MASSAGE THERAPY TECHNICAL ADVISORY COMMITTEE Quarterly meeting Monday, June 13,2022

5800 West Tenth Street, Room 906 Little Rock, AR MINUTES

Members present: Wendy Scott, Julie Eckert, Kristy Strother, Krista Moore, Lena Strickland, Glen Scott Fleming, By phone - Lamar Anderson

Presiding - Wendy Scott

Called to order at 9:05 a.m.

<u>Call to order</u> Wendy Scott

Roll call

Approval of minutes

motion by Eckert, second by Strickland

Continuing Education Applications

Old applications - approved:

1. History of Massage - revised to six hours, motion by Moore, second by Strother

Old applications - tabled:

1. Stretches and Lymph Pumping for Sports - no lymph drainage massage education CEUs; no certificates provided.

motion by Strickland, second by Fleming

2. E-Stim, Cupping and Tenderpoints - need hours for cupping and e-stim education. motion by Strickland, second by Fleming

New applications -- approved:

- 1. Manual Lymphatic Massage with Introduction to Oncology Massage. motion by Moore, second by Strickland
- 2. Advanced Orthopedic Pain Provocation Testing Lower Body. motion by Strother, second by Eckert
- 3. Hypermobility Awareness and Treatment Guidelines motion by Fleming, second by Moore
- 4. Lymphatic Face and Neck Massage motion by Moore, second by Strother

(New applications - approved) - continued

- 5. Pump Up the Lymph Part 2 motion by Strother, second by Fleming
- 6. Prenatal Massage for the Therapeutic Massage Therapist motion by Strickland, second by Fleming
- 7. A Different Side of Massage, Side Lying Techniques motion by Eckert, second by Strother
- 8. Understanding the Diagnosis, Tennis Elbow motion by Moore, second by Strother

<u>Pre-Licensure Petitions</u>

None

Program Update

Verbatim transcript of Program Update under separate cover

Public Comment

1. Ms.Warriner re: CEs - there is a huge increased interest in lymphatic massage. Very small section in most textbooks, and it does teach that there is a contraindication with open wounds. Lymphatic massage poses the greatest risk to the general public when applied inappropriately, could potentially cause metastasis, lymphedema.

Like cupping, which requires additional CEUs to perform, there needs to be at least 12 additional training course hours to perform lymphatic drainage. Need to address lymphatic drainage on a basic level. This area is not well defined in massage therapy.

This is an area MTTAC need to be aware of and address in the future because there is such an uptick in interest and massage therapists are being asked to offer the therapy.

- Mr. Thompson not sure if this area needs just a rule change or legislative change but probably will require legislative action. He will research and review the subject.
- 2. Ms. Davis and Moore in rules and regs when a school moves to a larger facility, discussion and concern about

the amount charged for reinspection and licensure of the larger facility.

(Public Comment) continued

Information by staff was that the new, larger facility is considered a new school because of the inspection needed of the new physical space.

Meeting adjourned at 12:00 p.m.

Next meeting September 12, 2022.

MASSAGE THERAPY TECHNICAL ADVISORY COMMITTEE Program Update Section of Quarterly Meeting

- 1 PROCEEDINGS
- MS. SCOTT: We will move on to program update.
- 3 Kelli.
- 4 MS. KERSEY: Sure -- Chuck.
- 5 MR. THOMPSON: Thank you, Wendy. For those on the
- 6 phone, this is Chuck Thompson on the phone, ADH. We -- so
- 7 we've just gone through the public comment period, and we had
- 8 public comment, a public comment hearing.
- 9 And as we did that, as we have gone through this, through
- 10 the process, we realized that there were some things that
- 11 needed further clarification. We think there were some
- 12 misunderstandings out there.
- 13 And also there are some discussions that need to be had
- 14 here at MTTAC. And so we wanted to go ahead and talk about
- 15 the main -- the main points on the public comment report, and
- 16 then also ongoing points of discussion within the occupation.
- Before we start, I just wanted to say, make sure everybody
- 18 was aware that -- and I think there's some misunderstanding
- 19 out there. The Earn and Learn Act is the law. That was
- 20 passed by the legislature. It is in effect.
- 21 The department has no discretion on the approval of the
- 22 apprenticeship programs. It is the federal government Office
- 23 of Apprenticeship that approves those programs, by state law.
- 24 So if an apprenticeship program is approved by the feds
- 25 andthey provide the documentation showing as such -- and we

- 1 have received, recently received the certificates. We know
- 2 what they look like now. We weren't aware before, but now we
- 3 do. And we know what they look like.
- 4 That they are approved programs. They are acceptable for
- 5 the state purposes. There's no discretion on that. So I just
- 6 wanted to make sure that everybody was aware of that. I think
- 7 there was some misunderstanding on that front.
- 8 Now, when it comes to the points of discussion during the
- 9 public comment hearing, during the public comment period,
- 10 there was a question of whether the apprentices would need to
- 11 take one of the tests listed in Section 5.2.
- I know that when we drafted it, from the ADH perspective,
- 13 we intended that to be the case. Could the language have been
- 14 more explicit -- yes.
- When we interpret sections that say 'non-educational
- 16 requirements' we interpreted that to include CE in Section 7,
- 17 which we did list, and the credentialing tests listed -- one
- 18 of the credentialing tests listed in Section 5.2.
- 19 As an attorney, when I go to get -- when I go to get
- 20 credentialed, I take a bar exam to practice law.
- 21 I have a juris doctorate. That's my education. I have to
- 22 go law school and I'm awarded a juris doctorate. That does
- 23 not mean I can practice law.
- 24 They do not teach you the bar exam. You're not taught the

- 1 law in law school. You take the bar. They teach you how to
- 2 think like a lawyer, and then you take the bar exam, which is
- 3 the credentialing test. It is not part of your education.
- 4 So I'm going to take that -- ADH legal, and specifically me
- 5 -- I'm going to take the blame for that one. We should have
- 6 been more explicit. We know what we meant. We think we know
- 7 what MTTAC meant as well, that MTTAC intended for the exams in
- 8 5.2 when they approved it.
- 9 However, we wanted to get that discussion on the record,
- 10 and have a vote by MTTAC, to ensure that that is indeed what
- 11 MTTAC intended, have a vote on the record regarding that
- 12 matter.
- 13 However, there is also -- as part of that matter, there is
- 14 an issue as to -- there are those that, within the occupation,
- 15 that think the MBLEX [phonetic spelling] and those other tests
- 16 do not fit the needs of the occupation, necessarily.
- 17 There are some folks that want to talk today on their
- 18 concerns, which they've expressed in the public comment
- 19 period.
- 20 And they have some suggestions as to additions to test that
- 21 could take the place of MBLEX and the other two. The rules
- 22 allow for us to do that. The rules allow for MTTAC to adopt
- 23 other tests that they deem fit and worthy for the purposes of
- 24 the occupation.

- 1 So we would like for MTTAC and those members within the
- 2 occupation, within the industry, to have that discussion
- 3 today.
- 4 Another thing that came out in the public comment period,
- 5 it has come from folks that I would say that are more in line
- 6 with -- that are more I would say pro-MBLEX -- I'll use that
- 7 term -- that are more think that MBLEX is the route we need to
- 8 go, and those that would like to do other alternative tests.
- 9 There has been this discussion of does massage therapy need
- 10 to look into a licensure, dual licensure or tiered licensure
- 11 or scope issue.
- 12 Those that are more geared towards medical that are getting
- 13 doctors' referrals, and those that are more on the
- 14 therapeutic, relaxation side, and that's not done per some
- 15 medical requirement, but it's more of holistic -- I need a
- 16 massage.
- 17 I love massage, try to get one regularly when I can. I
- 18 need it -- the stress levels. But -- so I love y'all's -- I
- 19 love everybody here and what y'all do.
- 20 And so from an ADH perspective, we could see that
- 21 discussion needing to perhaps happen. Maybe it's time to have
- 22 that discussion. So that might was another discussion we
- 23 would like to have today. Because it came out of the public
- 24 comment period.

- 1 Ultimately what ADH sees our role as is to help with a
- 2 collaborative discussion with MTTAC, with members within the
- 3 occupation, and -- okay, sorry -- regarding these issues, and
- 4 maybe come to some -- come to a consensus, or at least maybe
- 5 sometimes there might be a compromise on some things.
- 6 So we wanted to have this discussion today, before we moved
- 7 forward -- moved forward with the rules.
- 8 Now, all of that being said, we would -- we are going to
- 9 ask that the rules with the addition today of clarification,
- 10 noting that 5.2 in the current form is required, be voted upon
- 11 so we can move forward and get the rules -- get those rules in
- 12 place.
- 13 That would be one -- that would be ADH's ask and
- 14 recommendation, for a vote on that matter today.
- 15 I think -- so also I would note that there is the option
- 16 for the other issues, including alternative tests -- after
- 17 discussion today, there may be some options on how to move
- 18 forward on that discussion beyond today as to changes, as to
- 19 review of rules, and any additions in the future for that.
- 20 And that could be another revision very soon after the
- 21 current one. Our only issue is that we don't want to stop the
- 22 current one and go back through Board of Health and all the
- 23 other items that we have to do in the administrative
- 24 procedures process, because you have laws that need to be

- 1 implemented, including the fee waiver and some other items.
- 2 There's also some -- Julie has some ideas that she wants in
- 3 there regarding some stuff when it comes to sexual misconduct,
- 4 and some additions that she would like to see that we can do
- 5 another revision right after this one.
- 6 So that's another -- maybe another point of discussion of
- 7 this, what we're calling comment on public comment. So that's
- 8 my spiel. And I know it's a lot thrown at you, Wendy. And I
- 9 know you -- because Wendy's got to run this show as the chair.
- 10 I think I would ask that I think the first point of
- 11 discussion is probably the issue as to the intent when it
- 12 comes to the language for the apprenticeship program, when it
- 13 comes to after the apprentice is about to -- when they're
- 14 about to be licensed, whether they have to -- whether they
- 15 need to do Section 5.2 exams.
- 16 If that's what MTTAC understood the -- understood the rules
- 17 to -- what their intent was when they voted on the rules for
- 18 the first time, prior to going forward with them.
- 19 So I think that will be our first point of discussion.
- 20 MS. ECKERT: Well, I think to follow up with
- 21 that, I need all of y'all to understand that this is not the
- 22 team that approved these rules.
- 23 That was the old MTTAC. So our -- these were pretty new to
- 24 us. So we didn't know [inaudible].

- 1 MS. SCOTT: Okay, so, Chuck, you're saying that
- 2 we just need to discuss this and make sure that we're all on
- 3 the same page?
- 4 MR. THOMPSON: As to that, your understanding is
- 5 that the apprenticeship program, as approved by the feds,
- 6 which we will accept and they will get licensure, but the law
- 7 under the act -- the Earn and Learn Act -- provides that the
- 8 licensing board can require additional tests, as well as the
- 9 other -- and all the other non-educational requirements, which
- 10 was the old MTTAC, or the -- not the -- the previous board, in
- 11 that -- and ADH's intent at the time.
- Now, Julie is correct. There's a number of people who have
- 13 come on the board, we have new chairs, and all that stuff. So
- 14 that is -- it is within y'all's right to sit there and say --
- 15 or it's -- if that would not be MTTAC's intent, y'all can --
- 16 you can take that vote today and talk about it.
- 17 Otherwise, but we need clarity and so we can move forward.
- 18 If that's not your intent, that would kind of change our
- 19 course of action.
- 20 MS. SCOTT: So I think the question that I need
- 21 to ask is in our last MTTAC meeting we did bring this up, and
- 22 talked about it.
- 23 Do any of MTTAC members have other feelings on, or ideas
- 24 for these -- placements of these kinds of tests?

- 1 Do we all still agree on MBLEX as necessary, or have you
- 2 guys researched anything else that could be viable as a
- 3 replacement.
- 4 MS. ECKERT: I feel the three options are good
- 5 to stay in place. My concern is this number 11 here that --
- 6 it basically says that if you do the time, then you can be a
- 7 massage therapist. Licensure for massage therapist through
- 8 apprenticeship, under the [inaudible]
- 9 MS. SCOTT: Which -- this documentation may
- 10 only be in the form of certificate, diploma or similar
- 11 official credential or letter of an official program --
- 12 letterhead.
- My thoughts on this was if we went ahead and say okay, you
- 14 don't have to take the MBLEX, but you can take a test -- the
- 15 choice of your provider, who is in the apprenticeship program
- 16 -- under them.
- 17 Yeah, I don't feel that anything less than the MBLEX should
- 18 be on the table and approved. Because with this
- 19 apprenticeship program, it says 2,000 hours they are going to
- 20 receive in this program.
- 21 After 2,000, my opinion is you should be able to pass any
- 22 kind of test with that kind of information download in that
- 23 program.
- I mean, normal programs are five to six hundred hours. I

- 1 mean, that is double, if not triple, the information they're
- 2 getting. So I don't see why anyone could not, or would be
- 3 afraid to take the MBLEX when they get all that downloaded.
- 4 They are getting so much more than in a regular school
- 5 setting.
- 6 You know, so the MBLEX is imperative to weed out the ones
- 7 that are really not meant for this business, this occupation.
- 8 If you don't have the smarts to do that, you know, common
- 9 sense is always involved.
- 10 But if you cannot learn with the education provided, learn
- 11 enough to pass a test, then we need to question the education
- 12 provided.
- 13 UNIDENTIFIED: I want to speak to that.
- MR. THOMPSON: We're going to get to -- before a
- 15 vote, we're going to allow y'all to speak.
- 16 UNIDENTIFIED: All right.
- 17 MS. SCOTT: What are your thoughts? We're
- 18 still talking about whether the MTTAC -- the -- or the MBLEX
- 19 should be -- should stay in --
- 20 MR. THOMPSON: It's MBLEX or one of the other two.
- MS. SCOTT: Or one of the other --
- 22 MR. THOMPSON: Right now when you get -- for prior
- 23 licensures, you had to pass one of those other three. One of
- 24 those three right now are the enumerated tests, under 5.2.

- 1 That was the language we should have -- we should have
- 2 referenced 5.2 explicitly in Section 11 and 311, which we did
- 3 not.
- 4 Like I said, we should have. It was intended that way.
- 5 That was our understanding by MTTAC, it was the intent.
- 6 That was what -- our clarification is what the intent of the
- 7 rules are, as they read today.
- 8 MS. SCOTT: My opinion is we should leave them
- 9 as they are.
- 10 MS. MOORE: I'm the only school on the MTTAC --
- MS. ANDERSON: I agree with the MBLEX.
- 12 MS. MOORE: And I -- I said I was going to be
- 13 quiet because I'm probably the one that's going to be most
- 14 affected by this.
- And I want to say that yes, the MBLEX can be very hard and
- 16 daunting. I get that. And I will also say that some people
- 17 don't test well -- I get that.
- 18 But I have seen people that have struggled, and when they
- 19 came out victorious that they could, it just validated what
- 20 they were.
- 21 And I'm a new school owner. I did not apply for an
- 22 apprenticeship program. I'm still trying to get hold of some
- 23 -- maybe even figure out all that entails.
- 24 But I also have some that the MBLEX is daunting for. But

- 1 I've seen them and the work that they have put in, and they
- 2 don't want to just be tested by me.
- 3 They want to know that they can do that. And again, I
- 4 understand that some people just don't test well, and that's
- 5 hard for some people. But if anything, the 2,000 hours, that
- 6 should prepare them for some kind of licensing exam. It
- 7 doesn't have to be the MBLEX; there's two other options.
- 8 I would not feel comfortable just saying that the
- 9 apprenticeship program is the one that gets to give them their
- 10 test.
- If they want some kind of opposite test, then it needs to
- 12 be something that Arkansas comes up with, that's tested not
- 13 with that. It needs to -- there has to be something that
- 14 holds us accountable, to protect the public and to protect
- 15 their apprenticeship.
- 16 I mean, so I'm not saying that the MBLEX is the only
- 17 answer. I'm just saying that there has to be something to
- 18 hold these people accountable, so that they know that they're
- 19 going to be prepared for the real world when they're thrown
- 20 out to the sharks.
- 21 MS. ECKERT: I know that one of the things that
- 22 would come up when I was in school was there was some issues
- 23 coming out of California with some diploma mills, where
- 24 someone would just show up and just say that they have -- they

- 1 pay a certain amount of money, and they would give them a form
- 2 and say that, okay, you've done this number of hours.
- 3 And that was going on. So I mean, this program is federal.
- 4 It states in there that they can take this occupational
- 5 certificate anywhere in the nation to practice. But it
- 6 doesn't say that they have to take a test. It doesn't -- it's
- 7 actually like it's a little misleading.
- 8 If you're a carpenter, okay. But that's not -- that's not
- 9 what we are.
- 10 MR. THOMPSON: So just for clarification, the law
- 11 does say that the licensing entity can require them to take a
- 12 test.
- MS. ECKERT: Okay.
- MR. THOMPSON: We did not put that code section in
- 15 there.
- MS. ECKERT: Ah.
- MR. THOMPSON: Now, under 'C' -- under 11C -- an
- 18 applicant for licensure under this rule shall meet all the
- 19 non-educational requirements for licensure under these rules,
- 20 including Section 7. That should be 5.2 and Section 7.
- 21 That was my point in that we -- that was ADH's drafting.
- 22 We should have been more clear. We know what we meant. We
- 23 think we know what MTTAC -- the prior version of MTTAC meant.
- 24 We could have been more clear, to the individual's point. Mr.

- 1 Pilkington noted that.
- 2 You know, and he -- I mean, he has a point. We could have
- 3 been more clear. We know what we intended, but it could have
- 4 -- that could have been clearer.
- 5 So that's -- that's what that is. So we did -- in the
- 6 original rules, we did intend that. We believe MTTAC -- prior
- 7 version -- they intended that.
- 8 So that's really -- ultimately what your discussion point
- 9 is, is that what this current version of -- this current
- 10 incarnation of MTTAC intending as well, I guess is what I'm
- 11 saying.
- 12 MS. MOORE: Also, Julie, I will -- I'm sorry.
- 13 MR. THOMPSON: Go ahead.
- 14 MS. MOORE: I've contacted several states
- 15 around our state, their licensure. And if they have the
- 16 apprenticeship and they don't have to take the MBLEX when they
- 17 -- if they try to go to a different state, they will have to
- 18 take whatever is required from that state.
- 19 So it's going to make it a little bit more difficult if
- 20 they did want to move, if we were to do away with this.
- 21 MR. THOMPSON: So I will -- before a vote, I think
- 22 we had -- Mr. Pilkington has some things he wants to say.
- 23 He's been open and -- very open and transparent with what he
- 24 thinks and his ideas.

- 1 He has developed something himself that -- for -- that may
- 2 be for consideration down in an ad hoc committee, or something
- 3 of that nature.
- 4 Ms. Davis -- I think she lives in Camden -- she came all
- 5 the way up from Camden. So I think before y'all take a vote,
- 6 I would like these folks to be able to discuss their concerns,
- 7 their points regarding this as they've expressed in the public
- 8 comment period.
- 9 But I -- like I said, this is an open and transparent -- we
- 10 try to be collaborative discussion and effort on the part of
- 11 everyone.
- 12 So I don't -- I would like for Mr. Pilkington to come and
- 13 maybe address y'all, to give you some information from his
- 14 standpoint before y'all take a vote, or further discussion.
- I would ask that privilege be provided.
- MS. SCOTT: Mr. Pilkington, would you like to
- 17 make your statement?
- 18 MR. PILKINGTON: Yes, thank you.
- MS. KERSEY: And try to speak loud, so that the
- 20 people on the phone can hear you, and she can hear you.
- 21 MR. PILKINGTON: Okay, I'll move up a little bit
- 22 closer. I usually speak too loud, so I'll try to get a little
- 23 closer here. [inaudible]
- When we originally started the apprenticeship program, we

- 1 -- and all of us own traditional schools. I own a traditional
- 2 school now. We've got people that are getting ready to take
- 3 the test.
- 4 So one of the things that we're commonly seeing and we
- 5 commonly see in the industry is that we're getting a lot of
- 6 people out of the 500-hour programs that --
- 7 MR. THOMPSON: Mr. Pilkington, I'm sorry to
- 8 interrupt. The court reporter -- if you would just be a
- 9 little slower because she's trying to get everything down.
- 10 MR. PILKINGTON: Sorry, too much caffeine this
- 11 morning. So --
- MS. ANDERSON: And louder.
- MR. THOMPSON: And a little louder.
- MR. PILKINGTON: Okay, all right.
- MR. THOMPSON: And if you want to take a chair, or
- 16 sit closer to the -- you can even sit in my chair, if you
- 17 want.
- 18 MR. PILKINGTON: Well, so when we looked at the --
- 19 the programs that were out there, we were running into two
- 20 common denominators in the industry that was plaguing us as we
- 21 were trying to provide access to care.
- Because you know, I'm -- I have a pretty deep health care
- 23 background. And in the end health and safety becomes more
- 24 than just you know, credentialing people. It is all about

- 1 access to care as well.
- 2 We don't provide health care if we don't provide access.
- 3 And the other thing is that we've got an economic
- 4 responsibility to people who take the test.
- 5 And people that typically are going through these programs
- 6 -- as you mentioned -- struggle with a lot of test-taking
- 7 anxiety, and elements like that.
- 8 And so the MBLEX is running at a 53 percent failure rate --
- 9 53 percent. 47 percent of the people pass, more fail then
- 10 pass.
- 11 And I just don't -- and massage for some people, it's
- 12 finally doing something they want to do, and it's also an
- 13 economic jumpstart for them.
- And so I don't think it would serve any greater good when
- 15 we -- if we limit ourselves only to the one testing option.
- 16 Now, that -- let me jump back real quick and --
- 17 MS. STRICKLAND: Can I say also that the last I
- 18 checked it was 66 percent pass rate.
- 19 MR. PILKINGTON: [inaudible]
- 20 [inaudible simultaneous conversation]
- MR. PILKINGTON: Well, that's worse than my number.
- MS. STRICKLAND: 66 percent pass rate.
- MR. PILKINGTON: Pass rate -- okay. Okay --
- 24 MS. KERSEY: Is yours -- was yours nationwide --

- 1 UNIDENTIFIED: Yeah, that was --
- 2 [inaudible simultaneous conversation]
- 3 MS. KERSEY: So hers is probably --
- 4 MR. PILKINGTON: Well [inaudible] -- so the
- 5 apprenticeship program, we have all built into ours saying
- 6 required academic legal code requirements for the State of
- 7 Arkansas massage.
- 8 So all of our programs, in addition to the 2,000 overall
- 9 hours [inaudible] there's an educational component in there
- 10 that is required of the traditional school.
- And then we are teaching everybody all that we need to, to
- 12 be able to pass any type of test they take. And that's what
- 13 we're -- that's the obligation that we made to the people that
- 14 give us their money and their time to do our school.
- But in the end, a lot are failing. And a lot are failing
- 16 in other schools. And it's -- and we're not generating enough
- 17 people, and we have a lot of people leave the industry.
- And we're not serving people, or we're not -- the access to
- 19 care is horrible. You've got to turn people away all the
- 20 time; so does everybody else. And it's just we don't have
- 21 enough people.
- 22 So the MBLEX, we agree -- we -- initially we felt like that
- 23 since we do the 500 hours or education and then we do another
- 24 1,500 hours of hands-on training. So in a sense, all that we

- 1 do for test preparation, shall we say, is the same amount as a
- 2 traditional school student.
- 3 So when we do that 1,500 hours, once they've done their
- 4 academics, then we're moving on to develop their skillsets
- 5 just beyond just the basic massage, you know, to more advanced
- 6 techniques -- sort of CEU within the school.
- 7 And so we're really not -- it's really not 2,000 hours of
- 8 preparation for passing the MBLEX; it's really the same amount
- 9 that you have in a traditional school. So just a little bit
- 10 of clarification about how the program works.
- 11 So we originally felt like since they had put this much
- 12 hands-on time, that we shouldn't have to test -- that we
- 13 shouldn't have to have the students take a test. The State of
- 14 Delaware and I think Utah as well has two levels of license,
- 15 as you mentioned, to where you could be just a certified
- 16 massage therapist, which is what we -- apprenticeship programs
- 17 defines 'graduate', or you can be a licensed massage
- 18 therapist.
- And I believe, just as you discussed, whether or not they
- 20 can go within the state or go outside the state is a
- 21 [inaudible] -- and then since we have a propensity -- we have
- 22 a large amount of people that always want to stay within the
- 23 state, we felt like this was a good application as well.
- But you know, with Earn and Learn, we pay for all their

- 1 school, and we pay them while they go to school. So single
- 2 moms, people that can't afford to go to school otherwise,
- 3 great therapists -- people that need us and that we need them
- 4 -- are basically blocked.
- 5 I mean, they either don't want to get school loans. They
- 6 don't have any credit to get school loans. They can't afford
- 7 to pay for day care. And we're in a terrible economy right
- 8 now and we have been so for a long time, and a lot of people
- 9 are really struggling.
- 10 And I think that we could inadvertently create a barrier of
- 11 entry to the market because of simple prices of what it takes
- 12 to go to school sometimes.
- And such people that would really benefit or would be great
- 14 therapists for us, they just simply made a mistake in their
- 15 youth, and have the economic inability forward.
- 16 So the apprenticeship program we felt like was a great
- 17 doorway for a lot of our citizens. Because now they can go to
- 18 school, they can be paid while they go to school, and school
- 19 is free.
- But we're asking them to invest 2,000 hours, which
- 21 essentially is going to be about a year of time. And so our
- 22 original feeling was that we're asking these people to take a
- 23 chance, and that if we're running at a 53 percent failure
- 24 rate, assuming that [inaudible] and in a sense, we have taken

- 1 the out of the economy.
- We're asking them to make an investment and then we've tied
- 3 them to a test that was nationally develops that limits their
- 4 ability to be able to pay for themselves and their bills after
- 5 they invest all this time.
- 6 So we kind of look at an apprenticeship as more of just a
- 7 way of getting therapists to deal with their massage courses.
- 8 I personally think of it like it's a gateway. It's a gateway
- 9 for a lot of people in Arkansas right now to get a hand up and
- 10 get a leg up.
- 11 And I think it -- and we're dying for therapists. So in my
- 12 mind, let's match the two together and move forward. And the
- 13 MBLEX is a problem.
- 14 So we originally felt like that yeah, we shouldn't have to
- 15 do any testing [inaudible] -- we talked to Chuck, and yeah,
- 16 we visited a little bit, spoke to Mr. Thompson.
- 17 And since I have a health care background, I have a deep
- 18 appreciation for the need for verification. [inaudible]
- 19 You're exactly right. You're not a lawyer when you graduate.
- 20 You're only a lawyer when you pass the bar.
- 21 So I have to appreciate that, and I believe that some form
- 22 of testing is appropriate and should be done. However, I do
- 23 not feel the MBLEX is an adequate measure of the education of
- 24 those -- nor the skillsets of the therapists that are being

- 1 generated.
- 2 And we have multiple examples of that. The State of
- 3 Delaware -- much for liberal leaning state than ours -- has a
- 4 two-tier system [inaudible] -- and I believe Utah has the same
- 5 -- has -- I'm sorry I didn't have the regs for Utah, I think.
- 6 So that's our position. So what we would propose and what
- 7 we would like to ask is that we be able to work with the
- 8 committee, or whatever, or develop a committee, or whatever,
- 9 and be able to provide questions that go more towards the
- 10 practical knowledge and the practical education -- A and P,
- 11 contraindications, kinesiology and stuff -- and less about
- 12 what is the history of massage.
- And essentially, that's -- we just want to get people to
- 14 where they can -- are good therapists, we know that they know
- 15 what contraindications are, we know they know what basic
- 16 anatomy is -- the things that they have to do, the educational
- 17 background they have to have to be a great therapist -- we
- 18 want them to know that.
- But we do not feel that you need to kill them with a test
- 20 that's nationally done with a high failure rate. Because it
- 21 just doesn't seem to fit in the industry and it doesn't even
- 22 seem to fit the individuals.
- 23 I think the Arkansas law already has provisions for a
- 24 state-sponsored test, or the rules and regs -- for a state-

- 1 sponsored test, or any of the list of five items, I think you
- 2 said, that are on there.
- 3 And I think there's a good avenue for them. So as I said,
- 4 our original position was we felt like that graduates in an
- 5 apprenticeship program with 2,000 shouldn't have to take any
- 6 type of test, that they ought to be licensed in the State of
- 7 Arkansas.
- 8 But we decided to yield that to the general consensus,
- 9 general meeting in the middle. The guidelines of the ADH that
- 10 said well, we agree, some testing isn't perfect for education
- 11 verification.
- We just don't think MBLEX is a representative sampling. We
- 13 think we -- as a community, industry providers, clinicians --
- 14 can come up with a better system of testing for the State of
- 15 Arkansas.
- And that's kind of our position on that. And I yield the
- 17 floor to my --
- 18 MS. MOORE: I would like to say something real
- 19 quickly. I'm so sorry. The MBLEX does not test on the
- 20 history of massage. It was taken out in 2018. It does not
- 21 test on history of massage any more.
- 22 MR. PILKINGTON: Okay. I'm just using that as an
- 23 example.
- MS. MOORE: It's anatomy and physiology,

- 1 kinesiology, pathology, contraindications, technique -- those
- 2 things. It also doesn't do energy work any more as well.
- 3 So it gives the things that you are talking about that we
- 4 want to know that they can understand, and application
- 5 questions.
- 6 MR. THOMPSON: So I think we finish public comment
- 7 and then any points that you wanted to clarify, or anything
- 8 like that, you can come back.
- 9 MS. MOORE: Yes sir, I'm sorry.
- 10 MR. THOMPSON: No, you're fine. I just wanted to
- 11 make sure we keep it -- we just want to keep it clear and
- 12 especially for the court reporter as well. Because Ms.
- 13 Branton has to get all that down.
- MR. PILKINGTON: So the bottom line is that we had
- 15 MBLEX test in place, and this was developed by older boards
- 16 and stuff like that. And there is some problems with using
- 17 only that as a testing method.
- 18 And I think that's obvious with the drop in graduation
- 19 rates, and the fact that we're in a dire situation where we
- 20 don't have enough therapists available to be able to give
- 21 people access to care.
- 22 We all believe massage therapy is valid. We all believe
- 23 it's very good. We -- like we all believe going to your
- 24 doctor is very good. But it is of no value to go to the

- 1 doctor if you can never get in to see him.
- 2 And I think we've created somewhat of that situation. I
- 3 think we've limited access to care, which is a hallmark of the
- 4 Arkansas Department of Health.
- 5 And I think that we need to look at something a little bit
- 6 different as far as how [inaudible]. And that's our main
- 7 point.
- 8 MR. THOMPSON: And I think -- and I would say
- 9 before we go to the next public comment, then maybe y'all ask
- 10 questions now while we have Mr. Pilkington up there.
- 11 MR. PILKINGTON: Jacked up on caffeine. I can go
- 12 another 20 minutes.
- MS. ECKERT: I just have a follow-up to what
- 14 Wendy was saying earlier. Mr. Pilkington said that they were
- 15 still getting the 500 hours of required education.
- 16 MR. PILKINGTON: State law.
- 17 MS. ECKERT: State law. But -- and -- but and
- 18 -- but then they also have 1,500 more hours to study that 500
- 19 hours that they got before they take the MBLEX, or whatever
- 20 test we decide.
- 21 MR. PILKINGTON: Yes ma'am.
- 22 MS. ECKERT: So I mean, people take off months,
- 23 you know, and just focus on testing and they buy books that
- 24 they didn't get at their schools, and things like that, to be

- 1 able to pass that.
- 2 And I'm just in agreeance with Wendy. If you got 2,000
- 3 hours to study, you ought to be able to pass the test. And if
- 4 you can't, then that can cause some issues for the public.
- 5 And I don't want to -- also that comes back on the Department
- 6 of Health.
- 7 Because now there's issues with well, this massage
- 8 therapist is certified, well this one actually has a license,
- 9 so what does that mean. The public's not going to understand
- 10 what that means, and that someone could pass the national test
- 11 and then someone didn't have to take a test.
- 12 The MBLEX is in place to help and to raise up the
- 13 professionalism of massage therapists. And it is at a
- 14 difficult level, to keep out people -- you know, part of the
- 15 thing that they talk about is human trafficking that's been
- 16 going on so long.
- 17 And you know, that -- that's going to knock a lot of that
- 18 out. Because they're not going to take --
- MS. STRICKLAND: And that's my opinion is you don't
- 20 think about the lowest common denominator. [inaudible]
- 21 Someone going to open a school, someone's going to do the bare
- 22 minimum. Someone's going to pass these people. Someone's
- 23 going to --
- MS. ECKERT: And just --

- 1 MS. STRICKLAND: Someone's going to have low testing
- 2 standards. And it could be a hub for human trafficking.
- 3 MR. PILKINGTON: Well, we --
- 4 MR. THOMPSON: You're going to have to talk a
- 5 little louder. We're having problems hearing over here.
- 6 But again, this is question time, not discussion time. So
- 7 again, if you have any questions for Mr. Pilkington.
- 8 MR. PILKINGTON: We would all agree that that
- 9 element is there. I mean, there are --
- 10 MS. STRICKLAND: That element is there and is very
- 11 prevalent and --
- MR. PILKINGTON: And I would say that there's two
- 13 avenues that we can pursue this. I mean, I think different
- 14 states will issue a [inaudible] license, you know. It's a
- 15 [inaudible] --
- MS. ANDERSON: I can't hear you.
- MR. PILKINGTON: I would agree that --
- 18 MS. ANDERSON: I can barely hear you.
- MR. PILKINGTON: So I would agree that the
- 20 opportunity that you and Julie make is very valid. I think we
- 21 can deal with that with a temporary license system.
- 22 But that's administratively a burden. And you know, we
- 23 can do something different as far as that goes.
- But they are all over the place, and they will take

- 1 advantage of it. And we don't have an enforcement arm on
- 2 these things anyway. It's hard to get the police to go out
- 3 and raid these places on a regular basis.
- 4 And I appreciate that, and I really don't want to be
- 5 competing, as a businessman, with somebody that's got
- 6 [inaudible], that had no education or no knowledge and are
- 7 providing the same thing.
- 8 So I -- that's unfair to competition. I'm with you on
- 9 that. I'm totally with you on that. And I think that -- and
- 10 I agree. My point is not any more that we should not have any
- 11 type of test in the apprenticeship program -- I agree.
- 12 I just don't think the MBLEX as the only representative is
- 13 fair. And I don't think that that it's -- I don't think it's
- 14 got a good record right now -- whatever the magic number might
- 15 be.
- 16 I don't think -- I think we've created an accidental
- 17 barrier to people that are valid and good. And then the other
- 18 thing that we've consistently seen with students coming
- 19 through -- at my school as well as -- is that you've got a lot
- 20 of people that for whatever reason -- ADHD or some sort of
- 21 dyslexia or something -- are struggling, has struggled
- 22 academically all their life.
- 23 And they've got a lot of self doubts. They've got a lot of
- 24 self doubts. And a lot of these people we say well, I've seen

- 1 people take tests and then they feel better about themselves.
- 2 But what we see is a lot of people take it twice and then
- 3 they quit, they're done, they don't do it any more. They're
- 4 gone. They're never coming back.
- 5 I've got three people now that were going to -- like we
- 6 tried to do test prep. And so that seems to be a chronic side
- 7 effect is that the majority of the people don't just keep
- 8 taking the test, unless they have some good mentorship. They
- 9 just quit.
- 10 And that's fueling this huge shortage that we have within
- 11 the market. I'm just telling you, you know, as -- you know,
- 12 we don't have enough people. And it's not just massage
- 13 limited, it's everywhere.
- 14 And I think that we just -- it just creates artificial
- 15 barriers, and I think we have within our way to be able to
- 16 create jobs for people, to be able to get people out of this
- 17 economic ditch, and be able to make a better life for a lot of
- 18 people, with really rules and regs that are already in place.
- 19 Like everything that we're asking for, everything that
- 20 we're suggesting, the rules and regs are already in place.
- 21 You can have a state-sponsored test. You've got more than
- 22 one test on that list. I just think with a little bit of
- 23 openness you can make a difference in a lot of lives. And I
- 24 think we can also protect ourselves from what you and Julie

- 1 mentioned, and are very valid concerns.
- 2 MS. MOORE: I have a question for you.
- 3 MR. PILKINGTON: Yes.
- 4 MS. MOORE: Besides the pass rate -- because
- 5 you can be successful and get them to the pass rate -- but is
- 6 the only other concern with you the economic hardship of it?
- 7 Because it's \$265 a test -- is that an issue?
- 8 MR. PILKINGTON: We pay for -- everybody that goes
- 9 through our program, we pay for the test.
- MS. MOORE: Okay.
- MR. PILKINGTON: We -- when we were so vested with
- 12 getting these people through school, I pay for their school, I
- 13 pay for their books, and we pay for their tests.
- MS. MOORE: My question was you said that it
- 15 was difficult for single moms, but they're going through the
- 16 apprenticeship for free and they're making money while they're
- 17 there. So that's -
- 18 MR. PILKINGTON: And the tuition is free.
- 19 MS. MOORE: And the tuition is free. That's
- 20 why I was trying to figure out was it because they were having
- 21 to pay \$265 to take a test. That was my question. I'm sorry.
- 22 MR. PILKINGTON: Oh, as to why they wouldn't want to
- 23 take the test? Oh -- no ma'am, that was not -- that was not
- 24 -- that was not our --

- 1 MS. MOORE: I just wanted to --
- 2 MR. PILKINGTON: -- motivation. Our motivation was
- 3 --
- 4 MS. MOORE: -- be clear.
- 5 MR. PILKINGTON: No ma'am, my motivation -- and I
- 6 think my partners' as well -- motivation is that simply that
- 7 after they've invested this much effort and time, and they are
- 8 already been struggling academically in the first half of
- 9 their lives, and they've got a lot of self-esteem issues, and
- 10 so on and so forth, that if -- that they take a test, take it
- 11 once, take it twice, and then they're gone. And they've
- 12 invested a year, maybe a year and a half, in their life.
- 13 And then they can't afford to go to traditional school
- 14 because either they can't get a school loan, or they can't
- 15 come up with the cash, or really just can't be away from home
- 16 because they can't afford day care.
- 17 They have to work to pay for the day care -- I'm sure you
- 18 understand where I'm coming from. That was my point.
- 19 MS. STROTHER: I have a question. The
- 20 requirements to be an apprentice and things like that -- I
- 21 mean, schools have to have requirements too. I'm not very
- 22 clear on what the requirements are for y'all to -- I mean, you
- 23 have to have qualifications --
- 24 MR. PILKINGTON: Same qualifications. Yes ma'am.

- 1 MS. STROTHER: What you're teaching them and all
- 2 that -- that goes to the Department of Labor, and all that?
- 3 MR. PILKINGTON: Yes ma'am. We intentionally
- 4 structured -- when we were interacting with the Department of
- 5 Labor and getting our program together, we intentionally
- 6 structured the entire program to where it mirrored the
- 7 traditional school -- same curriculum, same curriculum.
- 8 And in addition, we have to sign off on competencies. We
- 9 have to attest to the federal government a list of 25, 30
- 10 competencies that they can do. [inaudible]
- 11 We have to attest to that, and if they're clearly -- if
- 12 they don't have that, we're on the hook with the feds for it.
- 13 So we have to attest for -- we have to teach those
- 14 competencies. We have to attest that they can go those
- 15 competencies. And we have the same academic curriculum as the
- 16 -- all the books -- as in the traditional program.
- 17 And it's just -- the same things as traditional school.
- 18 The only difference -- with same entry level, you know, GED or
- 19 a high school equivalent. Same -- everything's the same.
- 20 Only difference is they do 2,000 hours instead of 500.
- 21 MS. STROTHER: Do business owners [inaudible] --
- 22 and things like that?
- MR. PILKINGTON: Huh?
- MS. STROTHER: Could they just be owners and still

- 1 do those -- have those qualifications, or they don't have
- 2 anything to do with massage therapy [inaudible] --
- 3 MR. PILKINGTON: Can you ask that question again?
- 4 MS. MOORE: She's asking if a spa owner that is
- 5 not a massage therapist, or has no background in anatomy,
- 6 physiology could just open up an apprenticeship program and
- 7 say --
- 8 MS. KERSEY: No.
- 9 MR. PILKINGTON: They've got to be approved by the
- 10 feds. But you have to be a licensed massage therapist to open
- 11 a school now.
- MS. MOORE: No, I understand that. But you do
- 13 have to have background stuff going on --
- 14 [inaudible simultaneous conversation]
- 15 MR. THOMPSON: Hold on, hold on. Everybody's
- 16 going to have an opportunity. We want to make sure everybody
- 17 has an opportunity of robust discussion. But we've got to
- 18 make sure it's regimented.
- MR. PILKINGTON: And would you mind asking again,
- 20 because I'm not sure -- if I answered correctly or not.
- 21 [inaudible simultaneous conversation]
- 22 MR. MOORE: Like she's wanting to know like
- 23 what is required for someone to teach the apprenticeship
- 24 program.

- 1 MR. PILKINGTON: Oh, the instructors.
- 2 MS. STROTHER: Yes.
- 3 MR. PILKINGTON: Well, it's -- they call it a
- 4 journeyman. And you know, we're classified as a master
- 5 massage therapist.
- 6 So you know, what we've done is we've raised our level to
- 7 that -- yeah, yeah. So I mean, if you look at the
- 8 electricians and plumbers -- if you're a licensed electrician,
- 9 you're a journeyman. If you're a licensed plumber, you're a
- 10 journeyman.
- And we've actually gone one notch more, and we say we want
- 12 master therapists. Because once again, you know, our whole
- 13 intent when we got into this was to make it -- we wanted it to
- 14 fit. Because we're not here to fight. We're not here to take
- 15 something away.
- 16 We wanted it to fit with the State of Arkansas, with the
- 17 boards that have preceded them, and this board as well. And
- 18 that was the entire way we tried to structure the program.
- 19 Even though we're not tied at all under state law, we felt
- 20 like we're Arkansans, and we wanted to make it fit state law.
- 21 MS. MOORE: Just to clarify -- so an MMT is who
- 22 can be the apprentice [sic]? And are they -- do they -- the
- 23 MMT -- master massage therapist --
- 24 MR. PILKINGTON: The MMT can be the instructor.

- 1 MS. MOORE: Can be the instructor.
- 2 MR. PILKINGTON: Yeah, you said 'apprentice'.
- 3 MS. MOORE: I'm sorry -- I meant can lead the
- 4 apprenticeship program.
- 5 MR. PILKINGTON: Yes.
- 6 MS. MOORE: Do they have to have an MTI over
- 7 them, like in a traditional school?
- 8 MR. PILKINGTON: No, you wouldn't have to have MTI
- 9 over them [inaudible] traditional school. That's not there.
- 10 MS. MOORE: Yes, it is there, for a traditional
- 11 school --
- 12 MR. PILKINGTON: I said unlike a traditional school.
- MS. MOORE: Unlike a traditional school.
- MR. PILKINGTON: Unlike a traditional school, you
- 15 wouldn't -- but I mean, their criteria is much lower anyways.
- 16 The feds' criteria is [inaudible] --
- 17 I mean, I think Arkansas is -- I'm not sure how many states
- 18 actually have masters programs. But it is a federal program.
- 19 The feds would probably never put that in unless every state
- 20 had master therapist programs.
- 21 But we thought -- you know, since Arkansas has that, and
- 22 kind of raised the bar to be a good criteria -- then I --
- 23 MS. STROTHER: I just -- her question earlier
- 24 was trying to avoid the ones that would take the easy route --

- 1 people that don't have anything to do with our industry could
- 2 just jump in there, that would take the easy route.
- 3 MS. STRICKLAND: Because everything you're saying is
- 4 [inaudible] and I agree. I also agree that there's too many
- 5 ways for them to take advantage of.
- 6 MR. PILKINGTON: I think some elements -- yeah, and
- 7 I think -- you know, as I said earlier, that trying to --
- 8 [inaudible] -- I'm going to agree with all of you here is that
- 9 some element of testing is required. [inaudible] we need some
- 10 sort of education verification.
- 11 And I think that's a valid point. We tried the temporary
- 12 licenses, but it just put more work on Kelli and it's
- 13 [inaudible] -- so if there's an easier way with some element
- 14 of testing, I think that's a better approach.
- 15 And I know this is a big concern for this board. And I
- 16 know it's a big issue about the whole sex trafficking that's
- 17 going on. And it's out there, and it's not getting stopped.
- 18 [inaudible]
- 19 MS. STROTHER: I guess the question with me would
- 20 be what qualifications are you saying it has to be under the
- 21 federal government. What are some options that these people
- 22 that you're discussing --
- MS. MOORE: So yeah, you're agreeing to state
- 24 testing --

- 1 MS. STROTHER: [inaudible]
- 2 MR. PILKINGTON: Agreeing to state testing, yeah.
- 3 I'm just not -- not just MBLEX and MBLEX only.
- 4 MS. STROTHER: So you're agreeing to not MBLEX,
- 5 but to some degree of state testing. Who's going to be in
- 6 charge of developing these tests? Who's going to be
- 7 proctoring these tests? And who's going to be ensuring that
- 8 these are to the level --
- 9 MR. THOMPSON: I think so right now we're getting
- 10 into other issues. You're going into details for further
- 11 discussion, that may could -- you could do an ad hoc committee
- 12 with members of MTTAC and like Mr. Pilkington, and have
- 13 regular meetings -- and Ms. Davis -- whoever deemed necessary.
- I mean, have meetings and have discussions on these issues,
- 15 and even look at development of a state-specific test that may
- 16 meet your needs. That can be done through an ad hoc
- 17 committee.
- You're not going to do that here today. You're not going
- 19 to answer those questions here today.
- 20 The question before us today is, is the rules currently --
- 21 should -- are the rules for those that go through an
- 22 apprenticeship program. as approved by the federal government,
- 23 are they subject to Section 5.2 of the rules, which are the
- 24 list of current exams -- which include the MBLEX, and there's

- 1 two others.
- 2 MR. PILKINGTON: Well, the -- on the 5, it says in
- 3 lieu of a state sponsored test.
- 4 MR. THOMPSON: Correct, Mr. Pilkington. And I
- 5 think that --
- 6 MR. PILKINGTON: I want that part included.
- 7 MR. THOMPSON: No, right. And -- absolutely. And
- 8 I think that obviously there's not been a test that's been
- 9 approved yet. But one could be approved. One could be
- 10 discussed within an ad hoc committee.
- 11 And one could -- everybody could come to a test that they
- 12 feel comfortable with that could be approved.
- But I'm talking right now the question before us is prior
- 14 to getting to deeper down the road on that, the question
- 15 before us is does Section 5 apply to the rules that are going
- 16 through the promulgation right now. That is going to be your
- 17 first vote.
- 18 That is going to be your first vote. Development of a
- 19 state-specific test to explore that, and including an ad hoc
- 20 committee to develop such a thing, that would be a second
- 21 vote.
- 22 Our vote before us right now is Section 5.2. And so -- and
- 23 the if anybody has any more questions for Mr. Pilkington on
- 24 the other items, we can discuss that.

- 1 But I think right now it's probably need to go ahead -- I
- 2 think we're getting down the road some.
- 3 MS. ANDERSON: Mr. Pilkington.
- 4 MR. PILKINGTON: Yes ma'am.
- 5 MS. ANDERSON: Did I say it right?
- 6 MR. PILKINGTON: Yes, you did. You did. So many
- 7 people get it wrong. You got it right.
- 8 MS. ANDERSON: You mentioned some of the students
- 9 may have ADHD.
- 10 MR. PILKINGTON: Well, or other things. I just
- 11 threw that -- I just was kind of talking. And other things
- 12 that limited. The biggest thing of this is, is severe test
- 13 anxiety, and bad home life where somebody's kind of beaten
- 14 down, they have no self-esteem. It's a lot of things like
- 15 that. It's pretty comprehensive.
- 16 MS. ANDERSON: So ADHD seems like a disability.
- 17 Would that not be considered a disability?
- 18 [inaudible simultaneous conversation]
- 19 MS. KERSEY: Yes.
- MS. ANDERSON: Okay -- thanks.
- 21 MR. THOMPSON: If you have no -- I'm sorry, I took
- 22 over, Wendy.
- MS. SCOTT: That's okay.
- MR. THOMPSON: Are you okay with that? You

- 1 designate me for the purpose of rules of order?
- 2 MS. SCOTT: Yes, yes, absolutely.
- 3 MR. THOMPSON: I'm sorry.
- 4 MS. SCOTT: I do have one question.
- 5 MR. THOMPSON: Sure.
- 6 MR. PILKINGTON: [inaudible]
- 7 MS. SCOTT: So per our conversation, my idea of
- 8 what you're representing and what you are saying today -- I
- 9 keep hearing in it that this is a loophole trying to do for
- 10 those that are deemed maybe below the level of academics that
- 11 others might be with their competence, and stuff like that. I
- 12 mean, if you took a random poll of who grew up in a household
- 13 that was either domestic violence, etcetera, etcetera,
- 14 etcetera, almost everyone could say hey yeah, I was part of
- 15 that, you know.
- 16 My life -- I grew up, I overcame a lot. I had to. So when
- 17 massage came and presented itself to me, I walked through that
- 18 door. I was afraid, heck yeah, I was afraid. But I found a
- 19 school that was amazing and my teacher was amazing.
- 20 And he taught me even in that schooling of accelerated,
- 21 advanced treatments, within the 500 hours. We got bits and
- 22 pieces of that.
- 23 So when I went to take the MBLEX, yeah, I was scared. I
- 24 prepped myself. I have test anxiety. I have anxiety, period,

- 1 if you want to know the facts.
- 2 So -- but I pushed myself, and you know, praise God -- and
- 3 I'm going to say that. Praise God, I passed. I passed. But
- 4 I didn't let my fear -- I didn't let my fear stop me. I
- 5 didn't let my economic standings stop me.
- I have support from family. And even if these people in
- 7 the -- and what I get is you're basically recruiting younger
- 8 people, with these lifestyles that they're trying to get out
- 9 of, and what not.
- 10 But with the federal -- with the apprenticeship being paid
- 11 for, the testing being paid for, and then they have anxiety
- 12 and say oh, I can't do this, can't we find another way -- that
- 13 is enabling someone with no skin in the game, because they
- 14 haven't had to pay for anything out of their pocket, to find a
- 15 loophole where they can actually get in and be somebody that
- 16 is really not qualified.
- MR. PILKINGTON: Well, they're not asking us --
- MS. SCOTT: No, I know. You're offering that.
- 19 MR. PILKINGTON: I mean, and I -- so in bad
- 20 households, only about one in four children ever make it out.
- 21 And there's always one that does. But not everybody has that
- 22 ability. Not everyone has that internal drive and that
- 23 ability.
- And we're not asking -- a loophole is not what we're asking

- 1 for. What we're asking -- and we're not asking -- we're not
- 2 doing it because we think they might fail.
- What we're saying is, is that after these people who are
- 4 typically a single parent who've taken all the money they
- 5 got, all the time they got -- they're basically rolling the
- 6 dice on can I get through a massage program, that at the end
- 7 of 2,000 hours or whatever, then they have a test that's got a
- 8 bad pass rate. And we're putting them at that.
- 9 And then -- so you picked a good school, right? I mean,
- 10 and you had a good instructor?
- MS. SCOTT: Yes.
- MR. PILKINGTON: Okay. But what if you hadn't
- 13 picked a good school?
- MS. SCOTT: Well --
- MR. PILKINGTON: Then --
- MS. SCOTT: -- maybe I would have struggled.
- 17 But --
- 18 MR. PILKINGTON: But that's what I'm -- that's the
- 19 point I'm making is -- is that you take a person that's a
- 20 single parent, and they're working one, two jobs to get by and
- 21 they're trying to pay for day care, and they're stuck, they
- 22 can't move up, they're stuck at that economic level.
- And we've got an opportunity to create a gateway for them,
- 24 create a doorway for them to go through to have a better life,

- 1 and to have a life better for their kids.
- 2 So the problems of the generation that they grew up in does
- 3 not get replicated onto the next generation, so that families
- 4 can move forward.
- 5 Then if we could create that opportunity, why not do so?
- 6 And I'm -- all I'm saying is that if the MBLEX was running in
- 7 a 70 percent pass rate, 80 percent pass rate, I don't think we
- 8 would be here, to be quite honest.
- 9 So it's not about taking tests. It's about only having one
- 10 choice for a test. And we -- and we feel like -- or from our
- 11 experience, from having -- from running schools -- that you
- 12 know, just -- the failure rate is too high.
- And it's just -- it's a bit of the people, and it's a bit
- 14 of the test. And that's kind of where we're coming from. And
- 15 we feel like that -- you know, 2,000 hours versus 500 hours is
- 16 a significantly better level of training, just based on time,
- 17 just based on time.
- 18 And -- but -- and -- but for that, for that free school,
- 19 for that free tuition, their sacrifice is time. And so if
- 20 you're asking to make that investment, I don't think it's fair
- 21 that we ask them to take a chance on a test with a high
- 22 failure rate. And that's kind of our point.
- 23 MS. SCOTT: You're not asking them to make that
- 24 investment because you're making the investment.

- 1 MR. THOMPSON: So we're -- at this point we're in
- 2 argument mode, and we're not in question mode. So I don't
- 3 hear any questions.
- 4 MS. DAVIS: I don't hear any new information.
- 5 MR. THOMPSON: So I think we need to move on to
- 6 the next public comment. And I think -- again, I think this
- 7 goes back to -- the discussion we had at the end here goes
- 8 back to would MTTAC be interested in a committee or something
- 9 to review another type of test development, and how that would
- 10 look, and the nuts and bolts of that, and would they be
- 11 interested in forming a committee to do that.
- 12 So -- but we're not at that point yet. We're still at what
- 13 the rules are going to read right now.
- 14 So Mr. Pilkington, I appreciate you. I hope you stick
- 15 around and --
- 16 MR. PILKINGTON: Yeah -- [inaudible] --
- 17 MR. THOMPSON: I want to make sure everybody gets
- 18 an opportunity. We need a robust discussion, a good record.
- 19 We need to make sure that if the public comes in or the
- 20 legislature has questions, that everybody had an opportunity
- 21 to discuss this issue.
- MR. PILKINGTON: Yes sir.
- MR. THOMPSON: So Ms. Davis, I think you're up.
- 24 And please speak loudly so they hear you down here.

- 1 MS. DAVIS: Oh, I'll speak loudly. First of
- 2 all, I want to say that y'all were questioning that to a
- 3 businessman. I'm an instructor. I'm one of the oldest
- 4 massage people in Arkansas. Thirty-five years worth I have
- 5 done massage.
- 6 When I was trained, like so many more of you, you probably
- 7 only had 250 hours of training. We had to put down the
- 8 muscles. We had to put down the bones. We did that to learn.
- 9 We knew what we were doing. We did not harm the public.
- 10 We did not have to be tested like we were neurologists,
- 11 psychologists. It shouldn't be that way today.
- 12 In our program, which we worked very hard with the
- 13 Department of Labor. I personally have been working with them
- 14 for three years, and got this done for the therapists in
- 15 Arkansas that are not going to be sex trafficking -- that's
- 16 not what the name of the game is.
- 17 The name of the game is to do massage therapy, as a
- 18 licensed massage therapist. Within our law, as it is right
- 19 now, it says an acceptable examination. All we're asking is
- 20 for the ones who want to go this 2,000 hours, which will build
- 21 in more education. That 1,500 hours is not just hands-on in
- 22 the end results; it's continuing education.
- 23 We would like to address the fact that right now with
- 24 continuing eduction, people -- they are helped out of the

- 1 schools because if there's a -- there's rules and regs that
- 2 they can only so much percent that they can come in. We would
- 3 eventually like to see that changed.
- 4 Because we'd like to be able for them after -- after -- I
- 5 want you to understand -- after 500 hours of what our law now
- 6 says that we teach these people, if we're going to have coming
- 7 in that has to be 18 years old. That's our choice in the
- 8 schools. The only thing it's going to do is the schools --
- 9 with an instructor, with an instructor who we have gained the
- 10 right, as instructors, with more and more and more and more
- 11 continuing education to get to those levels.
- When someone comes in just to be a therapist that just
- 13 starts out, out here, there's no way they're going to know
- 14 what I know, no way. They're not going to know what you know.
- 15 They're not going to know what they need to know.
- 16 They got a right to work. [inaudible] They got a right to
- 17 have a choice to be tested by the State of Arkansas. Some of
- 18 them never going to move out of these rural areas. They're
- 19 going to feed their kids from these rural areas and they have
- 20 a right to work. They got a right to be tested by Arkansas.
- 21 They don't care what California does. They never going to
- 22 care what California does. Perhaps maybe so when they go, let
- 23 California deal with them. Is that not right?
- MS. STRICKLAND: The body doesn't change from state

- 1 to state.
- 2 MS. DAVIS: The rules and regs and law does.
- 3 Basically, if you want to ask some questions, ask me, not a
- 4 business owner.
- 5 A businessman is trying to create jobs for people, and at
- 6 the same time trying to teach them, by bringing in these
- 7 instructors -- his masters.
- 8 That's what we're doing. And we're asking you as this
- 9 committee to at least go forward with us, providing our
- 10 industry that is growing, health care places with doctors. I
- 11 personally right now have a nurse practitioner who wants her
- 12 license so she can set up a wellness clinic.
- We're talking about south Arkansas where people don't even
- 14 know what the massage field is. And there's the ones out
- 15 south there trying to teach them, so that they can go from
- 16 relaxation or whether they're ticked out at their husband or
- 17 their kids, or whatever. They want a massage.
- 18 They don't know about the [inaudible] that much. They
- 19 don't know about the nerves, what goes through what channel.
- 20 They don't care. And neither does a 500 or a 2,000 trained
- 21 person when they're first out here trying to rub the backs or
- 22 the legs. We go to senior citizens centers and wrap their
- 23 feet in hot towels. And they loved it, for circulation.
- We are circulation, we are touch with the body, compassion.

- 1 We help in rotation. And like I say, I probably couldn't pass
- 2 the MBLEX today if I had to. But I'm one of the best
- 3 therapists in Arkansas.
- 4 I'm a manual worker, have been for 35 years. That's my
- 5 story and I'm sticking with it. I'm asking you to at least
- 6 move forward to let the Department of Health and y'all create
- 7 a test that will let these people work, and let these
- 8 businesses -- whether it be the doctors or the health care
- 9 places -- let's provide them with the people that's not going
- 10 to go in talking about sex. We're sick of hearing that.
- 11 Anybody going to ask me anything? I wanted to make it
- 12 short because we're all tired and we've had a long battle with
- 13 all this, in my case, three years. Don't have anything to do
- 14 with --
- 15 MS. STROTHER: You are asking us to move forward
- 16 with another exam?
- MS. DAVIS: Yes ma'am.
- 18 MS. STROTHER: Are you asking us to do away with
- 19 the MBLEX?
- 20 MS. DAVIS: No, it should be a choice.
- MS. STROTHER: Okay.
- 22 MS. DAVIS: A choice for anybody, no matter
- 23 what state they're in, no matter where they've gone to school
- 24 -- whatever. Let them have a choice. And make a test that

- 1 can be made up, fixed up and done. Y'all all go over it,
- 2 change it, do what you want to.
- 3 MS. SCOTT: And a test that is more passable is
- 4 what you're requesting?
- 5 MS. DAVIS: More fit for some of the Arkansas
- 6 beginning therapists. And then let them take the continuing
- 7 education, year by year by year, just like I did. [inaudible]
- 8 Just like you're doing, like all the rest of your are doing.
- 9 MS. STROTHER: You're wanting to offer another
- 10 option for schooling and --
- MS. DAVIS: Not for school. We want them
- 12 trained. We want them schooled, just like --
- MS. STROTHER: That's what I was saying --
- MS. DAVIS: 500 hours from an instructor.
- 15 MS. STRICKLAND: So my understanding is you're just
- 16 asking for an Arkansas based test, as well as the option of
- 17 the MBLEX?
- 18 MS. DAVIS: That's right. That's all. And for
- 19 y'all to work at it. And why would you not work at it? I
- 20 mean, why would you not? Can any of you tell me why you
- 21 would not?
- 22 UNIDENTIFIED: [inaudible]
- 23 MR. THOMPSON: Questions -- remember, questions.
- 24 The first point of the vote will be after this, and then we'll

- 1 have -- you'll have another vote on potentially exploring what
- 2 Ms. Davis and Mr. Pilkington are advocating.
- 3 MS. DAVIS: Any more questions? I'll be happy
- 4 to answer anything for you. We just ask -- we're petitioning
- 5 the board -- you, the committee -- that's supposed to be
- 6 elected for us, and to remember what we really are and have
- 7 been. And I'm speaking 35 years worth. I remember massage
- 8 from the beginning. We couldn't even get any schooling out
- 9 of Hot Springs. Folks called the old bathhouse row and things
- 10 like that.
- I helped to get it to where -- probably 27 years ago.
- 12 [inaudible] And now we've got education all over the state
- 13 now.
- 14 MS. SCOTT: Lamar, did you have a comment or a
- 15 question?
- MS. ANDERSON: No.
- 17 MS. SCOTT: Lamar, did you have a question for
- 18 Ms. Davis?
- 19 MS. ANDERSON: No.
- 20 MS. SCOTT: Okay. Does anybody else have any
- 21 questions for Ms. Davis?
- 22 MS. ALEXANDER: Hello, hello. My name is Robin
- 23 Alexander and I am just listening in on the call. And it is
- 24 very difficult to hear everyone clearly. I would just ask if

- 1 people could state their name, first and last name, for the
- 2 record, and who they're affiliated with when they're speaking,
- 3 so that we can understand the dialogue and the back and forth
- 4 conversations.
- 5 And I just wanted to ask -- and the final point too. That
- 6 is the state code in regards to entry level examination
- 7 requirements to be licensed in Arkansas. Is that correct?
- 8 The attorney that's on --
- 9 MR. THOMPSON: Ms. Alexander, right now we're
- 10 having public comment on the public comment. These were
- 11 people that spoke at the original public comment period.
- 12 So we'll be happy to follow up with you off line regarding
- 13 any further discussion or anything outside of that original
- 14 public comment report.
- But this is specifically for the purpose of getting down
- 16 what we have in the rules, as drafted right now.
- MS. ALEXANDER: Okay.
- 18 UNIDENTIFIED: [inaudible]
- MS. ALEXANDER: No, that's why I was saying I can't
- 20 -- yeah, that's what I'm saying. I can't hear everything
- 21 clearly. So --
- 22 MR. THOMPSON: We're going to ask everybody to
- 23 identify themselves and speak louder.
- MS. ALEXANDER: Thank you.

- 1 MS. DAVIS: Can I identify myself?
- 2 MR. THOMPSON: Yeah. Ms. Davis is the one -- the
- 3 individual that just spoke. She wants to identify herself.
- 4 Go ahead.
- 5 MS. DAVIS: I'm Cindy Davis [phonetic
- 6 spelling], and I own a school in Camden, Arkansas, for going
- 7 on 23 years.
- 8 Also I wanted to bring out that we're trying to ask y'all
- 9 what to do here. Audra, over here, has a school in
- 10 Russellville, which is -- she is with the Department of
- 11 Education also.
- 12 MR. THOMPSON: Yeah, Ms. Davis, let's let Ms.
- 13 Audra speak on her own behalf.
- MS. DAVIS: Anyway, I wanted to say that who we
- 15 are representing.
- MR. THOMPSON: Okay, thank you.
- 17 MS. DAVIS: That we've already been approved
- 18 and we're sponsoring through the U.S. Department of Education
- 19 this program. It's already passed. That's not what we're
- 20 talking about today.
- 21 We're talking about for y'all to perhaps let us move
- 22 forward with some more things, as we have moved forward with
- 23 the U.S. Department of Education -- with the U.S. Department
- 24 of Labor, on this.

- 1 We also have other agencies in Arkansas that we've had to
- 2 go before, just like we're sitting for y'all, for funding for
- 3 the schools, which have instructors. They seem to know that
- 4 we know what we're doing and what's going to take place.
- 5 They've offered to fund us. And we -- the schools need
- 6 this. The schools need to get in on this and help us take it
- 7 to the places that we want it taken. And the places that we
- 8 want it taken and the end results, after putting in all of our
- 9 time in these people to have a job and to learn, and to try to
- 10 be able to make a living out here, and improve their own life
- 11 as well as the lives of other people. We're just asking you
- 12 to help us. My Lord, when you hear that and be willing to
- 13 work. Other agencies have, as well as the U.S. Department of
- 14 Labor.
- I just don't understand that you wouldn't, especially as
- 16 massage therapists, that you wouldn't. I think that wraps it
- 17 up for me.
- 18 MR. THOMPSON: Thank you, Ms. Davis.
- 19 MS. DAVIS: Thank you.
- 20 MR. THOMPSON: Anybody that spoke that wants to
- 21 speak on the public comments that were made at the public
- 22 comment hearing? Does anybody else want to speak on this --
- 23 let's talk about this matter first before we get to the other
- 24 matter -- that speaks on the question of requiring a test of

- 1 those that have passed a federally approved apprenticeship
- 2 program -- that specific section, that Section 5.2 applies in
- 3 the rules.
- 4 And Ms. McGriff, please identify yourself when you get up
- 5 here, and who you represent.
- 6 MS. MCGRIFF: My name is Donna McGriff. I am a
- 7 massage therapy instructor. I owned a school for 23 years and
- 8 have recently started into my retirement phase. So really I
- 9 am here to represent the massage therapists in the state, and
- 10 also to attempt to protect the public.
- 11 Because I know from owning a school and having students do
- 12 student clinicals how much they don't listen. I know from
- 13 clients who came in who wanted me to do deep tissue, which is
- 14 -- the therapeutic medical deep tissue is mostly what I do --
- 15 who had had two massage therapists already crack his ribs.
- 16 And I said no way I'm doing deep tissue on you. He had
- 17 been asthmatic for years, been on steroids for years, was
- 18 severely osteoporotic.
- 19 Why in the world did two massage therapists do deep tissue
- 20 on him? Why would a therapist allow a person who is diabetic
- 21 to allow them to -- the client -- talk them into doing deep
- 22 tissue when they should know that that is dangerous. And the
- 23 person was in the hospital with blood clots the next day.
- 24 If you are not putting these people through a high quality

- 1 education that really focuses on pathology and
- 2 contraindications, then you are putting the public at risk.
- 3 I've hired so many different instructors that it's unreal.
- 4 I have hired a lot of them as well. And our schooling system
- 5 and MMT can only teach under the supervision of an MTI. What
- 6 does it take to be an MTI? Oh -- or an MMT?
- Get your 500 hours, stay licensed for a couple of years,
- 8 take 125 hours of continuing ed. That does not mean those
- 9 people can teach, by any stretch of the imagination.
- And you're going to put these people out in apprenticeship
- 11 programs under an MMT without any supervision for an MTI?
- 12 That's dangerous to the public.
- In traditional schools, we're limited to the amount of
- 14 student massages these students can do -- to 50. What about
- 15 the extra 1,500 hours -- how many student massages are they
- 16 going to do to make the owner some additional money?
- 17 MR. THOMPSON: Ms. McGriff, I'm going to ask you -
- 18 I appreciate -- I'm going to give you a lot of latitude
- 19 because we want to have robust discussion. But we need to tie
- 20 this to back to the test. The issue before us is the test.
- 21 The apprenticeship programs are already under Arkansas law.
- 22 There is no discretion, as you know.
- 23 MS. MCGRIFF: I do understand that.
- 24 MR. THOMPSON: Yes ma'am, I just wanted to -- I

- 1 just wanted to make sure we're tying it back. Thank you.
- 2 MS. MCGRIFF: I cannot imagine setting two levels
- 3 of examination in this state, one that is a little less easy,
- 4 or more easy to pass than the MBLEX or the other options
- 5 people have.
- It's not they only have one option, because I've heard that
- 7 so many times already today. It's not like there's one
- 8 option. And I know -- I've been doing this in Arkansas for a
- 9 long time. And I've been a board member three different
- 10 times. I've been involved in the law every time a changes are
- 11 made.
- 12 Yes, we used to have an Arkansas exam. There's a reason we
- 13 went away from it, and went to the MBLEX exam. There's a
- 14 reason we were one of the founding members of the Federation
- 15 of State Massage Therapy Boards.
- 16 There's a reason in 1991 we went from basically a 250-hour
- 17 in-class program, even though it was like 1,250 they said on
- 18 your certificate -- in 1991, to a 500 in-classroom hours of
- 19 training.
- 20 We need to hold our education standards high, not diminish
- 21 those, if for nothing else the protection of the public.
- Now, I realize they want to draw your heartstrings in and
- 23 let's make it easier for them, the MBLEX doesn't have a great
- 24 rate -- well, I would like to look at the schools in

- 1 Arkansas, and what their MBLEX pass/fail rate is. There used
- 2 to be a standard that schools had to meet.
- 3 And why did the Arkansas state exams go away? Mostly
- 4 because school owners bitched and raised heck when their
- 5 students did not pass that exam. And who wrote it -- oh yeah,
- 6 I did.
- 7 And a school pitched a fit because their students, a few of
- 8 their students failed, and it was the first failure they had
- 9 ever had.
- 10 I would really hate to see the State of Arkansas to
- 11 administer -- and for the Department of Health and he grief
- 12 you're going to have, to administer an alternative exam that
- 13 they are hoping will be more pertinent.
- And I'm not sure how anatomy and physiology, indications,
- 15 contraindications are not pertinent, because that's mostly
- 16 what the MBLEX is.
- 17 And I'll leave it at that. I'll be happy to answer any
- 18 questions if you have any. Thank you for your time.
- 19 MR. THOMPSON: Thank you. So anyone that wants
- 20 to speak on the question of the rule requirement regarding the
- 21 current three tests as listed under Section 5.2.
- 22 MS. WARRINER: My name is Leigh Ann Warriner
- 23 [phonetic spelling] and I'm from Conway. And I practice at
- 24 the Oasis Massage Therapy in Conway.

- 1 In speaking directly to Section 5.2, in regards to options
- 2 for licensing, it is my proposal and plea to you today that
- 3 you pass this, as it reads, which allows for three different
- 4 tests.
- 5 There are options in Arkansas. You can choose which of
- 6 these three that you take, and that we allow this to stand and
- 7 go forward.
- 8 In addition to that, I would invite you to create an ad hoc
- 9 committee that moving forward will explore the massage therapy
- 10 program in Arkansas. Do we need to create separate pathways?
- 11 Does there need to be a designation for a basic massage
- 12 therapy or a more spa-based program, versus a program that is
- 13 more on a medical track that requires additional hours in
- 14 addition, so that we come out -- that we are educated with
- 15 what we need to work in the field that we want, that the
- 16 general public are protected.
- 17 And all three of these exams, as currently outlined, allow
- 18 us portability from state to state. Should we move, these are
- 19 all tests that would go with us and would allow for us to go.
- 20 If I decide -- if my husband and I decide to retire and move
- 21 out of state, currently with my MBLEX, I can go anywhere in
- 22 the states of the U.S. and practice.
- 23 So in a nutshell, I am asking that you cast as proposed
- 24 Section 5.2, which allows for accepting any of these three

- 1 exams today. And then also create an ad hoc, looking at
- 2 massage therapy in the State of Arkansas, changes that are
- 3 taking place nationally, and the demands that are being placed
- 4 on us in the massage therapy practice, so that we do have the
- 5 education that we need and we are keeping the general public
- 6 safe.
- 7 And that's all.
- 8 MR. THOMPSON: Thank you.
- 9 MS. SCOTT: Thank you.
- 10 MR. THOMPSON: Anyone else on this particular rule
- 11 matter?
- 12 MS. SEXTON: I would like to speak.
- MR. THOMPSON: Sure. Identify yourself and who
- 14 you represent.
- 15 MS. SEXTON: I'm [inaudible] Sexton, and I am a
- 16 current student at Medical -- I'm sorry, I'm nervous right
- 17 now.
- 18 MR. THOMPSON: Take your time.
- 19 MS. SEXTON: Lena's and Jessica's school. So I
- 20 -- in regards to the testing as concerned, as a student I
- 21 would like to state to everybody I am a single mother. I have
- 22 started a new education and a business in the middle of the
- 23 pandemic.
- 24 I understand the needs and wants of others who want an

- 1 education. I hear you completely and I think everyone should
- 2 have a fair chance of that, especially for single moms and who
- 3 are struggling and who can't go to school.
- I used to own a day care. And I can say that as a
- 5 solution, thanks to the health department, I'm pretty sure
- 6 that day care vouchers are back in place. And I used to
- 7 actually work with programs like Pulaski Tech that provided a
- 8 program for students who were going to vocational school or
- 9 getting an education as such. So there's that for a solution.
- Another thing is that if they don't have a right to work,
- 11 we can introduce or think about -- for another discussion, I
- 12 know -- is virtual, being allowed to do virtual learning, and
- 13 then doing a practical and testing later.
- 14 As far as the MBLEX is concerned, and the three choices
- 15 that we currently have, I do think that's very good. I too
- 16 have studying issues, but I also found a school that was a
- 17 good fit for me. If we have more options that provide
- 18 education to the students -- such as virtual learning -- that
- 19 they are able to better serviced or better provide for them,
- 20 you know, I think that would be a good option as well,
- 21 something that should be thought about.
- 22 But I have spent a lot of time. I have other licenses.
- 23 I'm a licensed cosmetologist as well. And I have spent a lot
- 24 of money and a lot of time in my education, and I hold myself

- 1 to a very high standard.
- 2 And I don't care how many times I have to take this test.
- 3 That is one of the reasons that I did decide that, is because
- 4 of that high standard.
- 5 I think it should be the responsibility of the school, if
- 6 someone is not able to pass the test, that it should be on the
- 7 school, that they hold them to a certain standard, and that
- 8 they are able to take the test and help them pass it.
- 9 I also think that if you are going to do an apprenticeship,
- 10 and there is no reason -- if I was given a free education and
- 11 my test is paid for, there is no reason in the world that I
- 12 should not pass this test.
- 13 Because I don't have that stress or that financial burden
- 14 behind me. And also that -- just thinking about the test.
- 15 And I also feel that if you're -- if you cannot pass the MBLEX
- 16 and you are in an apprenticeship, that you should not be able
- 17 to work or be licensed until you pass that.
- 18 Because there are those of us who invested a lot of time
- 19 and who found a way. And I can go on for days about the
- 20 reasons why I should be a failure, the reasons why I couldn't
- 21 make it, or the reasons why. But I am more than willing, and
- 22 I have mentored people. And I am more than willing to help be
- 23 a part of that cost. But I am one of those people.
- 24 And there is no excuse. We have -- we can better service,

- 1 and you can find a school. And I'm pretty sure everyone here
- 2 in this room is on the same page as being able to serve the
- 3 public and have them protected, as well as providing really
- 4 good service. That is legit.
- 5 And being a minority -- woman -- already, the stigma of
- 6 trying to -- and the stupidity and ignorance against massage
- 7 therapists, I mean, we're already going up to bat for that.
- 8 So don't even get me started.
- 9 So if we're going to lower the standard, you can best
- 10 believe that the loophole for people to come in for human
- 11 trafficking -- I'm from New York City. And the male [phonetic
- 12 spelling] industry -- I don't even have to tell you this, like
- 13 you probably already know this.
- But with manicurists, okay, there's loopholes. I mean,
- 15 there's a reason why people are going and getting infections
- 16 because they're from out of state and really didn't go to
- 17 school; somebody sat in for them, and they came and took a
- 18 test here.
- 19 So if we do this, that's going to be a loophole, and it's
- 20 going to lower the standard, and we're going to have a lot
- 21 more headaches than you anticipated.
- 22 That's all I have to say.
- MR. THOMPSON: Thank you. Anyone else before I
- 24 ask the chair to take a couple of votes?

- 1 Do you want to have discussion before the vote? Ultimately
- 2 -- your first question is does Section 5.2 apply to the
- 3 current draft. That is your first question.
- 4 MR. FLEMING: For the apprentice?
- 5 MR. THOMPSON: For the apprentice language.
- 6 Does Section 5.2 apply to apprenticeships in Arkansas, the
- 7 current draft. And we will add non-substantive clarifying
- 8 language to it.
- 9 MS. SCOTT: Let's discuss this. Do in the
- 10 discussions we've heard and the comments, and what not, and
- 11 your own personal --
- MS. ANDERSON: Can't hear you.
- MS. SCOTT: Sorry, I was formulating my words.
- 14 Your own personal responsibility as far as being massage
- 15 therapists, and what not, as MTTAC. We'll just go around.
- 16 Does Section 5.2 apply to apprenticeship programs in Arkansas
- 17 as it is currently drafted, with the three choices? Do we
- 18 want to keep that?
- 19 That's the question -- do we want to keep this, or do we
- 20 want to revise it?
- 21 MS. MOORE: I make a motion that we keep.
- 22 MS. SCOTT: Krista Moore makes the motion that
- 23 we keep. Do we have a second?
- MS. ECKERT: I second, and adding the non-

- 1 substantive language to that section.
- 2 MR. THOMPSON: Yeah, you can make a motion to add
- 3 that.
- 4 MS. MOORE: Yes, I'm sorry, that's what I
- 5 meant. Yes, that's my motion.
- 6 MS. ECKERT: And yes, I second that motion.
- 7 MS. SCOTT: So -- okay, so we will do that.
- 8 MR. THOMPSON: Vote.
- 9 MS. SCOTT: All in favor.
- BODY: Aye.
- 11 MS. SCOTT: Lamar?
- MS. ANDERSON: What are we voting for?
- MR. THOMPSON: Lamar, that the draft -- the
- 14 current draft includes the requirement for apprenticeship
- 15 programs. Upon completion they must take one of the three
- 16 tests listed in Section 5.2, and that ADH shall add non-
- 17 substantive language clarifying that.
- 18 MS. ANDERSON: And the three tests are?
- 19 MR. THOMPSON: The -- what's currently listed --
- 20 the MBLEX, NCETM, and NCETM-B is what's currently already in
- 21 the rules.
- 22 MS. SCOTT: Are you in favor of keeping these
- 23 three tests as documented, or are you wanting to --
- MS. ANDERSON: Yes.

- 1 MS. SCOTT: Yes -- okay. So MTTAC is all in
- 2 favor of keeping the current draft, that upon completion --
- 3 MR. THOMPSON: And -- oh, I'm sorry. Go ahead.
- 4 MS. SCOTT: So we agree with the non-
- 5 substantive language, adding that to it on the three that are
- 6 still listed.
- 7 MR. THOMPSON: And I was going to say if we could
- 8 let the record reflect, Ms. Branton, that that was a unanimous
- 9 vote.
- 10 Now, your second vote would be do you want to form an ad
- 11 hoc committee? And an ad hoc committee would include members
- 12 of MTTAC, members in the industry, maybe even members of the
- 13 public, a committee to study these issues, including addition
- 14 of another test, state-specific or otherwise, addition of and
- 15 development of such a test, as well as a discussion of whether
- 16 there needs to be some sort of tiered or alternative system of
- 17 licensure when it comes to medical versus more spa or
- 18 therapeutic relaxation style massage.
- 19 And you can split those into two separate groups, or you
- 20 can have one group to have that discussion.
- 21 And you can -- and I would say that as for the nuts and
- 22 bolts, we can assist with that later. And y'all would be
- 23 welcome to use -- we can set up the zooms and any of that. We
- 24 could have staff members there to assist.

- 1 So this wouldn't be y'all doing it all on your own. But
- 2 that's a discussion. That's up to MTTAC whether they want to
- 3 go that route and form such a committee.
- 4 So I'm going to let y'all talk. And I'm going to shut up.
- 5 MS. ECKERT: I'll make a motion to form an ad
- 6 hoc committee to study the issues we talked about today,
- 7 including a development of a state test and what that would
- 8 look like.
- 9 You know, there were a lot of comments about administration
- 10 of the test, proctoring the test -- all of those things that
- 11 we also have to do any time you give a test like that.
- 12 And also to study whether or not there needs to be two
- 13 different tracks of massage therapy.
- MS. SCOTT: I second that -- Wendy.
- MS. ANDERSON: What was that?
- 16 MS. SCOTT: I second the motion to create a
- 17 committee to discuss these items that we just voted on, and
- 18 heard public comment on.
- 19 MR. THOMPSON: So you have a motion and a second
- 20 and now you would take a vote.
- 21 MS. SCOTT: Oh yes -- all in favor?
- BODY: Aye.
- MS. ANDERSON: Well, I don't know about that.

24

- 1 MS. SCOTT: Do you have a question, Lamar?
- 2 MS. ANDERSON: Why did that -- the current MTTAC
- 3 committee can't make that decision, or --
- 4 MR. THOMPSON: Well, Lamar, an ad hoc committee
- 5 would include other people, not just the MTTAC members. It's
- 6 more flexible at meeting times. It's not making decisions and
- 7 votes, but making recommendations.
- 8 There's a difference. We're not -- it's not a final
- 9 decision-maker. It is the experts getting down and having
- 10 discussions, like we just had, and maybe coming to some
- 11 compromise -- I won't say compromise, but come to some
- 12 understandings. Maybe not. Maybe they won't have -- maybe
- 13 there won't be a recommendation out of it.
- 14 But it allows a voice that's a little bit outside, and it
- 15 allows a specific more detailed analysis, discussion of the
- 16 matter.
- 17 It's hard to have discussions at an MTTAC meeting that's
- 18 usually an hour or two, every quarter. This allows them to
- 19 meet more regularly, more flexibility at the meeting, and have
- 20 really in depth discussions among the occupational licensure
- 21 industry.
- 22 MS. ANDERSON: And afterwards, they would present
- 23 their findings to the committee?
- MR. THOMPSON: Correct.

- 1 MS. ANDERSON: Okay. I agree.
- 2 MS. SCOTT: The approval is unanimous on that.
- 3 Now, Chuck, I have a question for you. How do we go about in
- 4 doing this, and creating that committee?
- 5 MR. THOMPSON: What we'll do is we can send out,
- 6 and we will do this before -- before the close of tomorrow.
- 7 Because I've got a long day today on some other items.
- 8 But we'll send out the notice that it is being formed, ask
- 9 people that want to participate and get a list of folks. And
- 10 then we can have a -- then have a very quick meeting to
- 11 appoint folks to that, which I presume in a week, maybe.
- 12 And appoint people to that, and let's see how many people
- 13 are interested. And we may get -- and we may get -- maybe
- 14 there will be individuals in this room that are interested in
- 15 being on it. Or you may get a lot of input.
- 16 So we'll just have to kind of see what the interest level
- 17 is out there. But within two weeks we should be able to have
- 18 a meeting -- have a committee appointed, and start getting
- 19 work toward some regular meetings and just a real discussion
- 20 to dig into this.
- 21 MS. STROTHER: Does those members include all of
- 22 us, plus those people that sign up for it?
- 23 MR. THOMPSON: It would --
- 24 MS. STROTHER: Or does it mean that we sign up for

- 1 that committee?
- 2 MR. THOMPSON: It would be as many of y'all that
- 3 want to participate, and then those folks that are out there
- 4 -- other school owners, the apprenticeship programs,
- 5 representatives from them, some student representatives maybe
- 6 that are interested, to really have a robust discussions about
- 7 this.
- 8 MS. STROTHER: So we are naturally on it --
- 9 MR. THOMPSON: You're naturally on it as -- yeah
- 10 -- but you don't have to be.
- 11 [inaudible simultaneous conversation]
- MR. THOMPSON: You're not going to get a demerit
- 13 if you can't make it to a meeting.
- 14 MS. MOORE: I have a question for you.
- MR. THOMPSON: Sure.
- 16 MS. MOORE: Are they limited to what they look
- 17 at, or are they looking at all of the rules and regs?
- 18 MR. THOMPSON: I -- they -- this would be limited
- 19 to the two items of discussion we've just had.
- MS. MOORE: Okay.
- 21 MR. THOMPSON: Now, whether the rules and regs --
- 22 those portions of the rules and regs that are relevant. But
- 23 this is -- this is strictly do we want to add additional
- 24 tests, whether it be state-specific or otherwise, or develop

- 1 -- do they want to go ahead and add that, which the rules
- 2 allows for, and do we want to -- is there a -- is there
- 3 potential or do we want to go get some sort of licensure --
- 4 different licensure paths when it comes to medical versus the
- 5 therapeutic. It will be those two items.
- Ad hoc is by definition, for a specific purpose. Your
- 7 specific purposes are these two items.
- 8 MS. MOORE: I just wanted to clarify. Thank
- 9 you.
- 10 MS. DAVIS: Can I just ask one question?
- MR. THOMPSON: Very quickly, Ms. Davis.
- MS. DAVIS: It is my understanding of the three
- 13 tests that are there, one of them don't test anymore. Is that
- 14 not right?
- MR. THOMPSON: And I think -- I don't know, Ms.
- 16 Davis. But that would be a point of discussion in this ad hoc
- 17 committee, that at this point there may be -- if they're not
- 18 testing it, then it may need to be -- it would be part of that
- 19 recommendation to be removed.
- 20 So again, that's why we're not going to get good solid
- 21 decisions here today on this. That's why you have an ad hoc
- 22 committee.
- 23 But if we can get it up and running, and get something so
- 24 that we have some real good discussion in the next 30 to 60

- 1 days, and really come up with something, that we could agree
- 2 for recommendation changes.
- MS. DAVIS: I'd like to say far as -- we
- 4 appreciate that. Thank you. We want to move forward.
- 5 MS. SCOTT: Okay, so we did the vote.
- 6 MR. THOMPSON: And that's all y'all have for the
- 7 -- and I know this was long, but I just wanted to make sure
- 8 everybody -- that you all -- we needed a robust discussion on
- 9 this matter, and just to make sure everybody had a chance.
- 10 So that's it for program update.
- 11