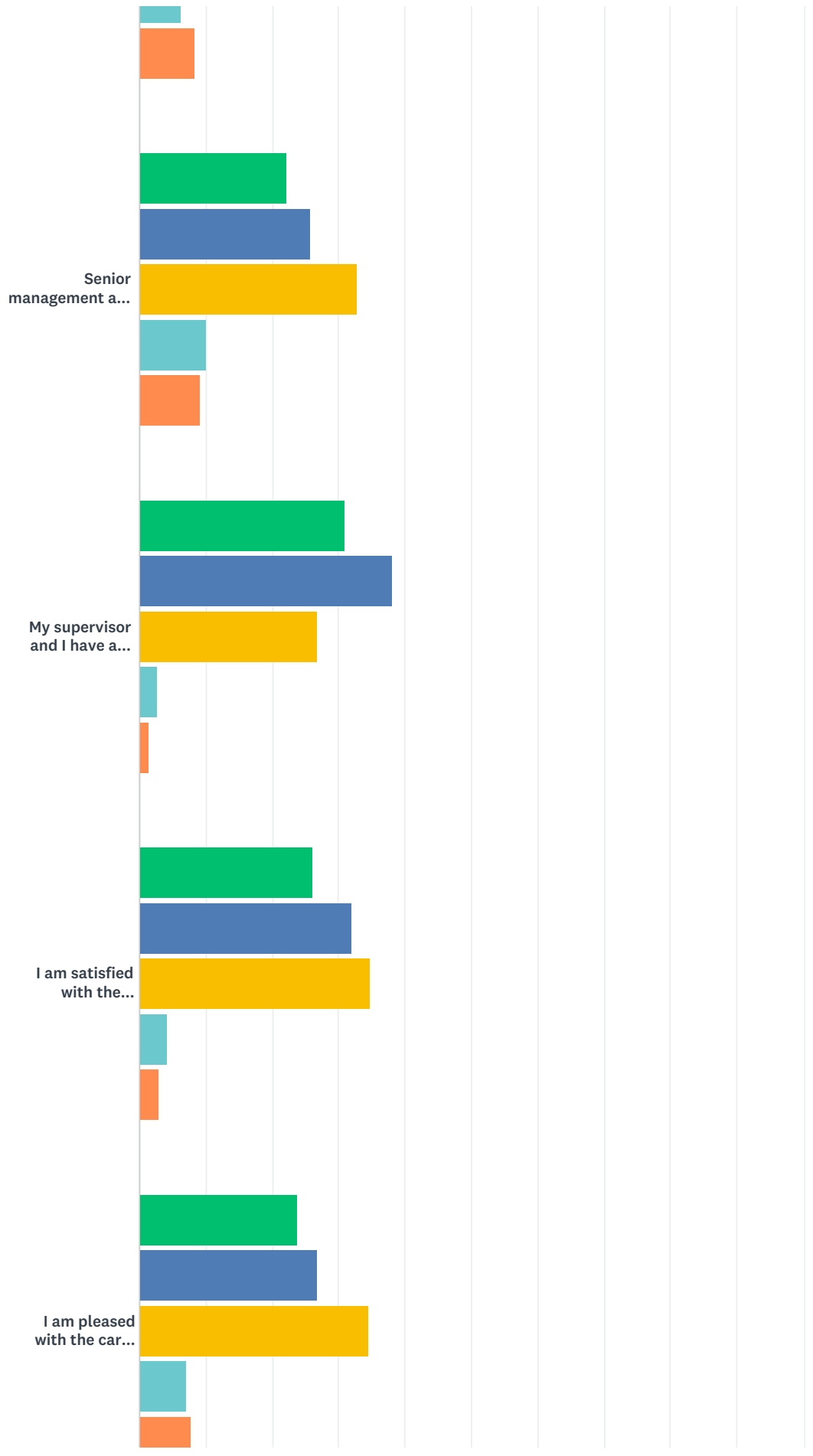
EMS Needs Assessment



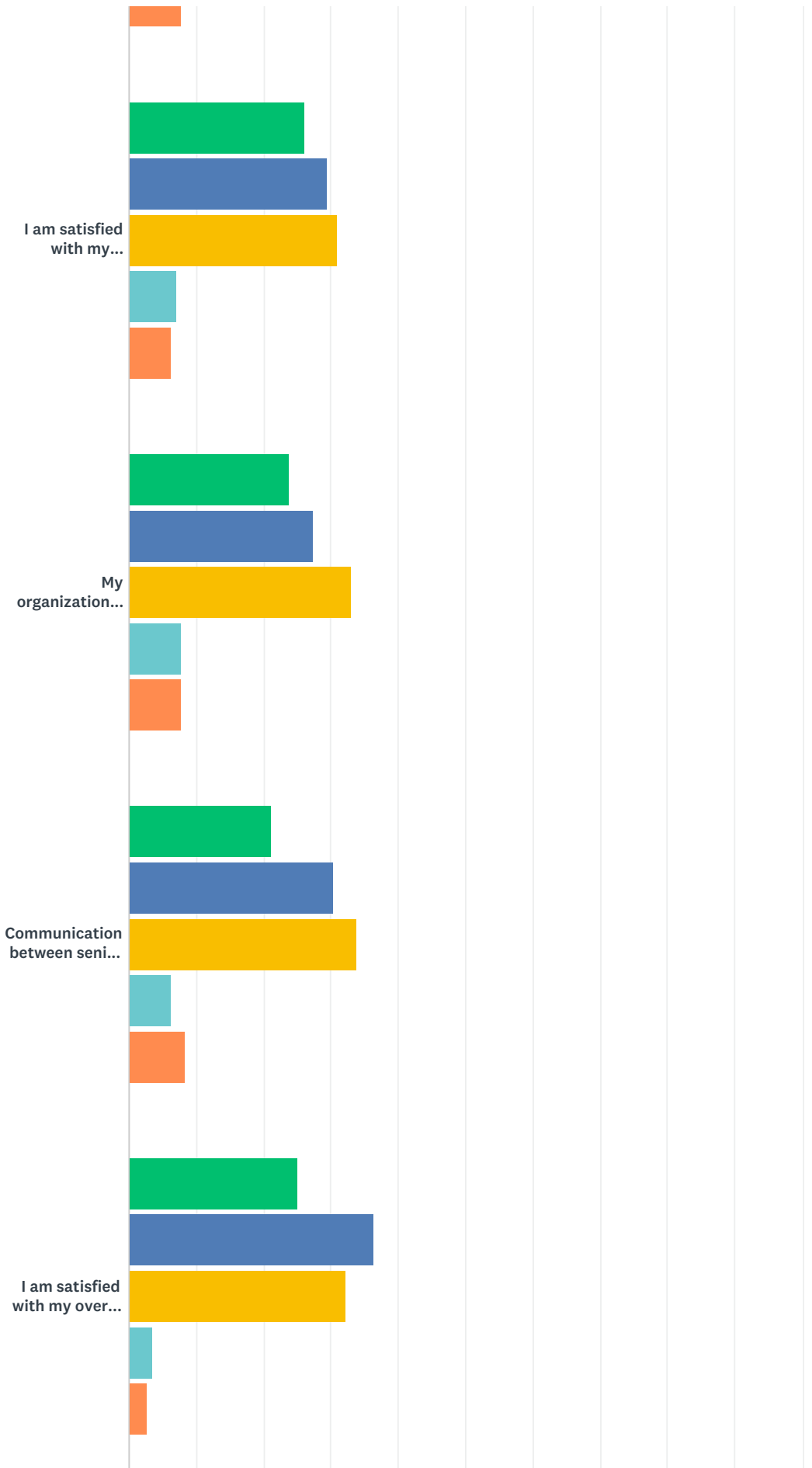
EMS Needs Assessment



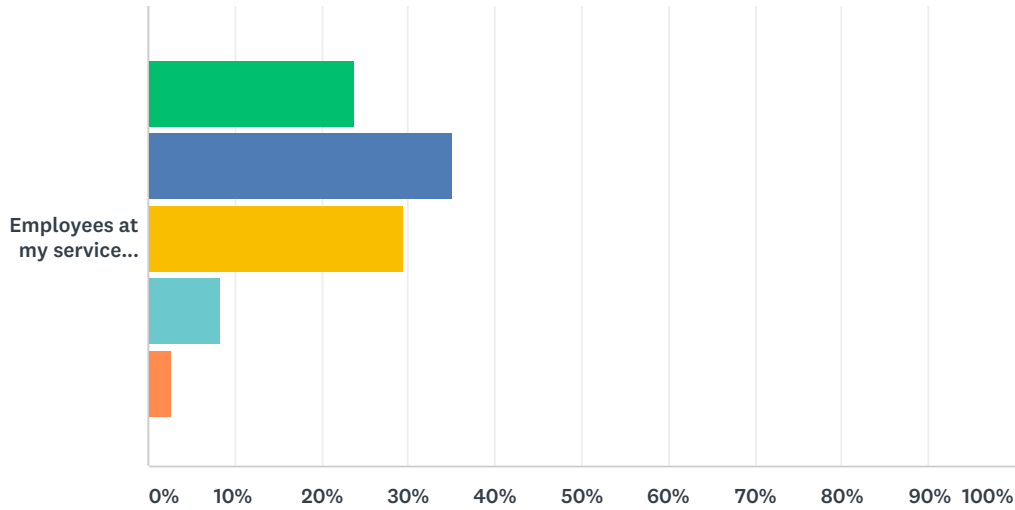
EMS Needs Assessment



EMS Needs Assessment



EMS Needs Assessment



■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

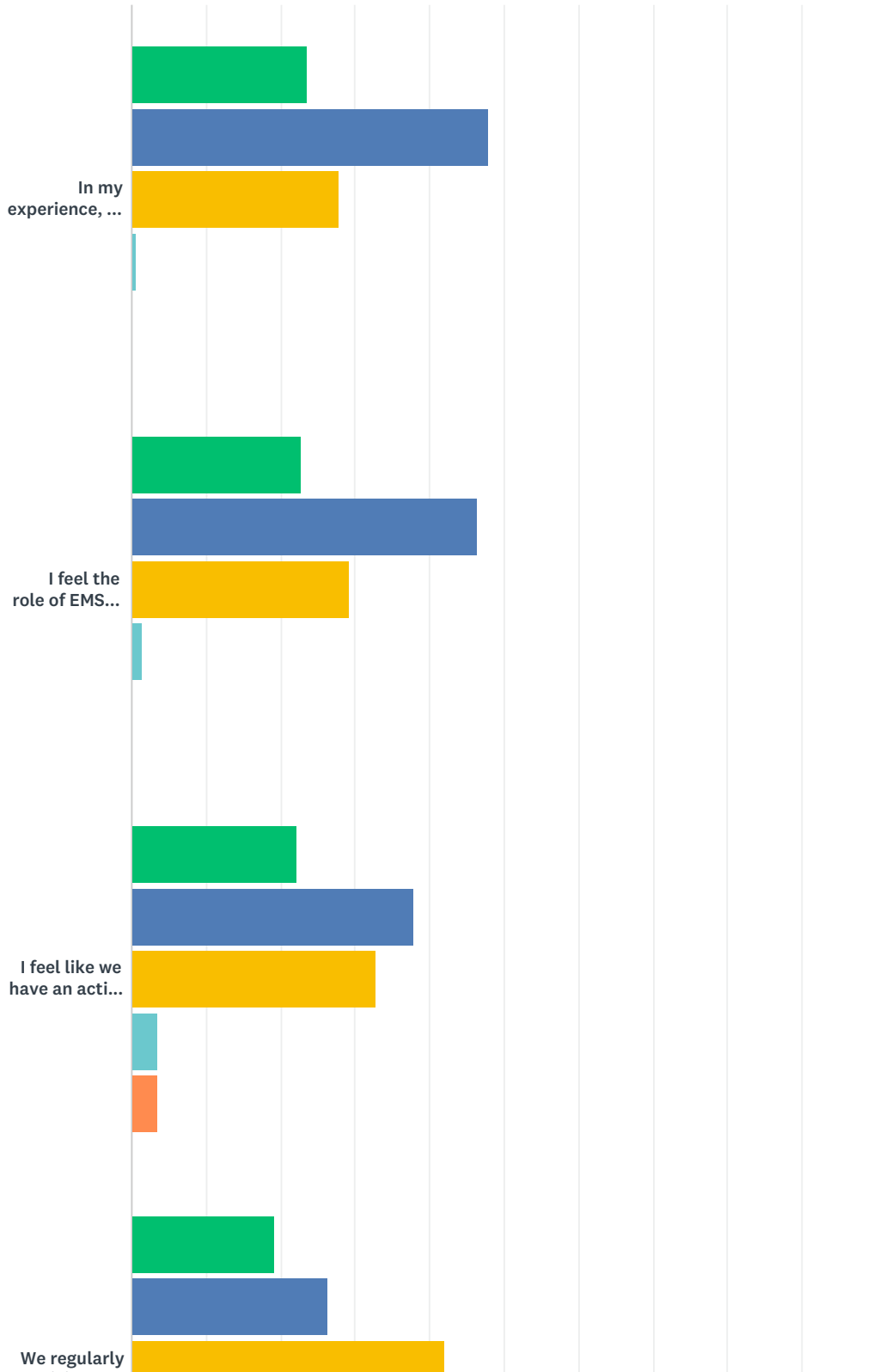
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I think our service is integrated into the community as a whole.	33.80% 48	40.14% 57	23.94% 34	0.70% 1	1.41% 2	142
I feel that the EMS agency is meeting my needs as an employee.	27.46% 39	33.10% 47	33.10% 47	6.34% 9	0.00% 0	142
I receive regular feedback and performance evaluations.	25.00% 35	30.00% 42	35.00% 49	7.86% 11	2.14% 3	140
Compared to other EMS agencies, I believe that we have a low employee turnover rate.	16.90% 24	19.01% 27	40.85% 58	13.38% 19	9.86% 14	142
I have been trained in how to minimize work-related injuries (safe driving, proper lifting, etc).	36.62% 52	37.32% 53	19.72% 28	3.52% 5	2.82% 4	142
I believe that we are provided sufficient opportunities for high quality continuing education.	28.87% 41	32.39% 46	29.58% 42	5.63% 8	3.52% 5	142
All of our employees have undergone training in principles of customer service.	24.65% 35	29.58% 42	36.62% 52	5.63% 8	3.52% 5	142
I believe that an appropriate number of our employees have undergone leadership training.	16.90% 24	27.46% 39	36.62% 52	11.97% 17	7.04% 10	142
It is my opinion that we receive appropriate recognition for years of service by our agency.	20.42% 29	31.69% 45	30.99% 44	9.86% 14	7.04% 10	142
I believe that we have an appropriate number of employees to meet our staffing needs.	14.79% 21	25.35% 36	35.92% 51	14.08% 20	9.86% 14	142
Data collected from our patient care records are tabulated and reported back to employees in an understandable and useful format.	20.42% 29	32.39% 46	33.10% 47	7.75% 11	6.34% 9	142
I think that our vehicles / equipment are adequate to meet our needs.	29.08% 41	39.01% 55	25.53% 36	3.55% 5	2.84% 4	141
I feel that the financial aspects of our organization are well managed.	22.54% 32	28.87% 41	34.51% 49	9.86% 14	4.23% 6	142
I believe that our service is staffed and licensed at an appropriate level of care (BLS vs. ALS).	35.21% 50	35.92% 51	28.17% 40	0.70% 1	0.00% 0	142

EMS Needs Assessment

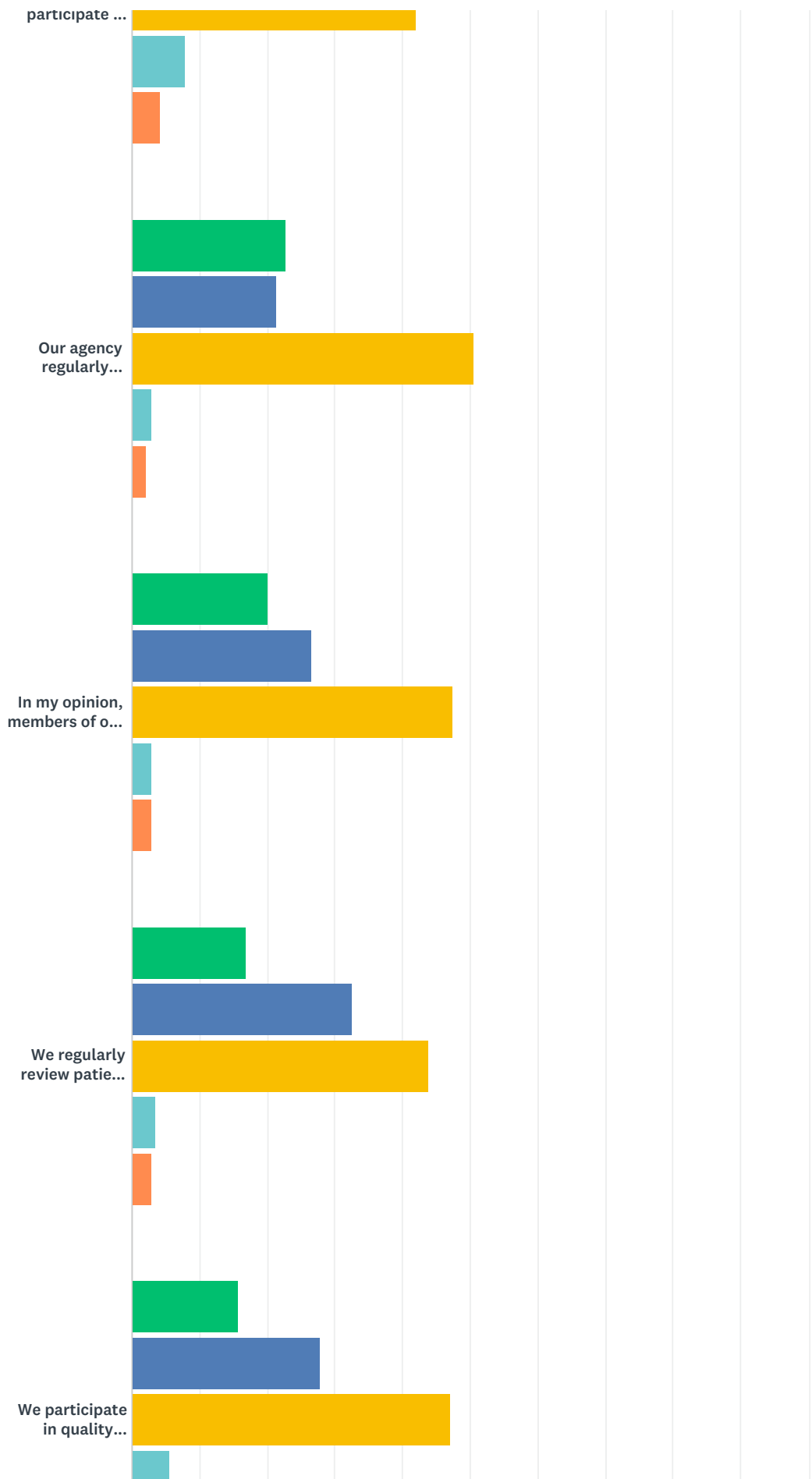
When I encounter a patient who doesn't require an ambulance, but who has clear safety risks or special needs, there are clear policies outlining an appropriate referral process.	26.76% 38	28.17% 40	36.62% 52	6.34% 9	2.11% 3	142
My service sees me as a valuable asset to the organization.	20.42% 29	36.62% 52	33.80% 48	5.63% 8	3.52% 5	142
I am satisfied with the retirement plan offered by my organization.	15.60% 22	26.95% 38	39.01% 55	6.38% 9	12.06% 17	141
I am satisfied with the culture of my workplace.	23.94% 34	36.62% 52	33.10% 47	3.52% 5	2.82% 4	142
My organization is dedicated to diversity and inclusiveness.	23.40% 33	32.62% 46	37.59% 53	2.13% 3	4.26% 6	141
I am satisfied with my total benefits package.	19.72% 28	30.28% 43	35.21% 50	6.34% 9	8.45% 12	142
Senior management and employees trust each other.	22.14% 31	25.71% 36	32.86% 46	10.00% 14	9.29% 13	140
My supervisor and I have a good working relationship.	30.99% 44	38.03% 54	26.76% 38	2.82% 4	1.41% 2	142
I am satisfied with the job-related training my organization offers.	26.24% 37	31.91% 45	34.75% 49	4.26% 6	2.84% 4	141
I am pleased with the career advancement opportunities available to me.	23.94% 34	26.76% 38	34.51% 49	7.04% 10	7.75% 11	142
I am satisfied with my opportunities for professional growth.	26.06% 37	29.58% 42	30.99% 44	7.04% 10	6.34% 9	142
My organization is dedicated to my professional development.	23.94% 34	27.46% 39	33.10% 47	7.75% 11	7.75% 11	142
Communication between senior leaders and employees is good in my organization.	21.13% 30	30.28% 43	33.80% 48	6.34% 9	8.45% 12	142
I am satisfied with my overall job security.	25.17% 36	36.36% 52	32.17% 46	3.50% 5	2.80% 4	143
Employees at my service treat each other with dignity and respect.	23.94% 34	35.21% 50	29.58% 42	8.45% 12	2.82% 4	142

Q46 The following eight statements are provided to gauge your opinions concerning your relation and integration with the healthcare system. The entities to which you relinquish patient care are the receiving facilities.

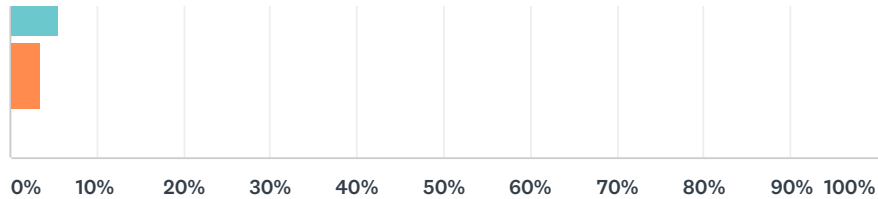
Answered: 141 Skipped: 35



EMS Needs Assessment



EMS Needs Assessment



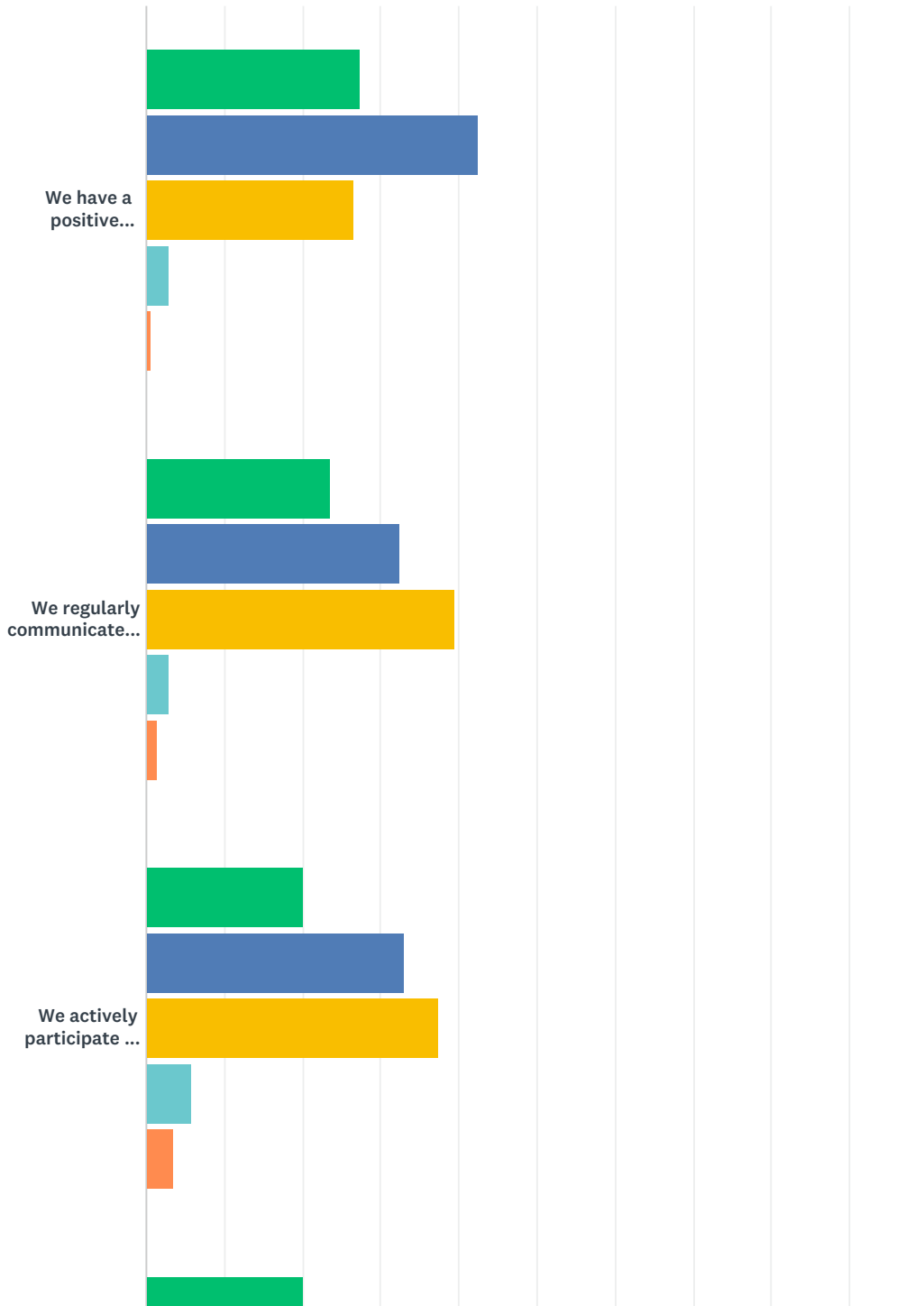
■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
In my experience, we have a positive working relationship with our receiving facilities.	23.57% 33	47.86% 67	27.86% 39	0.71% 1	0.00% 0	140
I feel the role of EMS personnel during the transition of patient care at the receiving facility is clear.	22.86% 32	46.43% 65	29.29% 41	1.43% 2	0.00% 0	140
I feel like we have an active service medical director.	22.14% 31	37.86% 53	32.86% 46	3.57% 5	3.57% 5	140
We regularly participate in quality improvement activities with our medical director, including periodic run reviews.	19.29% 27	26.43% 37	42.14% 59	7.86% 11	4.29% 6	140
Our agency regularly provides data (response times, IV success rates, number of trauma vs. medical patients, etc.) to our medical director.	22.86% 32	21.43% 30	50.71% 71	2.86% 4	2.14% 3	140
In my opinion, members of our agency serve on appropriate health care-related committees.	20.14% 28	26.62% 37	47.48% 66	2.88% 4	2.88% 4	139
We regularly review patient care issues with the receiving facilities.	17.02% 24	32.62% 46	43.97% 62	3.55% 5	2.84% 4	141
We participate in quality improvement activities with our receiving facilities.	15.71% 22	27.86% 39	47.14% 66	5.71% 8	3.57% 5	140

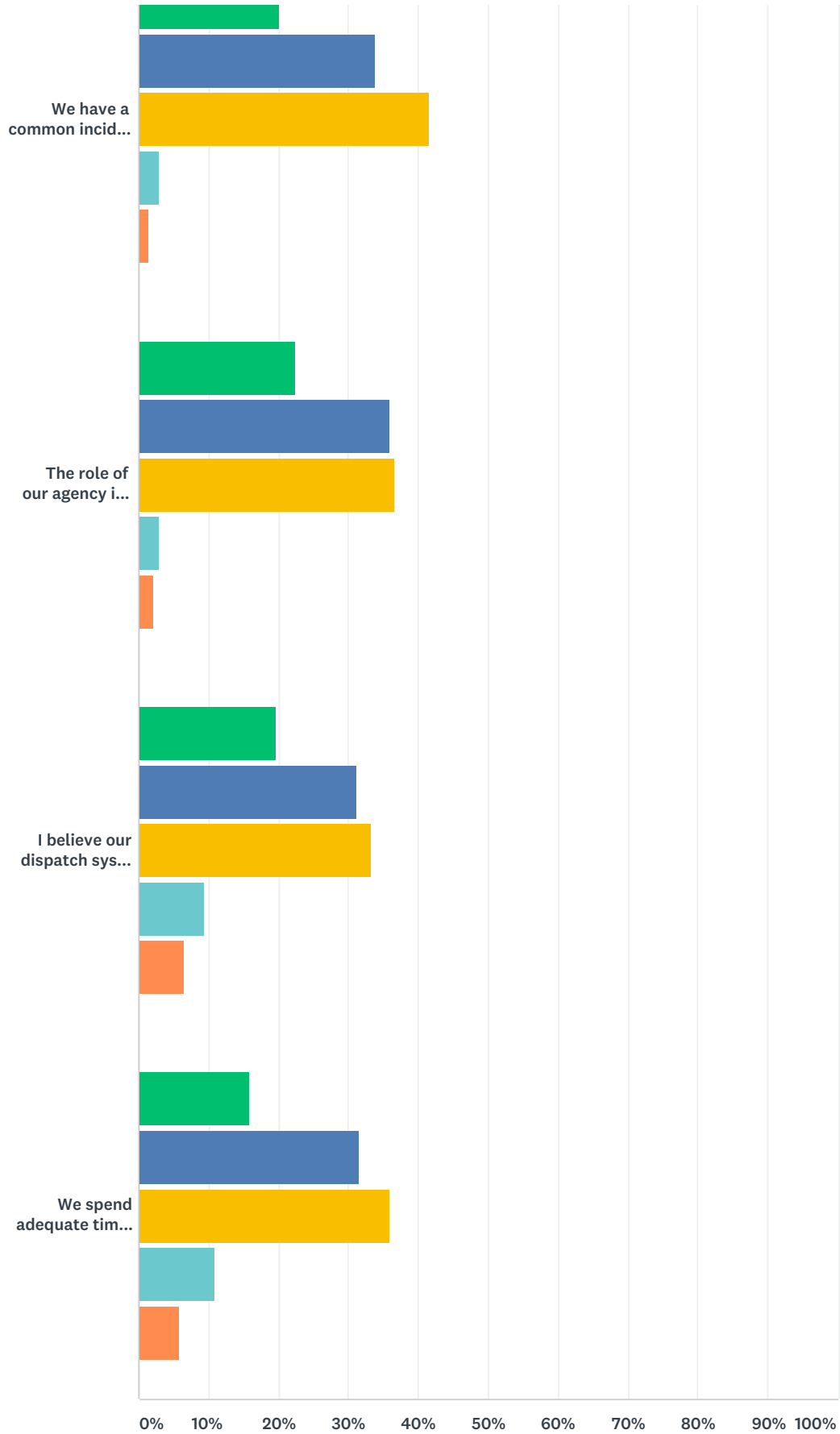
Q47 Public safety is defined as any agency that assists in the well being of the community in the midst of a crisis (i.e. fire departments, other EMS agencies, ski patrol, highway patrol, search and rescue, department of emergency services, etc.). The following eight statements are designed to gauge your agency's integration with other public safety entities.

Please rate each statement

Answered: 140 Skipped: 36



EMS Needs Assessment



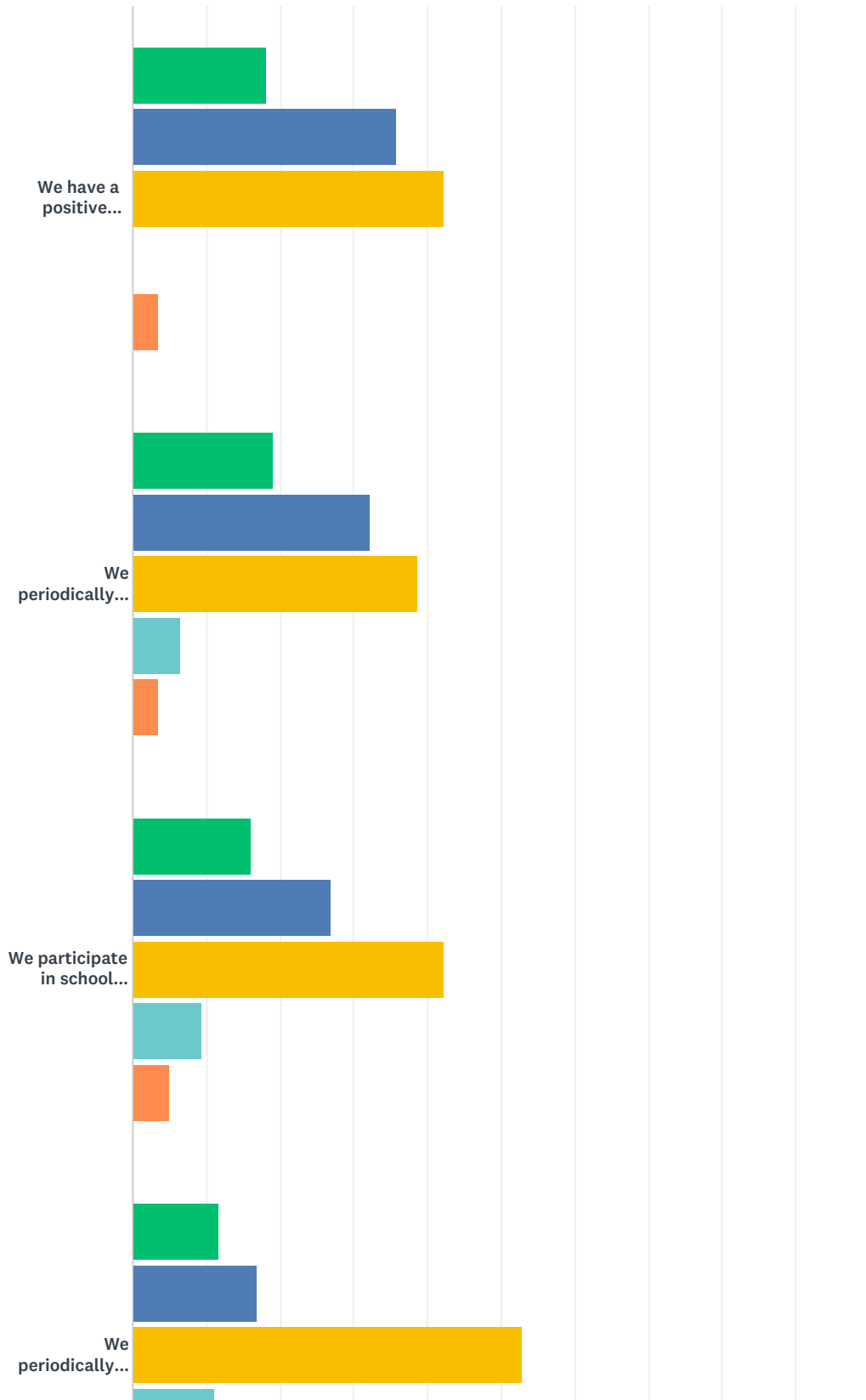
Strongly Agree Agree Neutral Disagree Strongly Disagree

EMS Needs Assessment

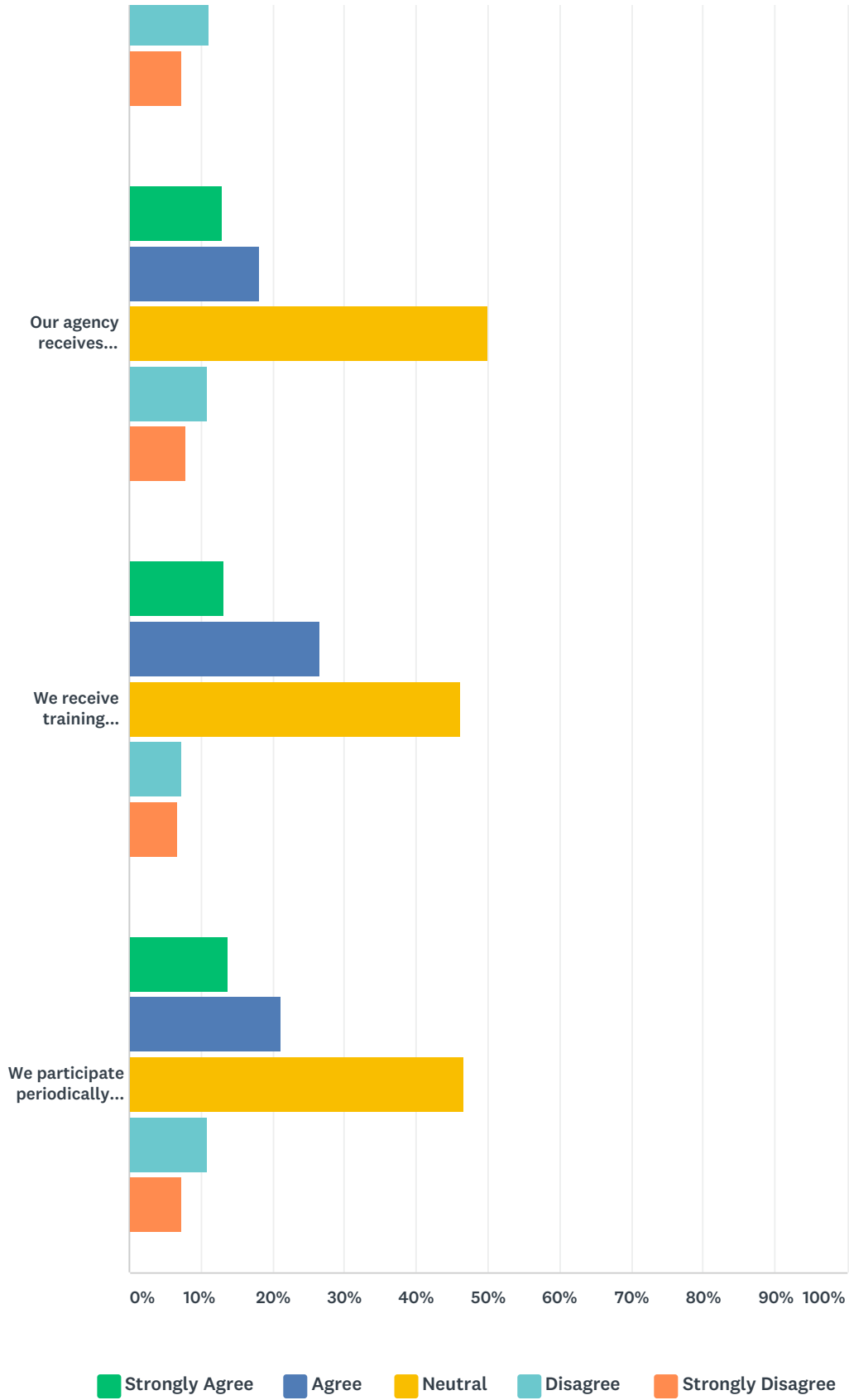
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
We have a positive working relationship with other public safety agencies/ personnel.	27.34% 38	42.45% 59	26.62% 37	2.88% 4	0.72% 1	139
We regularly communicate with other public safety agencies through system quality improvement.	23.74% 33	32.37% 45	39.57% 55	2.88% 4	1.44% 2	139
We actively participate in joint training with other public safety agencies.	20.14% 28	33.09% 46	37.41% 52	5.76% 8	3.60% 5	139
We have a common incident command system with other public safety agencies.	20.14% 28	33.81% 47	41.73% 58	2.88% 4	1.44% 2	139
The role of our agency is clear during a multiple agency response.	22.30% 31	35.97% 50	36.69% 51	2.88% 4	2.16% 3	139
I believe our dispatch system meets our agency's needs.	19.57% 27	31.16% 43	33.33% 46	9.42% 13	6.52% 9	138
We spend adequate time working on planning and exercises to prepare us for multiple casualty incidents involving all types of man-made and natural events.	15.83% 22	31.65% 44	35.97% 50	10.79% 15	5.76% 8	139

Q48 This section details your opinions about how well your EMS agency is integrated in the local school system.

Answered: 138 Skipped: 38



EMS Needs Assessment



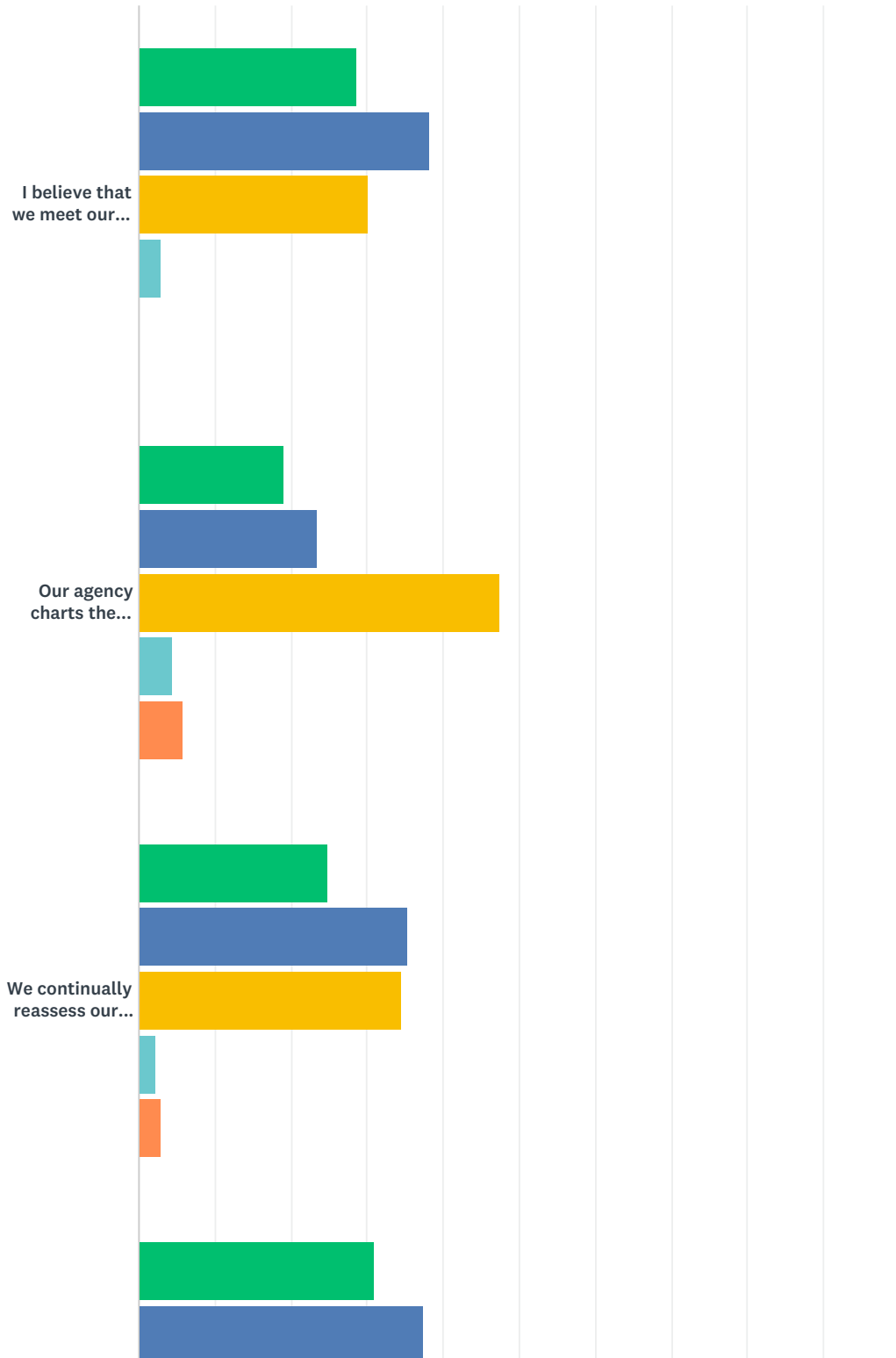
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
--	----------------	-------	---------	----------	-------------------	-------

EMS Needs Assessment

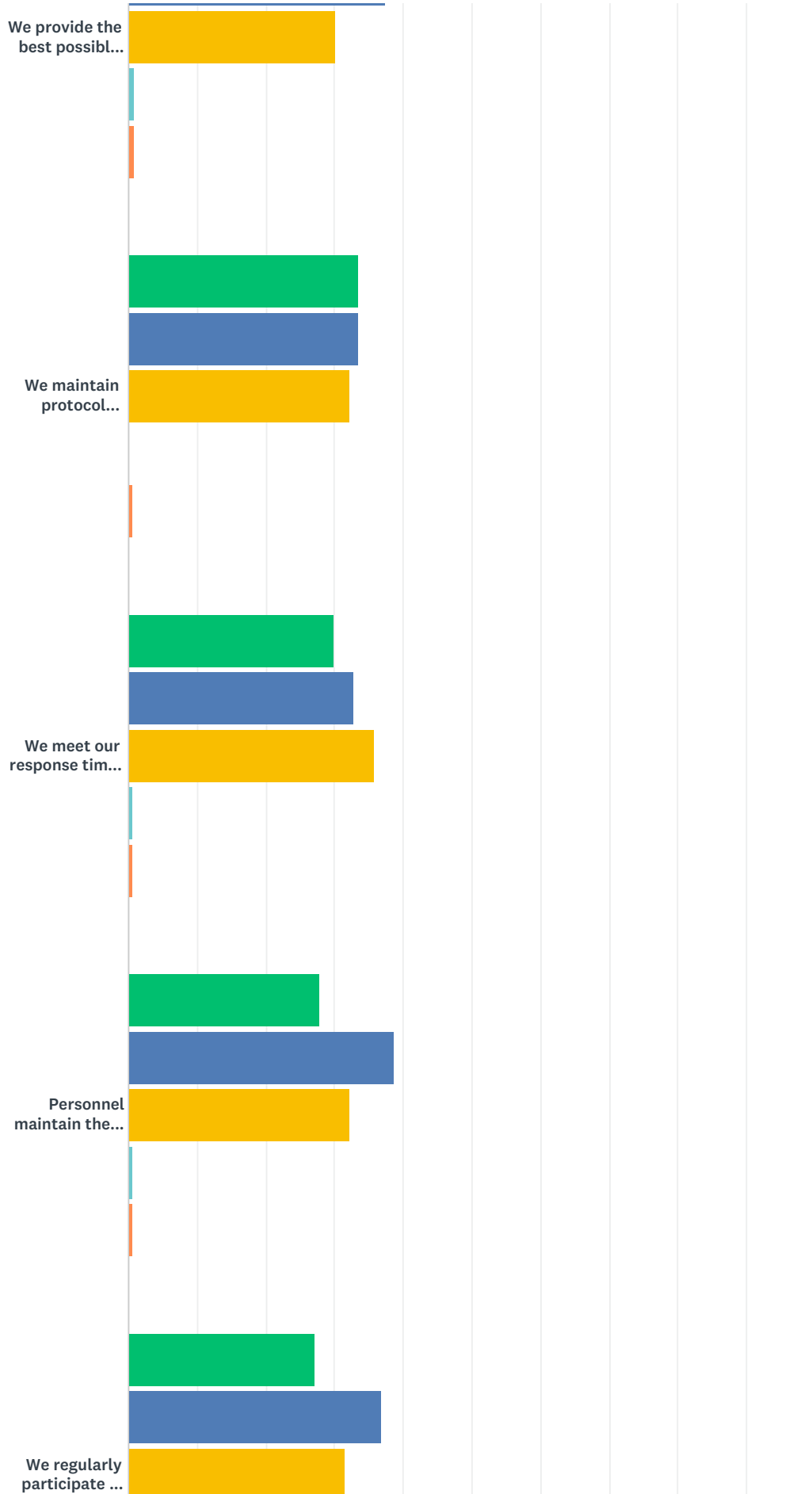
We have a positive working relationship with school officials at all levels (administrators, educators, and faculty).	18.25% 25	35.77% 49	42.34% 58	0.00% 0	3.65% 5	137
We periodically educate students (first aid talks, CPR instruction, career day, injury prevention, etc).	18.98% 26	32.12% 44	38.69% 53	6.57% 9	3.65% 5	137
We participate in school drills and training for emergencies.	16.06% 22	27.01% 37	42.34% 58	9.49% 13	5.11% 7	137
We periodically meet with school health nurses.	11.76% 16	16.91% 23	52.94% 72	11.03% 15	7.35% 10	136
Our agency receives information from school officials concerning the enrollment of any children with special healthcare needs.	13.04% 18	18.12% 25	50.00% 69	10.87% 15	7.97% 11	138
We receive training regarding children with special health care needs.	13.24% 18	26.47% 36	46.32% 63	7.35% 10	6.62% 9	136
We participate periodically in joint training with school athletic staff (trainers and coaches).	13.87% 19	21.17% 29	46.72% 64	10.95% 15	7.30% 10	137

Q49 The following statements are associated with the relationship that is fostered between your EMS agency and the community at large. As your primary customer, the patients, family, and bystanders play a vital role in your agency's development and effectiveness in a community

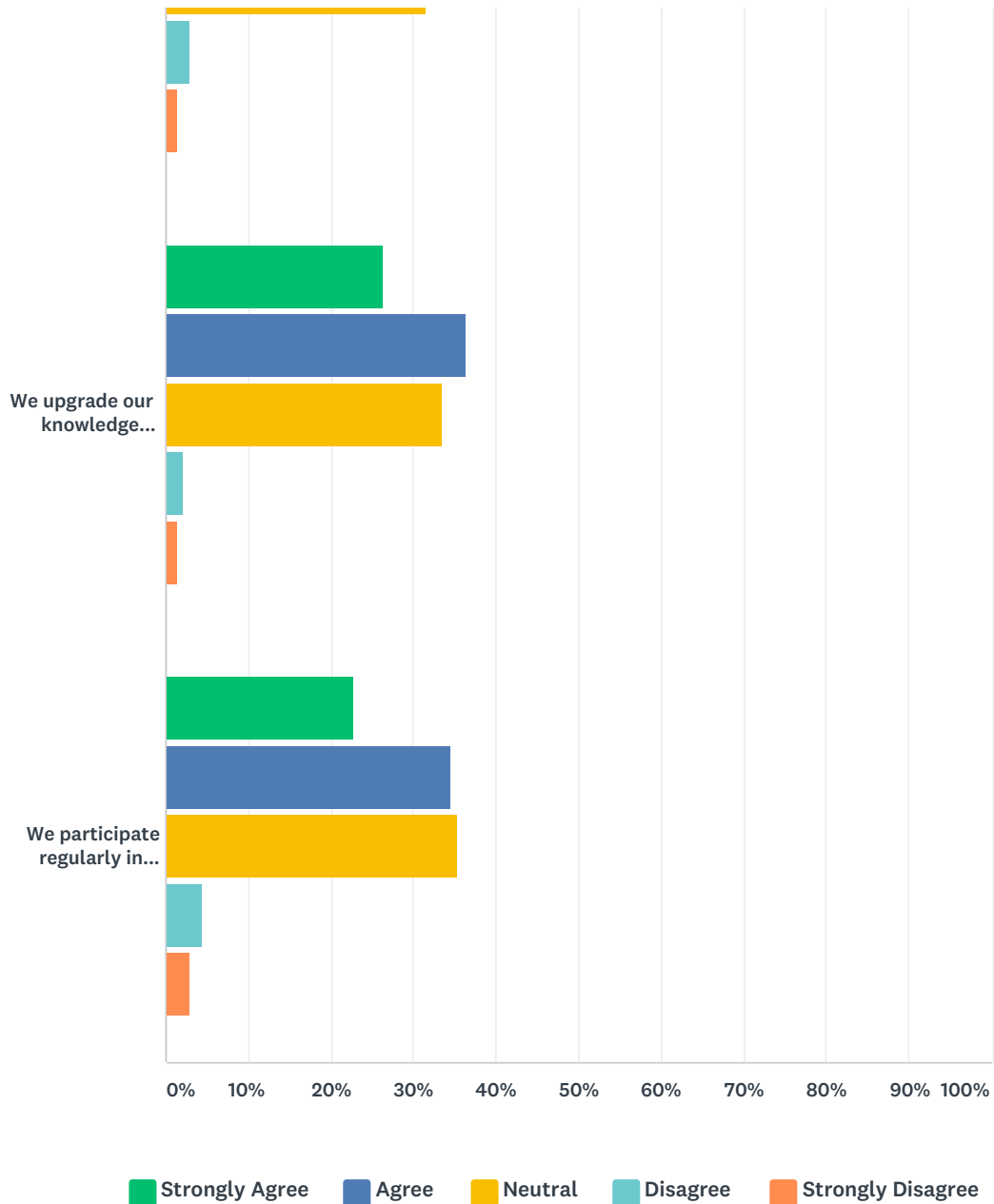
Answered: 137 Skipped: 39



EMS Needs Assessment



EMS Needs Assessment



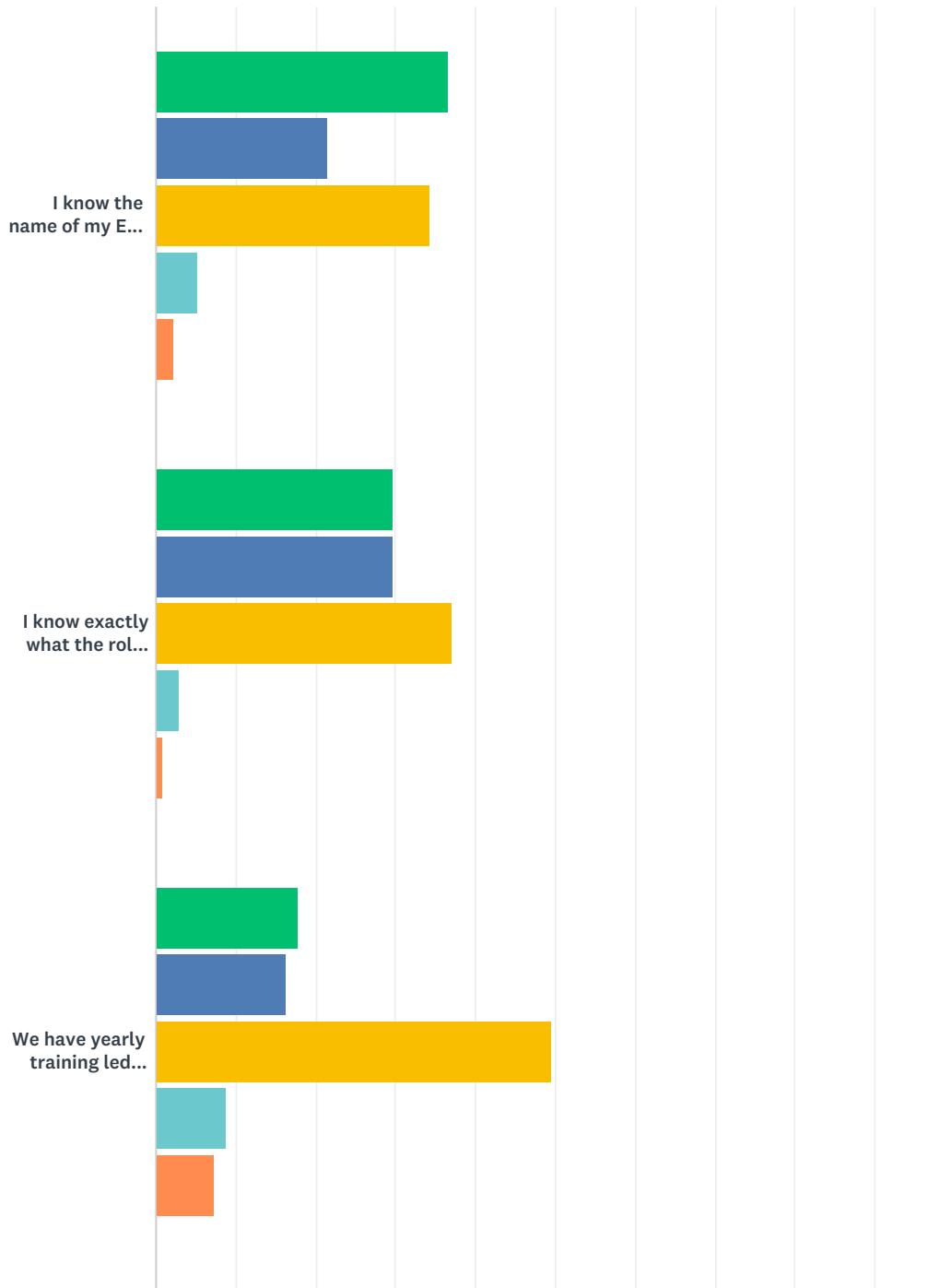
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I believe that we meet our customers' needs and expectations.	28.68% 39	38.24% 52	30.15% 41	2.94% 4	0.00% 0	136
Our agency charts the ratio between compliments vs. complaints.	18.98% 26	23.36% 32	47.45% 65	4.38% 6	5.84% 8	137
We continually reassess our services to make sure we are meeting the needs and expectations of our customers.	25.00% 34	35.29% 48	34.56% 47	2.21% 3	2.94% 4	136
We provide the best possible medical care in accordance with our agency's licensure level and our personnel's scope of practice.	30.88% 42	37.50% 51	30.15% 41	0.74% 1	0.74% 1	136
We maintain protocol compliance.	33.58% 46	33.58% 46	32.12% 44	0.00% 0	0.73% 1	137
We meet our response time benchmarks.	29.93% 41	32.85% 45	35.77% 49	0.73% 1	0.73% 1	137

EMS Needs Assessment

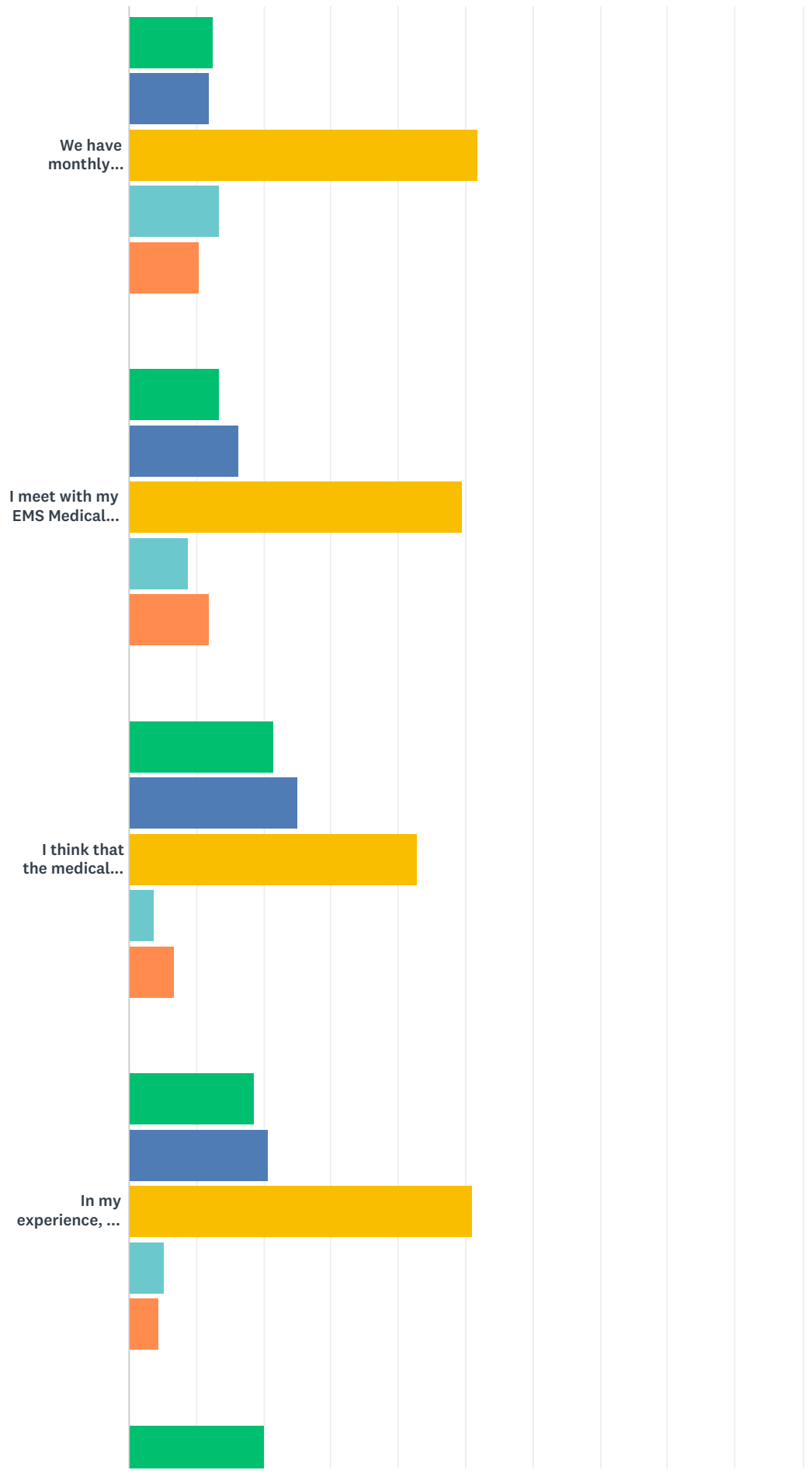
Personnel maintain their emergency medical skills to the highest standard possible.	27.74% 38	38.69% 53	32.12% 44	0.73% 1	0.73% 1	137
We regularly participate in skills training and competency.	27.21% 37	36.76% 50	31.62% 43	2.94% 4	1.47% 2	136
We upgrade our knowledge consistent with published trends in emergency medical care.	26.28% 36	36.50% 50	33.58% 46	2.19% 3	1.46% 2	137
We participate regularly in public information and education activities.	22.79% 31	34.56% 47	35.29% 48	4.41% 6	2.94% 4	136

Q50 The following four statements relate to the EMS agency's relationship with their medical director. EMS "medical director" means a physician or surrogate who is responsible for all aspects of patient care within an EMS system or EMS agency, including providing for or ensuring the medical direction of EMS providers; the development, implementation, evaluation of medical protocols; and oversight of quality assurance activities.

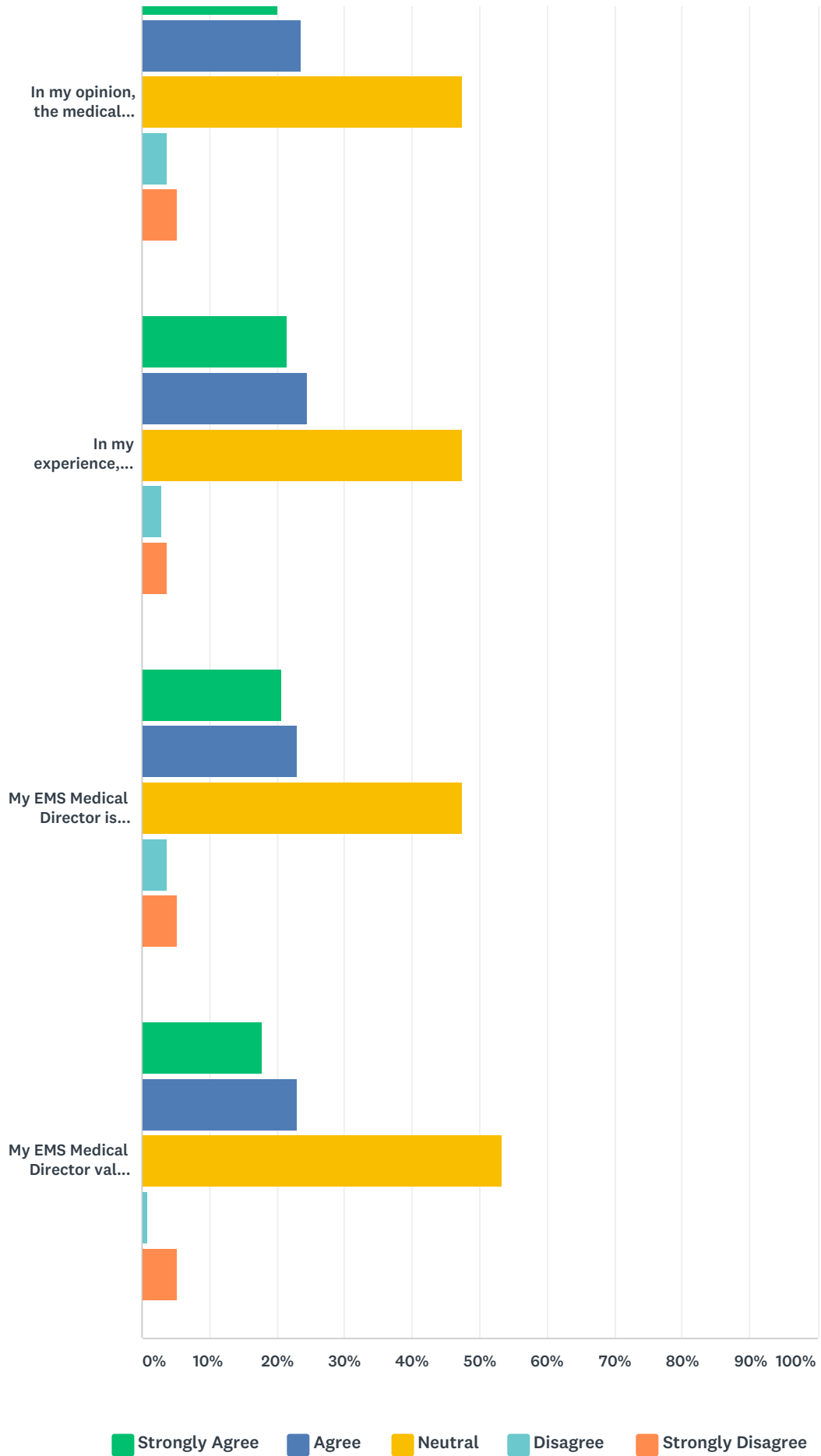
Answered: 135 Skipped: 41



EMS Needs Assessment



EMS Needs Assessment

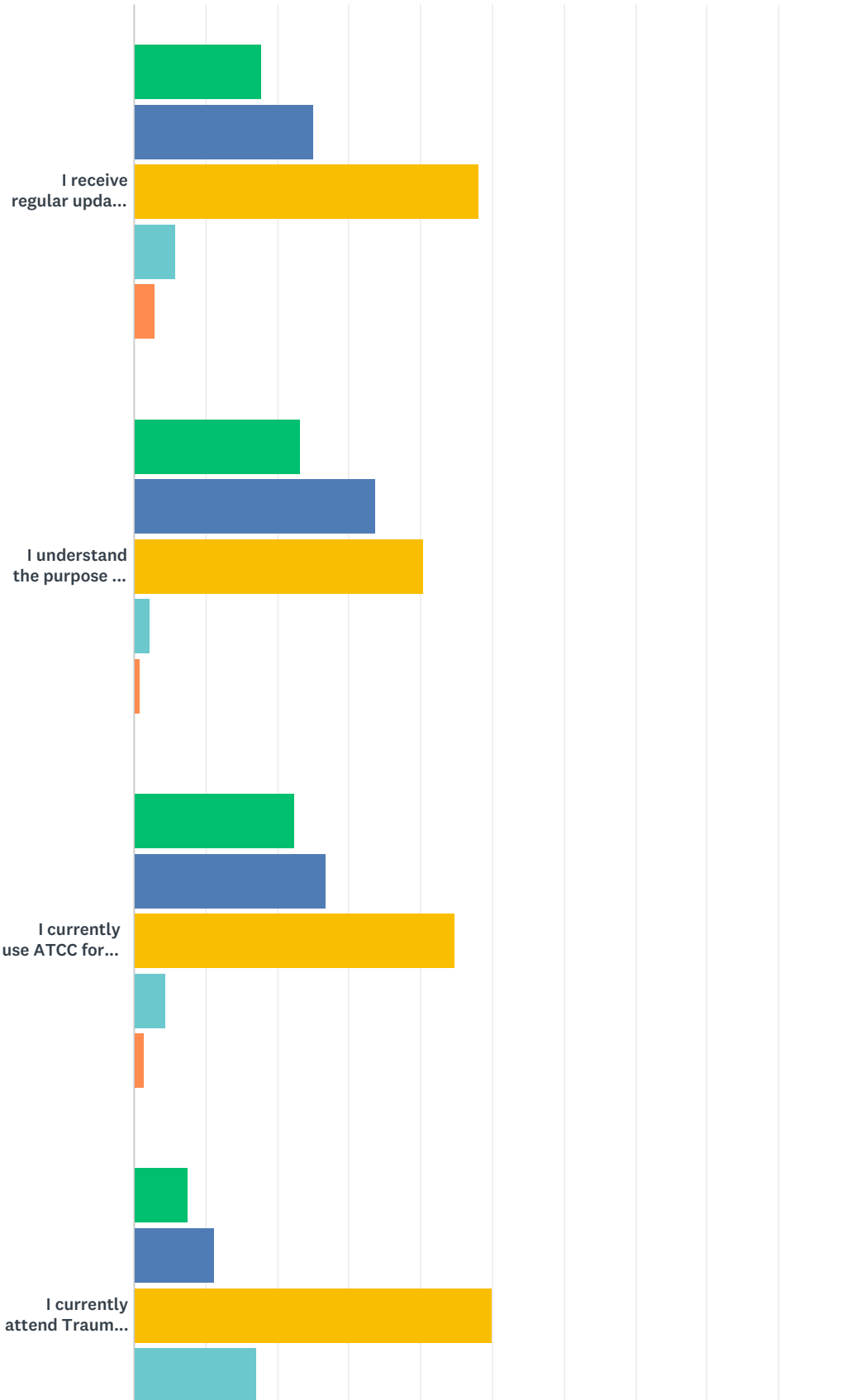


EMS Needs Assessment

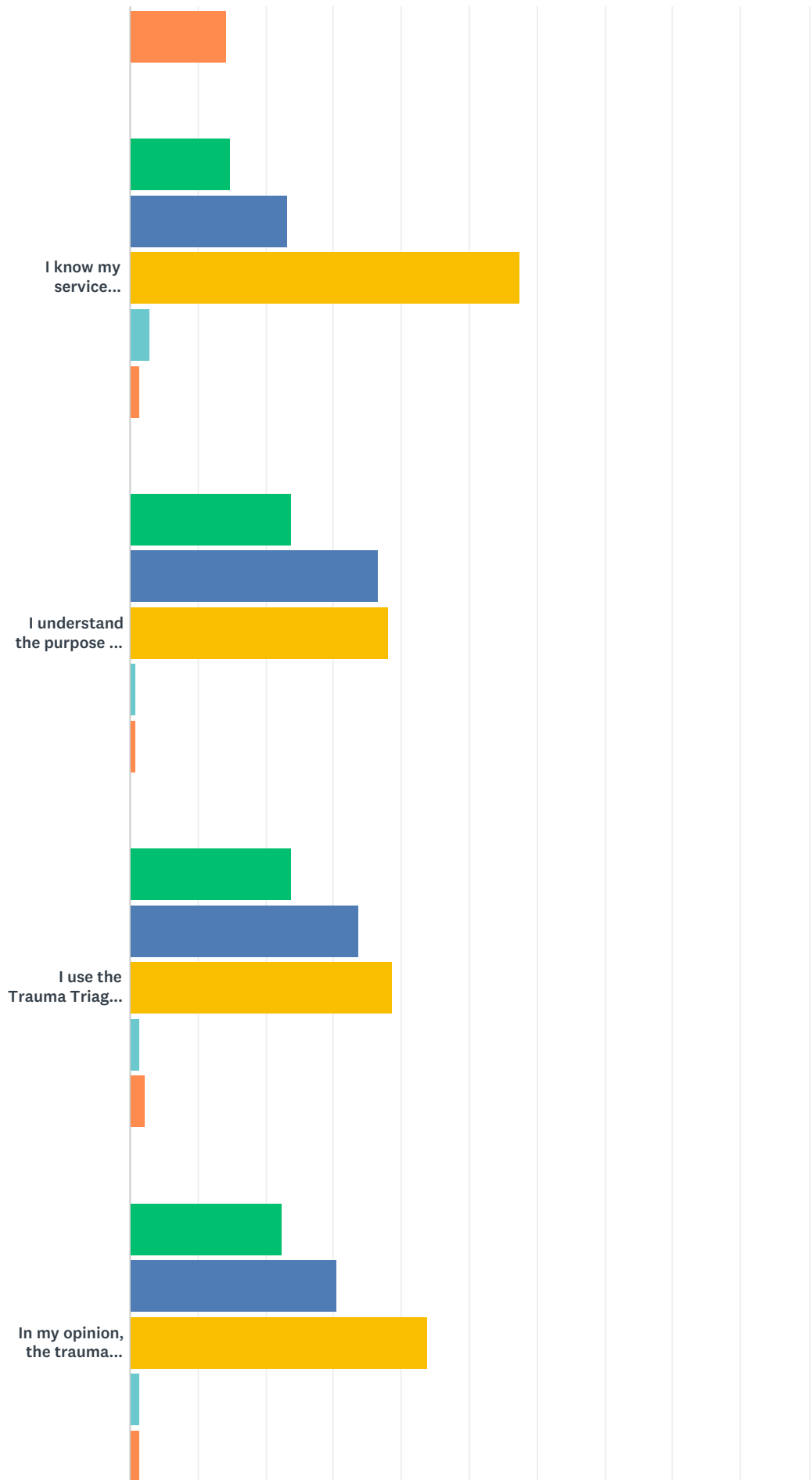
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I know the name of my EMS Medical Director.	36.57% 49	21.64% 29	34.33% 46	5.22% 7	2.24% 3	134
I know exactly what the role of my EMS Medical Director is.	29.63% 40	29.63% 40	37.04% 50	2.96% 4	0.74% 1	135
We have yearly training led by or attended by our EMS Medical Director.	17.78% 24	16.30% 22	49.63% 67	8.89% 12	7.41% 10	135
We have monthly training led by or attended by our EMS Medical Director.	12.59% 17	11.85% 16	51.85% 70	13.33% 18	10.37% 14	135
I meet with my EMS Medical Director at least once per year.	13.33% 18	16.30% 22	49.63% 67	8.89% 12	11.85% 16	135
I think that the medical director plays an active role in the EMS system's current quality improvement activities.	21.48% 29	25.19% 34	42.96% 58	3.70% 5	6.67% 9	135
In my experience, the medical director reviews cases regularly as part of continuing education processes with the EMS agency.	18.52% 25	20.74% 28	51.11% 69	5.19% 7	4.44% 6	135
In my opinion, the medical director regularly provides direction and guidance to the EMS agency.	20.00% 27	23.70% 32	47.41% 64	3.70% 5	5.19% 7	135
In my experience, there is a well-established medical direction procedure by which on-line medical direction regularly communicates with the EMS providers concerning out-of-hospital patient care.	21.48% 29	24.44% 33	47.41% 64	2.96% 4	3.70% 5	135
My EMS Medical Director is active in my protocol compliance and reviews these with us at least yearly.	20.74% 28	22.96% 31	47.41% 64	3.70% 5	5.19% 7	135
My EMS Medical Director values me as a healthcare provider.	17.78% 24	22.96% 31	53.33% 72	0.74% 1	5.19% 7	135

Q51 The following statements relate to the State Trauma System

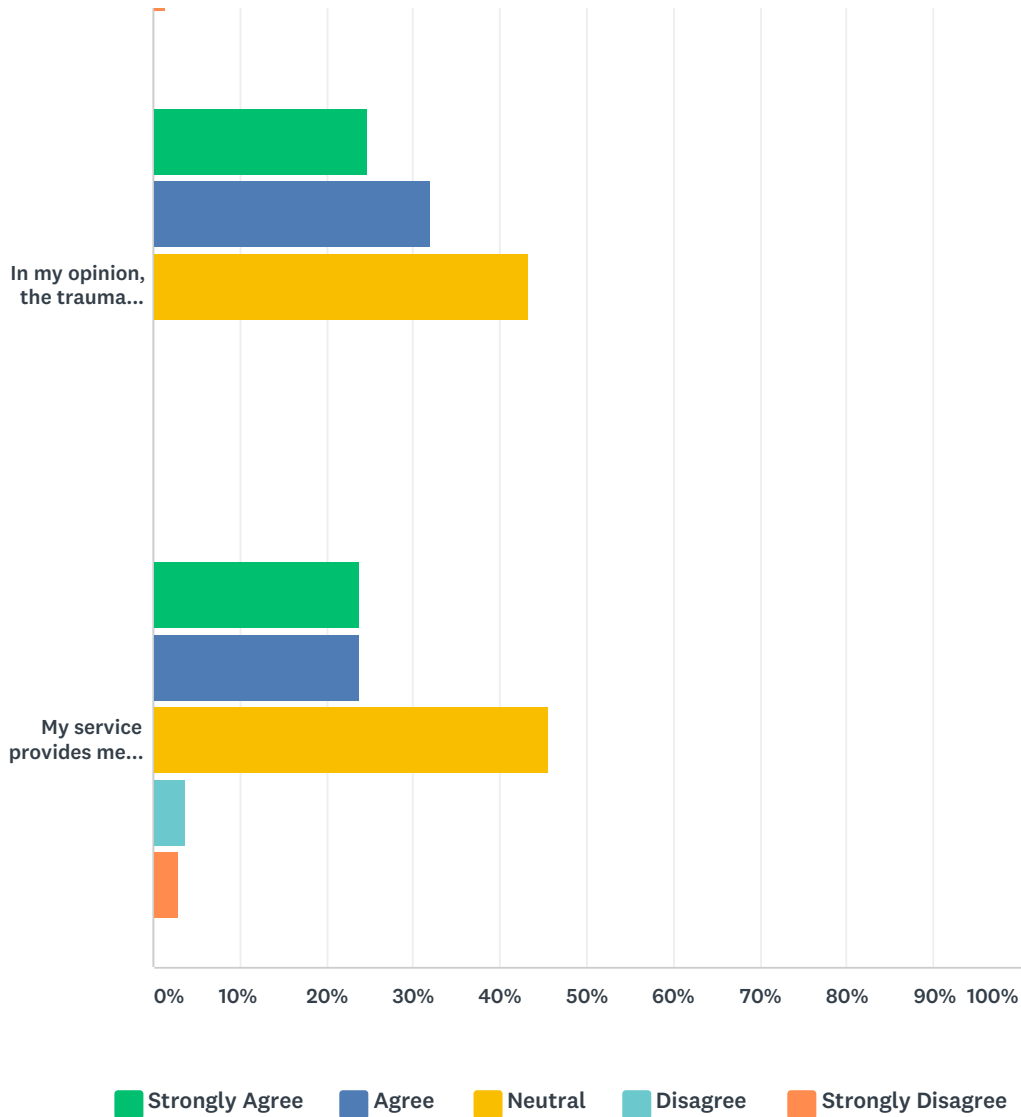
Answered: 135 Skipped: 41



EMS Needs Assessment



EMS Needs Assessment



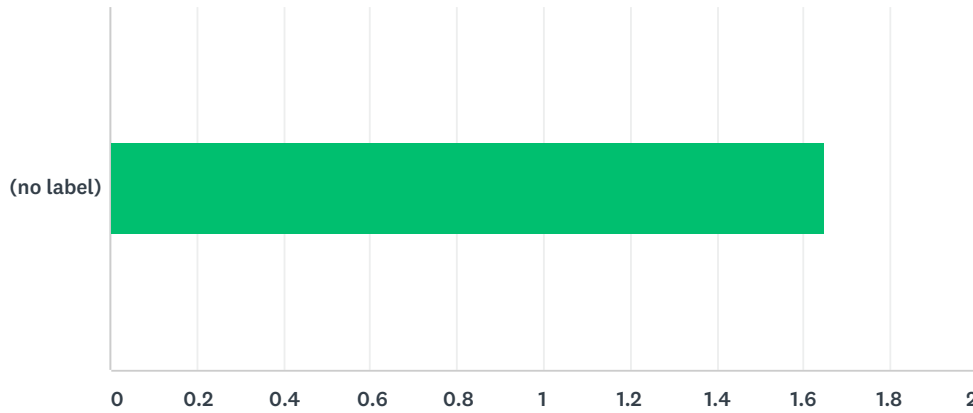
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I receive regular updates on the Trauma System from our service's leadership.	17.78% 24	25.19% 34	48.15% 65	5.93% 8	2.96% 4	135
I understand the purpose of the Arkansas Trauma Call Communications Center (ATCC)	23.13% 31	33.58% 45	40.30% 54	2.24% 3	0.75% 1	134
I currently use ATCC for determining patient destination on all Major and Moderate patients.	22.39% 30	26.87% 36	44.78% 60	4.48% 6	1.49% 2	134
I currently attend Trauma Regional Advisory Council meetings?	7.46% 10	11.19% 15	50.00% 67	17.16% 23	14.18% 19	134
I know my service receives funding for participating in the state trauma system.	14.93% 20	23.13% 31	57.46% 77	2.99% 4	1.49% 2	134
I understand the purpose of the Trauma Triage Guidelines.	23.88% 32	36.57% 49	38.06% 51	0.75% 1	0.75% 1	134
I use the Trauma Triage Guidelines to determine when to call the ATCC.	23.88% 32	33.58% 45	38.81% 52	1.49% 2	2.24% 3	134
In my opinion, the trauma system is working as intended.	22.39% 30	30.60% 41	44.03% 59	1.49% 2	1.49% 2	134
In my opinion, the trauma system has improved the care of the trauma patient.	24.63% 33	32.09% 43	43.28% 58	0.00% 0	0.00% 0	134

EMS Needs Assessment

My service provides me with continuing education on the trauma system.	23.88%	23.88%	45.52%	3.73%	2.99%	
	32	32	61	5	4	134

Q52 In the last 12 months, has your ambulance been diverted to another hospital?

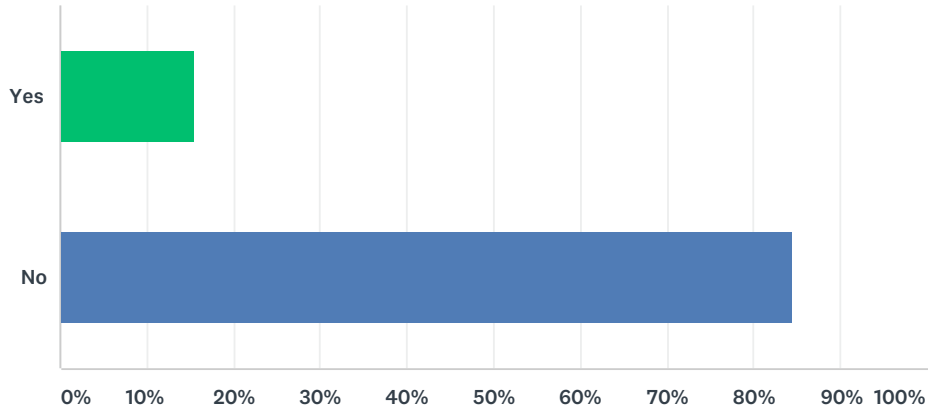
Answered: 121 Skipped: 55



	NO OPINION	NEVER	RARELY	OFTEN	FREQUENTLY	TOTAL	WEIGHTED AVERAGE
(no label)	18.18%	17.36%	47.11%	15.70%	1.65%	121	1.65
	22	21	57	19	2		

Q53 In the last 12 months, have you worked on a “double medic” unit?

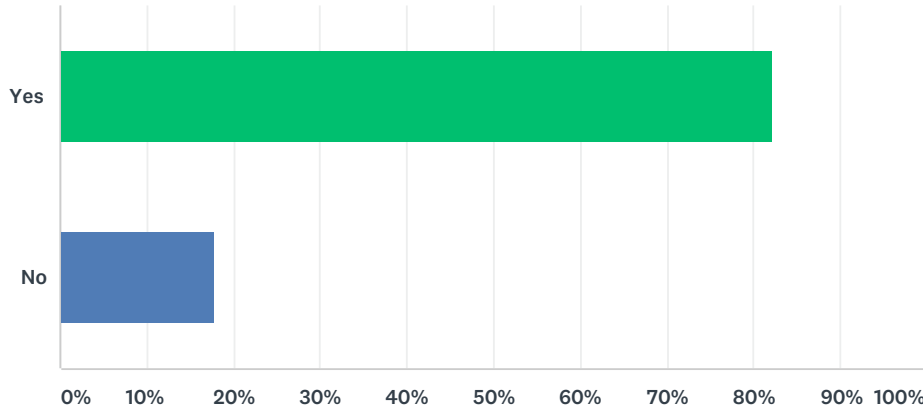
Answered: 122 Skipped: 54



ANSWER CHOICES	RESPONSES	
Yes	15.57%	19
No	84.43%	103
TOTAL		122

Q54 If given the option, would you prefer to have a paramedic partner?

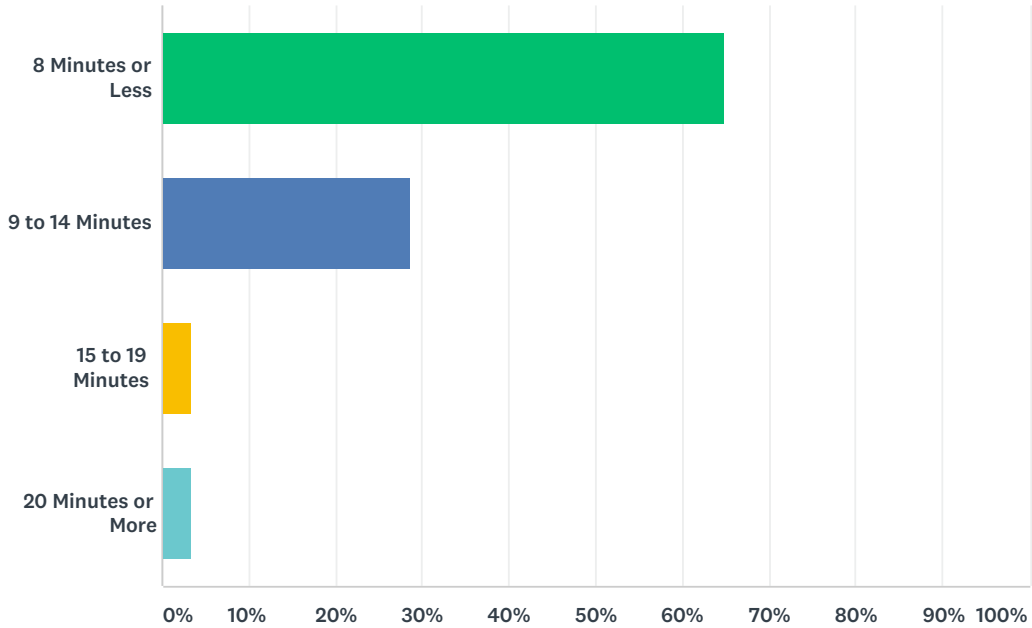
Answered: 113 Skipped: 63



ANSWER CHOICES	RESPONSES	
Yes	82.30%	93
No	17.70%	20
TOTAL		113

Q55 What is your routine response time for emergency calls?

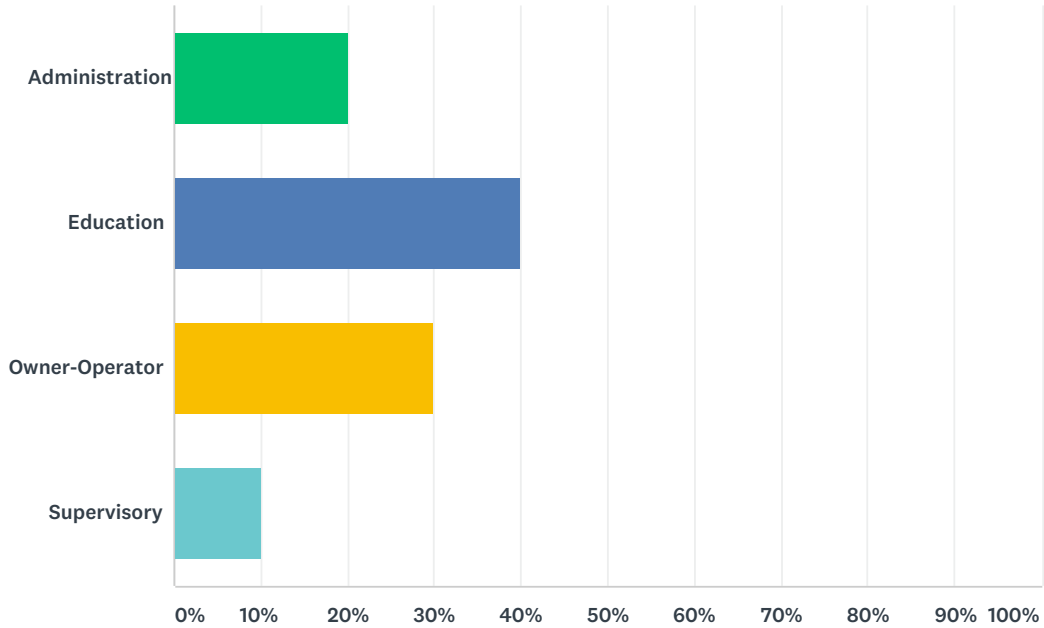
Answered: 122 Skipped: 54



ANSWER CHOICES	RESPONSES	
8 Minutes or Less	64.75%	79
9 to 14 Minutes	28.69%	35
15 to 19 Minutes	3.28%	4
20 Minutes or More	3.28%	4
TOTAL		122

Q56 If you do not make ambulance runs, in what area do you work?

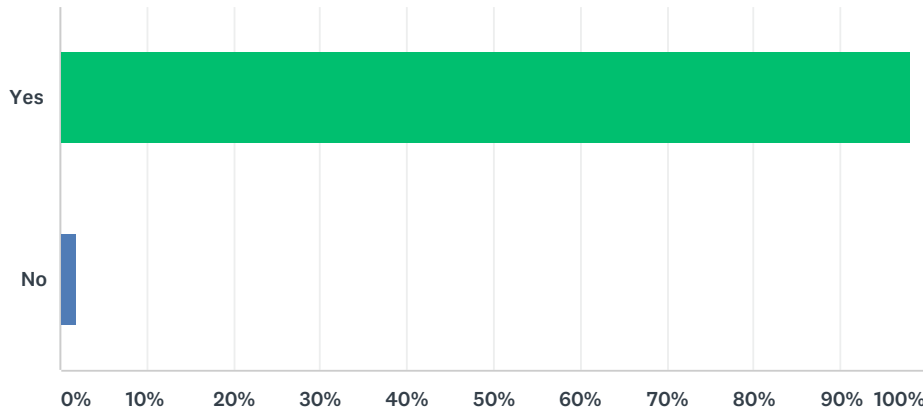
Answered: 10 Skipped: 166



ANSWER CHOICES	RESPONSES	
Administration	20.00%	2
Education	40.00%	4
Owner-Operator	30.00%	3
Supervisory	10.00%	1
TOTAL		10

Q57 If not currently nationally certified, would you recertify if your employer covered the cost?

Answered: 53 Skipped: 123



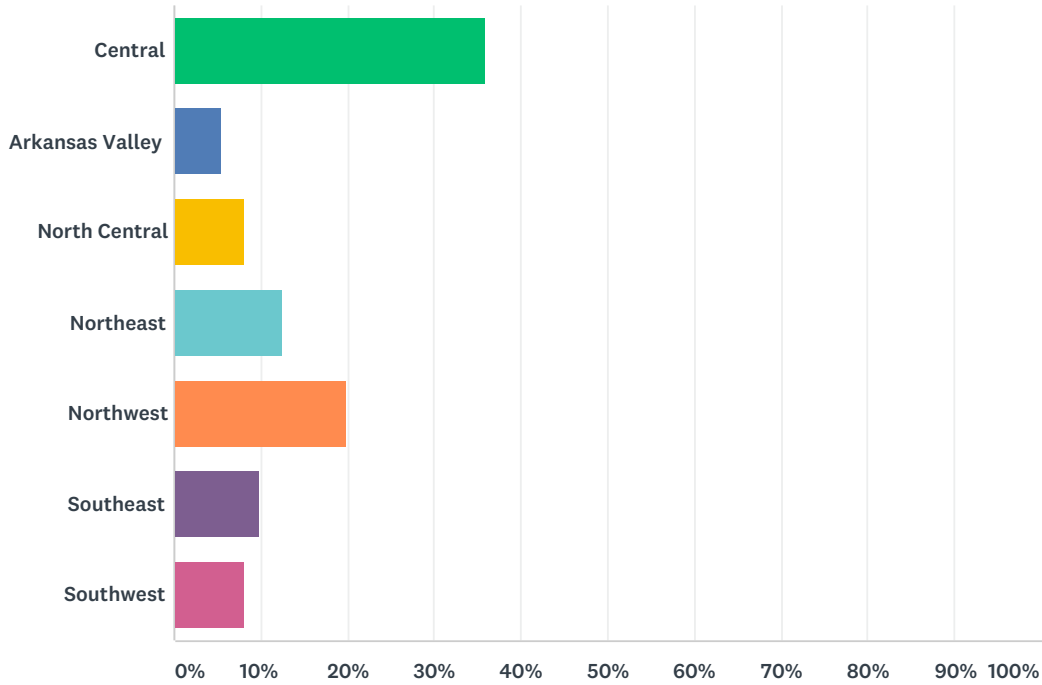
ANSWER CHOICES	RESPONSES	
Yes	98.11%	52
No	1.89%	1
TOTAL		53

Q58 If you answered 'no' to the previous question, what incentive(s) would be necessary for recertification?

Answered: 3 Skipped: 173

Q59 In what trauma region is your EMS service primarily based?

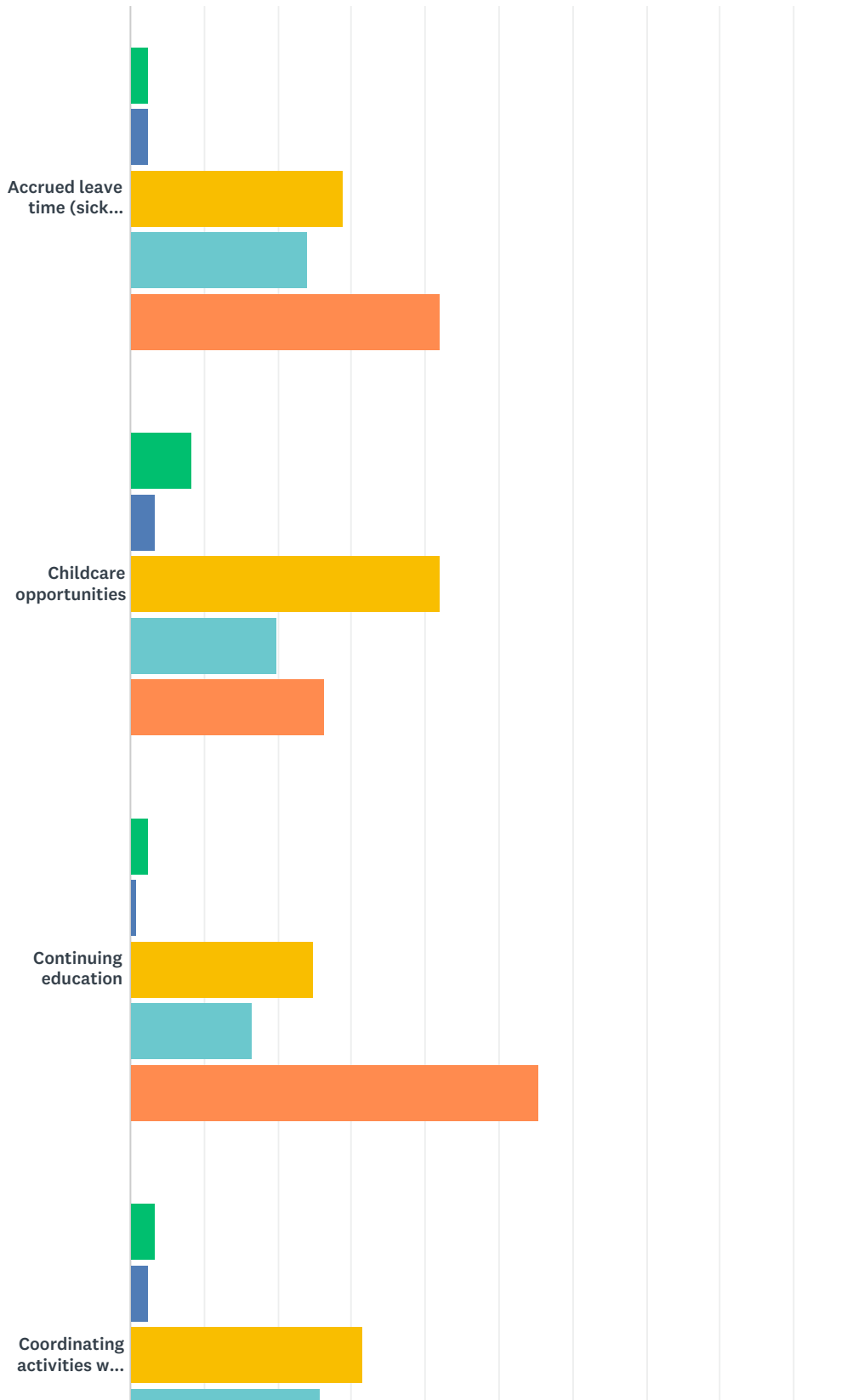
Answered: 111 Skipped: 65



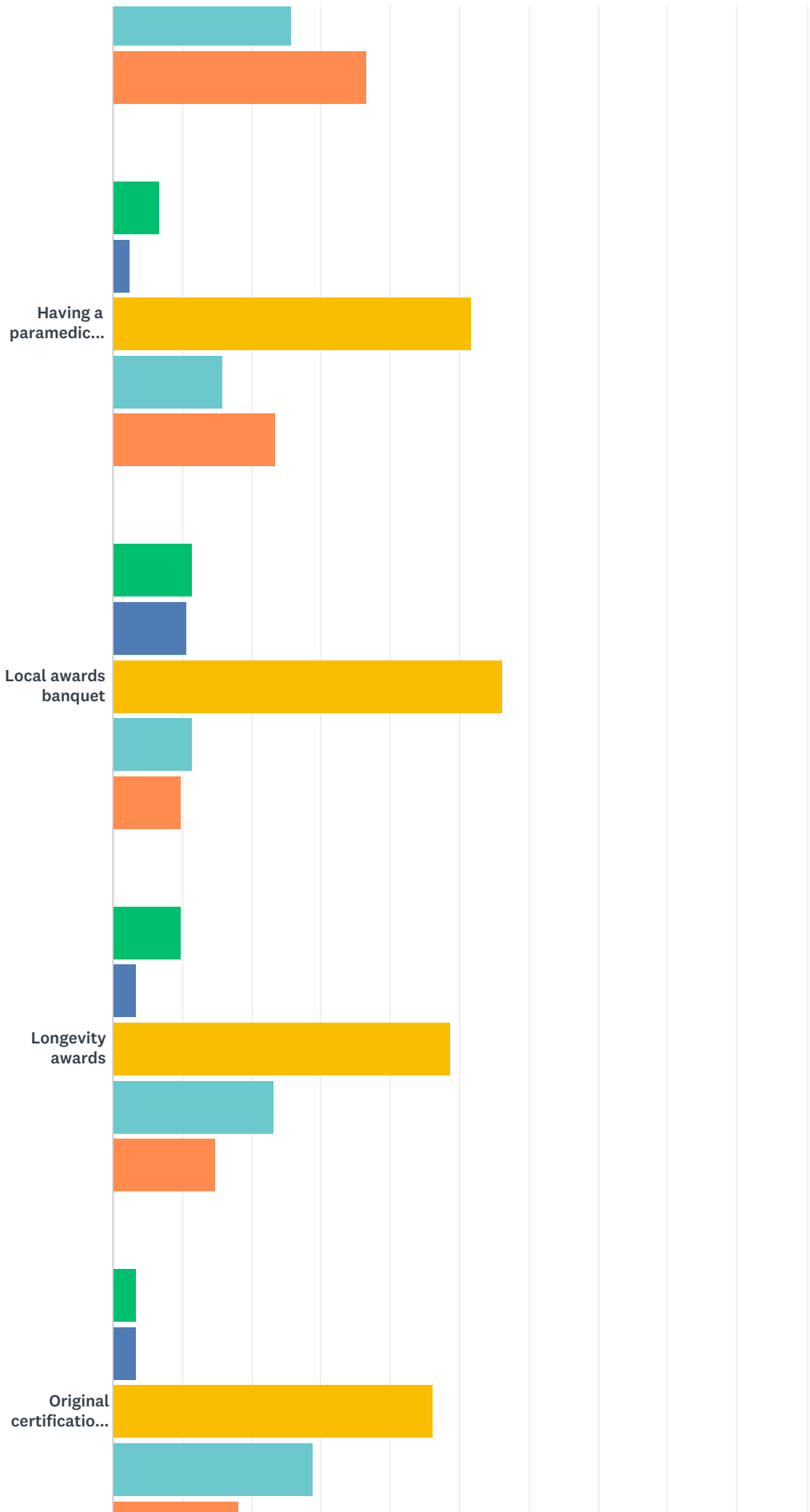
ANSWER CHOICES	RESPONSES	
Central	36.04%	40
Arkansas Valley	5.41%	6
North Central	8.11%	9
Northeast	12.61%	14
Northwest	19.82%	22
Southeast	9.91%	11
Southwest	8.11%	9
TOTAL		111

Q60 Rate how important each factor is to you to continue to work as an EMS Provider?

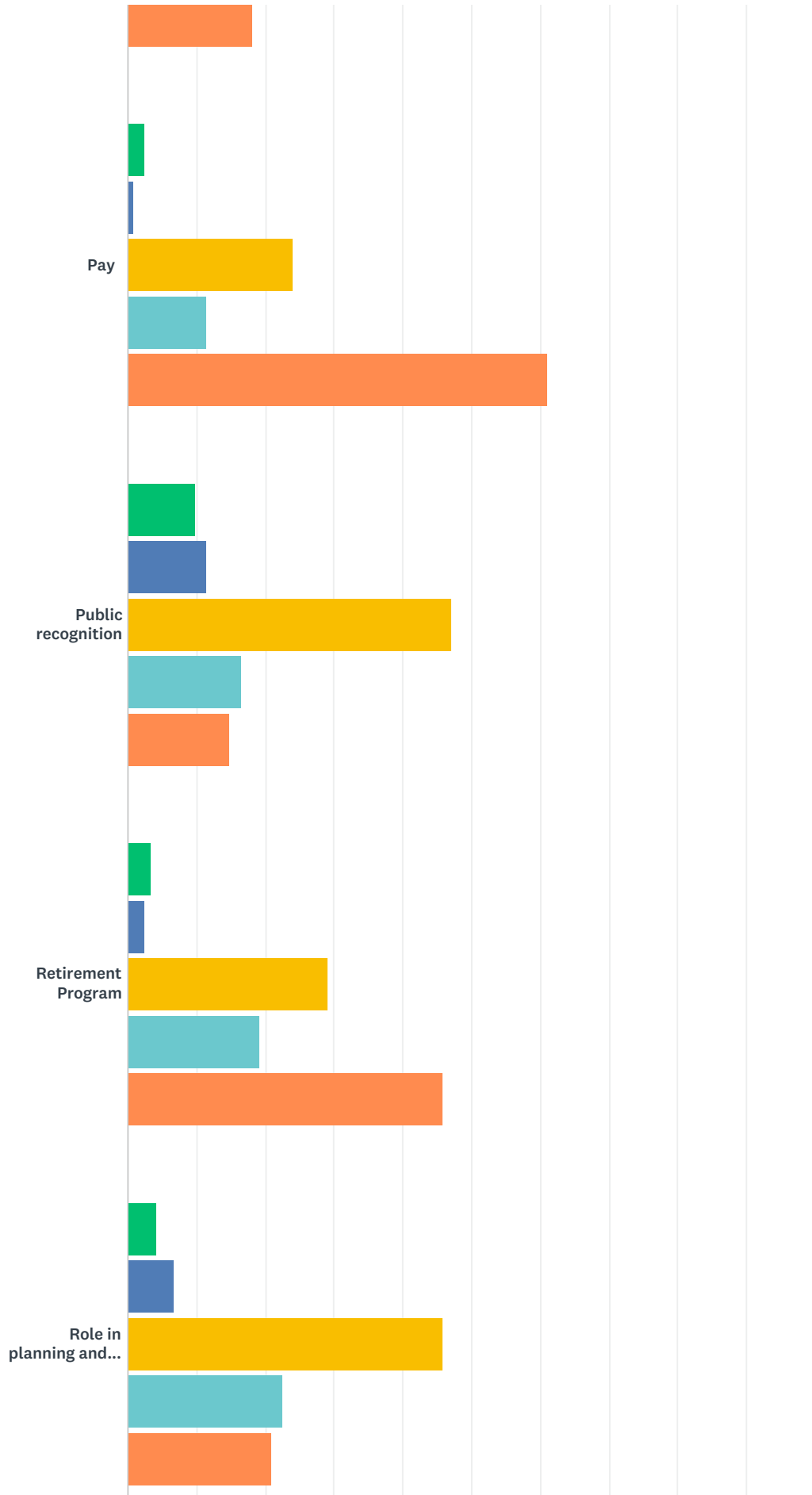
Answered: 121 Skipped: 55



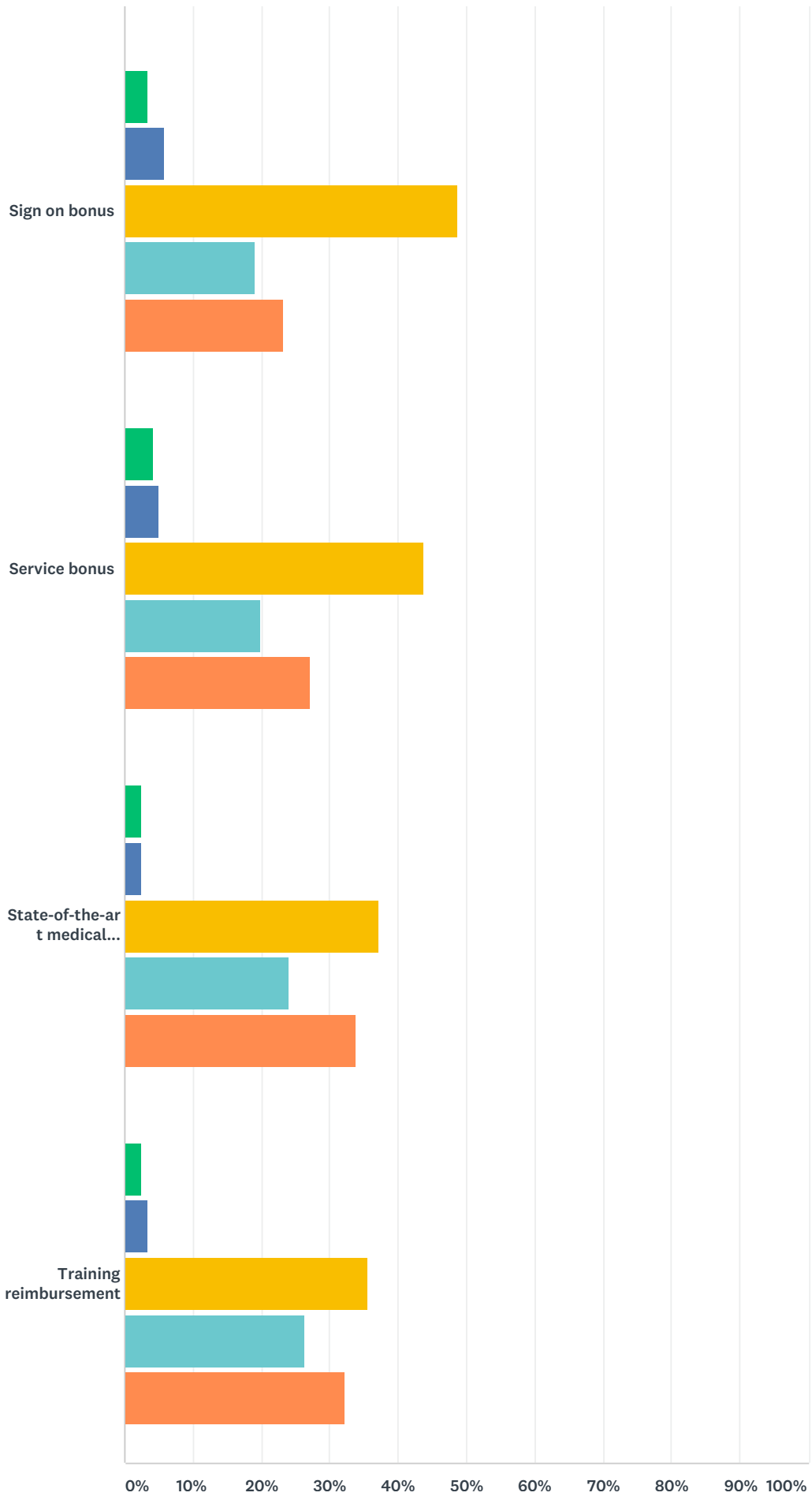
EMS Needs Assessment



EMS Needs Assessment



EMS Needs Assessment



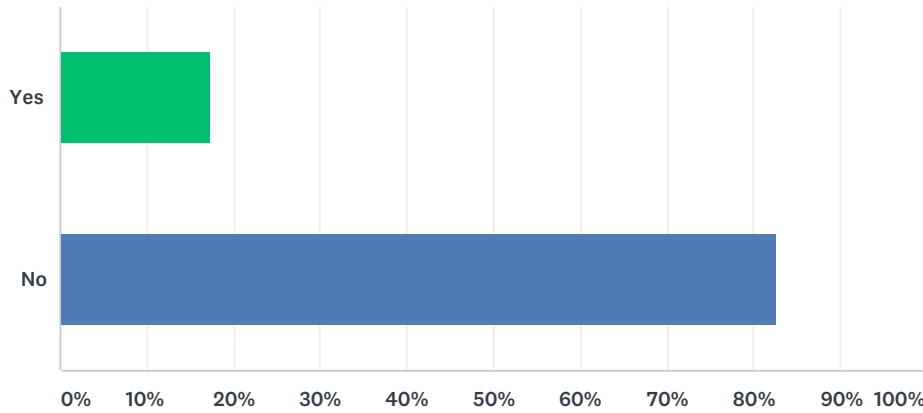
EMS Needs Assessment

■ No importance at all
 ■ Very little importance
 ■ Neutral
■ Somewhat important
 ■ Extremely important

	NO IMPORTANCE AT ALL	VERY LITTLE IMPORTANCE	NEUTRAL	SOMEWHAT IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Accrued leave time (sick leave, annual leave, bereavement leave, etc)	2.48% 3	2.48% 3	28.93% 35	23.97% 29	42.15% 51	121
Childcare opportunities	8.26% 10	3.31% 4	42.15% 51	19.83% 24	26.45% 32	121
Continuing education	2.48% 3	0.83% 1	24.79% 30	16.53% 20	55.37% 67	121
Coordinating activities with other services (fire and police)	3.33% 4	2.50% 3	31.67% 38	25.83% 31	36.67% 44	120
Having a paramedic partner (allowing calls to be rotated between you)	6.67% 8	2.50% 3	51.67% 62	15.83% 19	23.33% 28	120
Local awards banquet	11.57% 14	10.74% 13	56.20% 68	11.57% 14	9.92% 12	121
Longevity awards	9.92% 12	3.31% 4	48.76% 59	23.14% 28	14.88% 18	121
Original certification reimbursement	3.31% 4	3.31% 4	46.28% 56	28.93% 35	18.18% 22	121
Pay	2.48% 3	0.83% 1	23.97% 29	11.57% 14	61.16% 74	121
Public recognition	9.92% 12	11.57% 14	47.11% 57	16.53% 20	14.88% 18	121
Retirement Program	3.33% 4	2.50% 3	29.17% 35	19.17% 23	45.83% 55	120
Role in planning and evaluation	4.17% 5	6.67% 8	45.83% 55	22.50% 27	20.83% 25	120
Sign on bonus	3.31% 4	5.79% 7	48.76% 59	19.01% 23	23.14% 28	121
Service bonus	4.13% 5	4.96% 6	43.80% 53	19.83% 24	27.27% 33	121
State-of-the-art medical equipment	2.48% 3	2.48% 3	37.19% 45	23.97% 29	33.88% 41	121
Training reimbursement	2.48% 3	3.31% 4	35.54% 43	26.45% 32	32.23% 39	121

Q61 If I knew what I know now about the EMS profession, I would have chosen another career path.

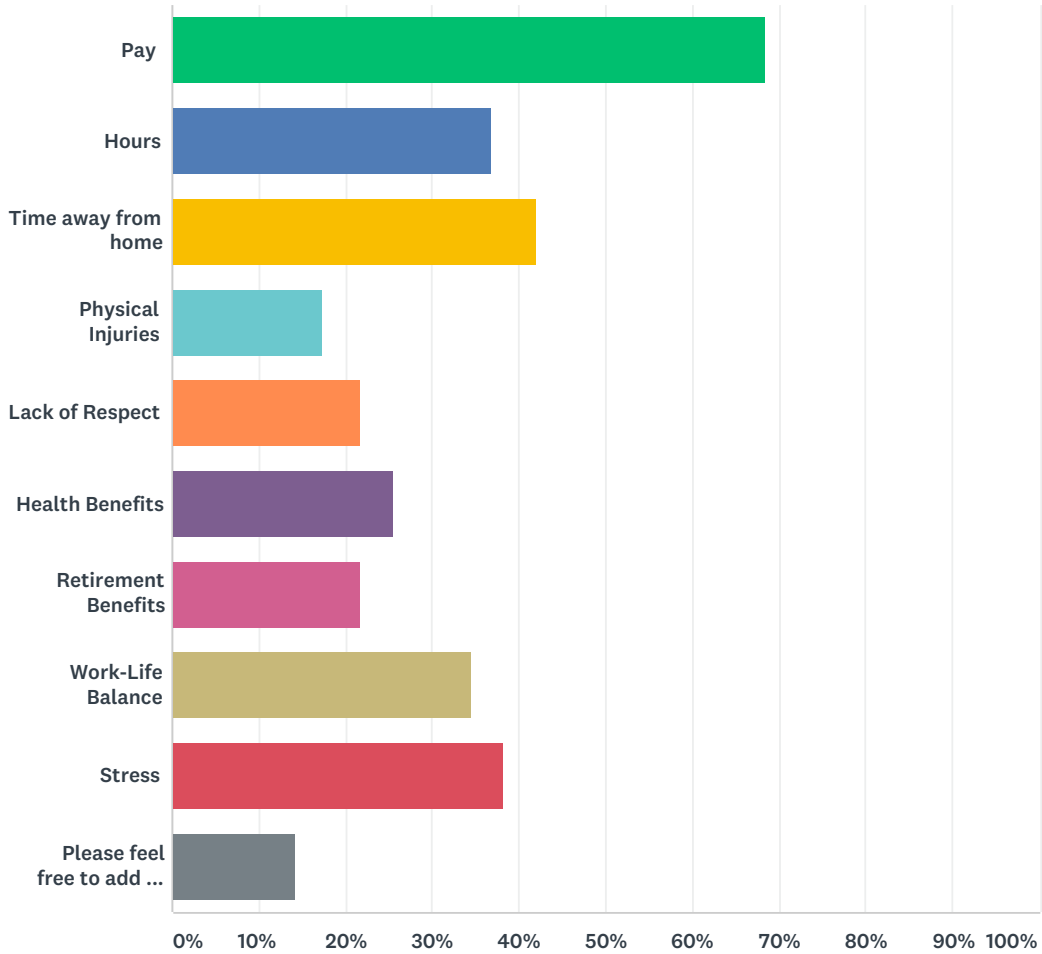
Answered: 133 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	17.29%	23
No	82.71%	110
TOTAL		133

Q62 Specifically what reasons would you have chosen another profession?

Answered: 133 Skipped: 43



ANSWER CHOICES	RESPONSES	
Pay	68.42%	91
Hours	36.84%	49
Time away from home	42.11%	56
Physical Injuries	17.29%	23
Lack of Respect	21.80%	29
Health Benefits	25.56%	34
Retirement Benefits	21.80%	29
Work-Life Balance	34.59%	46
Stress	38.35%	51
Please feel free to add any other comments.	14.29%	19

EMS Needs Assessment

Total Respondents: 133